

October 2019

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Introduction to Cisco Spaces

Cisco Spaces is a location platform that leverages existing Wi-Fi infrastructure to give you actionable insights and drive business outcomes. It is a multichannel engagement platform that enables you to connect and engage with visitors at your physical business locations. It covers various verticals of business such as retail, manufacturing, hospitality, healthcare, education, financial services, and so on. Cisco Spaces also provides solutions for monitoring and managing assets in your premises. Cisco Spaces offers a variety of toolkits, apps, and APIs to turn these insights into action.

The following are the major features of this release:

- Cisco Spaces dashboard menu is collapsed by default.
- Support to capture all public user information through social authentication (runtime).
- In Behavior metrics, enhanced the metrics computation for the Workspaces vertical to display more accurate employee and visitor counts.
- A new support icon is added to the Cisco Spaces dashboard with links to Cisco Spaces support, and removed the existing Chat option.
- Partners Apps are now available in Cisco Spaces dashboard.
- Enhanced the **Client ID** field for partner apps to make it editable by partner.

New Features - October 2019

Cisco Spaces Dashboard

The following new features are added to the Cisco Spaces dashboard:

Dashboard Display Changes

The Cisco Spaces dashboard is modifed to display its menu only when the user opts for it. After log in, the dashboard now displays a single pane with Digitization Status and Apps. A three-line menu icon is displayed at the top-left of the Cisco Spaces dashboard using which you can access the Cisco Spaces menu. After selecting a menu item, the menu will be hidden, and only the window corresponding to the selected menu item is displayed. Previously, the menu was displayed always in a separate pane in the left side of the dashboard.

Partner Apps

The partner apps that are integrated with Cisco Spaces Partner dashboard will now be available in Cisco Spaces dashboard. The Apps can be accessed from **Extended Partner Apps** available under the title, **Extend**. The apps will be displayed based on the order ID assigned to them internally. You can download and use the app with the approval of the partner who owns the app.

Cisco Spaces Support Icon

A new Cisco Spaces dashboard **Support** icon that provides links to Cisco Spaces documentation and support is now available at the top-right of the Cisco Spaces dashboard. When you click this icon, you can see the following menu items:

- **Help Center**: Links to the Cisco Spaces articles.
- **Documentation**: Links to the Cisco Spaces documentation in cisco.com.
- **Support**: Links to the Cisco Spaces support page. This support page contains phone number and e-mail address to reach out the Cisco Spaces support team. It also has provision to raise TAC tickets.

The chat icon that was displayed at the bottom-right of the Cisco Spaces dashboard is now removed. You can use the above TAC support links for any further communication to the Cisco Spaces support team.

Enhancements - October 2019

Cisco Spaces Dashboard

The following changes are made to the Cisco Spaces dashboard:

Partners Dashboard

The Cisco Spaces Partner dashboard is enhanced to make the **Client ID** field on the **App Title** tab editable by partners. Previously, it was not editable and was set as "DNASpaces".

Behavior Metrics

The algorithm for computing behaviour metrics for the Workspaces vertical is enhanced. Now the employee / guest identification depends on the SSID to which the user's device is connected to. The guest SSIDs have to be configured in Cisco Spaces. Currently there is no dashboard support for configuring guest SSIDs. For configuring guest SSIDs, contact the Cisco Spaces support team.

Issues

Issues describe unexpected behavior in the Cisco Spaces application. The Resolved Issues and Open Issues sections list the issues in this release.

The following information is provided for each issue:

- Identifier: Each issue is assigned a unique identifier (ID) with a pattern of CSC*xxNNNNN*, where *x* is any letter (a-z) and *N* is any number (0-9). These IDs are frequently referenced in Cisco documentation, such as Security Advisories, Field Notices, and other Cisco support documents. Cisco Technical Assistance Center (TAC) engineers or other Cisco staff can also provide you with the ID for a specific issue.
- Description: A description of what is observed when the issue occurs.

This section contains the following topics:

Cisco Bug Search Tool

Cisco Bug Search Tool (BST) is a gateway to the Cisco bug-tracking system, which maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. The BST provides you with detailed defect information about your products and software.

Open Issues

Table 1: Open Issues

Issue Identifier	Issue Description
CSCvr21932	RBAC - Unable to create controller using V3 SNMP version "Failed to create controller"
CSCvq83680	RBAC - Admin users who has access to specific locations was not able to login to dashboard.
CSCvq24076	Right Now - On modifying location hirearchy, existing associated counters not cleared.
CSCvp57525	Location Analytics- Dwell time range % is overlapping in Dwell time break down chart when dwell time values are lesser

Resolved Issues

Table 2: Resolved Issues

Issue Identifier	Issue Description
CSCvr70362	Generic - CMX Manual Upload - User is able to view the MSE text in the sample curl command
CSCvr70310	Generic Issue - User is not allowed to copy any text in the location hierarchy page

Issue Identifier	Issue Description
CSCvq41890	RBAC - While login ACM user, First it's redirected to CP and then ACM page is displayed
CSCvq79930	RBAC-If the token is expired,On clicks activation link it throws "Failed to get activate the user".
CSCvq99869	Portal - On copying a portal with the asset, Asset is not added in the newly created portal.
CSCvr31508	Setup Page - Read only user is able to create a new token for spaces connector in Edge browser
CSCvp96608	Setup Widget Import Controllers Count is wrong for Spaces Connector.
CSCvq31873	LIVE - Unable to get the URL option for Webex teams and email option in engagement rule
CSCvr48736	Data Capture - Mobile Number default country code dropdown shows different country name
CSCvq83686	Unable to launch the dashboard when ad blockers are enabled.
CSCvr12826	Unable to login to dashboard , throws type error Upper case is not function.