

Monitoring

From the IoT Service > **Monitoring** page, you can monitor all the IoT devices and gateways, and also get a one-shot categorized view of devices according to their battery life and last heard time.

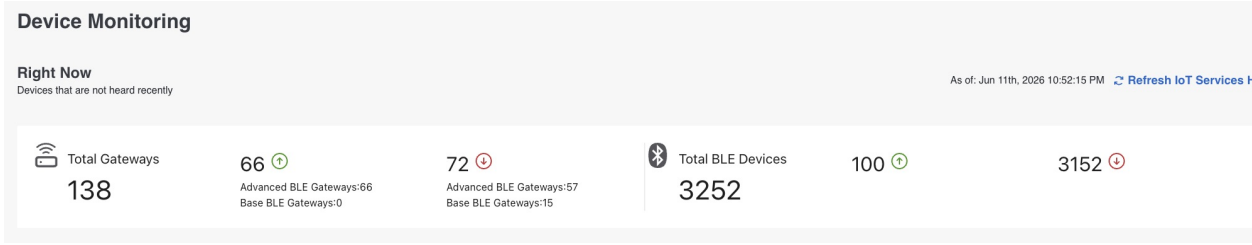
- Right now, on page 1
- BLE devices battery life, on page 1
- Last heard BLE devices, on page 2

Right now

In the **Total gateways** part of this section, you can see an overview of all gateways that are being monitored. You can also see the number of reachable gateways (base and advanced) counted under the green upward arrow, and the number of unreachable gateways counted under the red downward arrow.

In the **Total BLE Devices** part of this section, you can see an overview of all BLE devices that are being monitored. You can also see the number of reachable devices (base and advanced) counted under the green upward arrow, and the number of unreachable devices counted under the red downward arrow.

Figure 1: Right Now



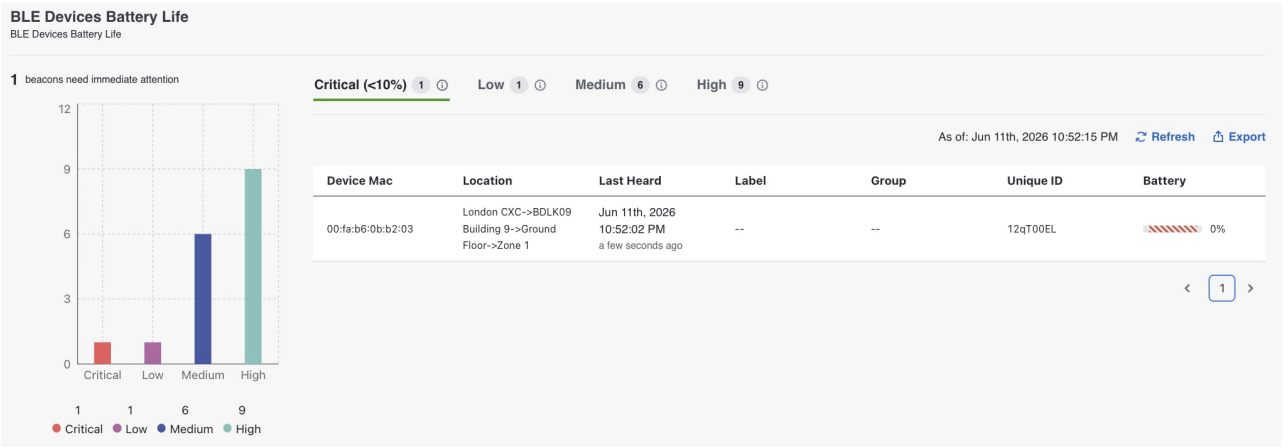
BLE devices battery life

In the section, you get an overview of only those BLE devices (beacons) that can sense their own battery life. The devices are categorized according to their current battery life as:

- Critical
- Low
- Medium

- High

On the top of this section, you can see the number of devices in each category. To the left, you can also see this information represented as a bar chart. You can click either on the category listed on the top or the corresponding bar to see a detailed list of the devices. You can also export this list as a CSV file.

