

# December 2022


- What's New in this Release, on page 1
- What's Changed in this Release, on page 1
- Issues, on page 2


# What's New in this Release

There are no new features in this release of Cisco Spaces.

# What's Changed in this Release

### Cisco Spaces Dashboard

The following enhancements are made in the Cisco Spaces dashboard:

**IoT Explorer**

- Import User Workflow: The **IoT Explorer** app is now enhanced to import new or existing users to a specific use case. Use the **Import Users** option to either import users from other use cases or add multiple users at once by uploading a Microsoft Excel (.xlsx) file containing user details.

  Choose **IoT Explorer** > **Use Case** > **Users/Roles** > **Import Users** to import users.

- Occupancy History: The **Occupancy History** tab displays user presence with the timeline for occupancy detected and not detected. You can view this in the timeline for the last 24 hours, 7 days, or 30 days. Choose **Presence Detection** > **Sensor** > **Asset Name** > **Occupancy History** to view the occupany history details.



- Cisco Webex and Trigger API Support: In addition to SMS and email, support is added to send Sensor notifications using Cisco Webex and Trigger API. Choose **IoT Explorer** > **Use Case** > **Rules** > **Add Rule** > **Actions sections** to configure notifications.
- Location History: For the **Asset Tracking** use case, the location history of the device is recorded and depicted on the map with **X** and **Y** coordinates. You can view this in the timeline for the last 24 hours, 7 days, or 30 days.

**My Account**

- Cisco Spaces dashboard is enhanced to include the **Enable Support Access** option. A Cisco Spaces customer can use the **Enable Support Access** option to enable or disable access to their account to the Cisco Spaces support team. Enabling this option helps the Cisco Spaces support team to detect and debug issues under exceptional situations.
- This option is available in the **My Account** > **Preferences** section. When access is enabled, the Cisco Spaces support team gets access to the customer's Cisco Spaces account.



**Note** By default, the **Enable Support Access** option is enabled.

**Location Hierarchy**

**Location Hierarchy 2.0** is now enhanced to show rich maps, if they are available for a particular floor. The option to upload rich maps is currently managed by the Cisco Spaces support team.

Click the **3D** toggle button to switch between 2D and 3D floor maps.

# Issues

Issues describe unexpected behavior in the Cisco Spaces application. The Resolved Issues and Open Issues sections list the issues in this release.

The following information is provided for each issue:

- Identifier: Each issue is assigned a unique identifier (ID) with a pattern of CSC*xxNNNNN*, where *x* is any letter (a-z) and *N* is any number (0-9). These IDs are frequently referenced in Cisco documentation, such as Security Advisories, Field Notices, and other Cisco support documents. Cisco Technical Assistance Center (TAC) engineers or other Cisco staff can also provide you with the ID for a specific issue.
- Description: A description of what is observed when the issue occurs.

## Open Issues

There are no open issues in this release of Cisco Spaces.

## Resolved Issues

This section lists the bugs that have been resolved in this release of Cisco Spaces.

*Table 1: Cisco Spaces Resolved Issues*

| Issue Identifier | Issue Description |
|---|---|
| CSCwd66507 | Duplicate campuses shown in the Mapservice UI |