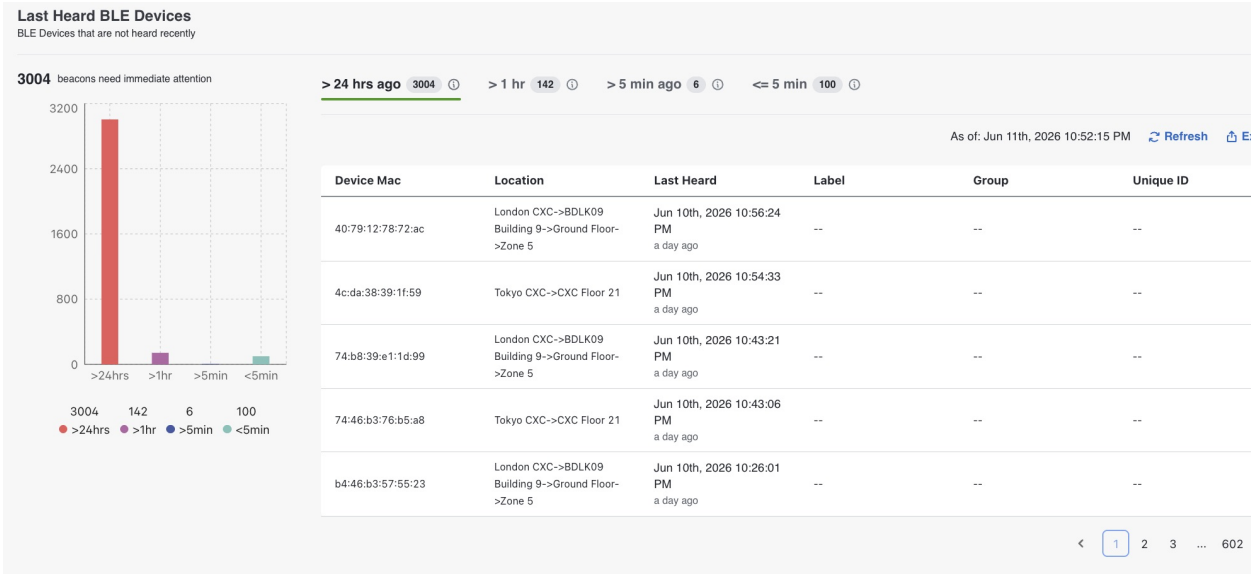


Last heard BLE devices

In the section, you get an overview of all BLE devices (beacons). The devices are categorized according to the last time they were heard as these:

- greater than 24 hrs ago
- greater than one hour ago
- greater than five minutes ago.
- less than or equal to five minutes ago

To the top of this section, you can see this information represented as numbers. To the left of this section, you can also see this information represented as a bar chart. You can click either on the number listed on the top or the corresponding bar to see a detailed list of the devices. You can also export this list as a CSV file.


Last Heard BLE Devices
BLE Devices that are not heard recently
3004 beacons need immediate attention
3200
2400
1600
800
0
>24hrs
>1hr
>5min
<5min
3004
142
6
100
>24hrs
>1hr
>5min
<5min
> 24 hrs ago 3004
> 1 hr 142
> 5 min ago 6
<= 5 min 100
As of: Jun 11th, 2026 10:52:15 PM
Refresh
Device Mac
Location
Last Heard
Label
Group
Unique ID
40:79:12:78:72:ac
London CXC->BDLK09 Building 9->Ground Floor->Zone 5
Jun 10th, 2026 10:56:24 PM
a day ago
4c:da:38:39:1f:59
Tokyo CXC->CXC Floor 21
Jun 10th, 2026 10:54:33 PM
a day ago
74:b8:39:e1:1d:99
London CXC->BDLK09 Building 9->Ground Floor->Zone 5
Jun 10th, 2026 10:43:21 PM
a day ago
74:46:b3:76:b5:a8
Tokyo CXC->CXC Floor 21
Jun 10th, 2026 10:43:06 PM
a day ago
b4:46:b3:57:55:23
London CXC->BDLK09 Building 9->Ground Floor->Zone 5
Jun 10th, 2026 10:26:01 PM
a day ago
1
2
3
602