

Release Notes for Cisco Prime License Manager, Release 11.5(1)SU9

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Americas Headquarters
Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
http://www.cisco.com
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 527-0883

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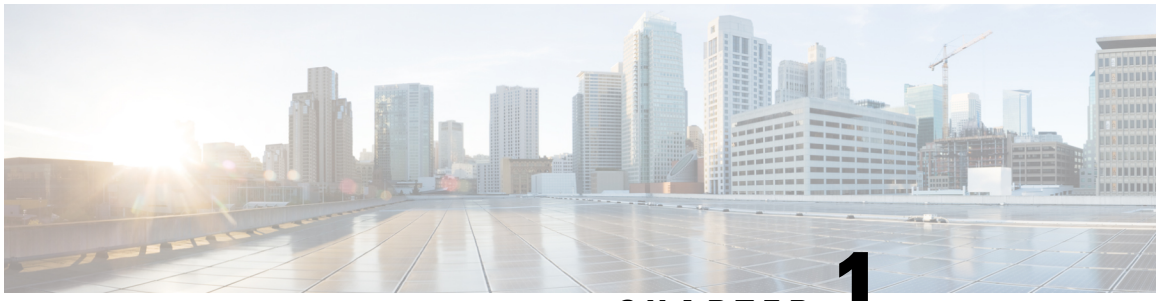
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CHAPTER 1

Introduction

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Revision History

Date	Revision
Dec 09, 2020	Initial publish.

About Cisco Prime License Manager

Cisco Prime License Manager provides simplified, enterprise-wide management of user-based licensing, including license fulfillment. Cisco Prime License Manager handles licensing fulfillment, supports allocation, and reconciliation of licenses across supported products, and provides enterprise-level reporting of usage and entitlement.

For more information about Cisco Prime License Manager, see the Cisco Prime License Manager User Guide.

About Release Notes

These release notes describe features, requirements, restrictions, and caveats for Cisco Prime License Manager. These release notes are updated for every maintenance release but not for patches or hot fixes.

Upgrade

Upgrading Enterprise License Manager on MCS Server to Cisco Prime License Manager on Virtual Machine

Cisco Prime License Manager Release 10.0(1) and later is supported on ESXi VMware only. The OVA template is available from the Software Download Center under Prime License Manager Virtual Machine Templates. Bootable install media for new installs is available from the Electronic Software Delivery (ESD) along with the Cisco Unified Communications Manager software.

Procedure

Step 1 Replace the MCS server with the VM Server as described in the following URL: http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/install/9_1_1/replace/CUCM_BK_R1B1A464_00_replace-server-cluster-cucm-91.html.

Step 2 Upgrade the standalone Cisco Enterprise License Manager Release 9.x to standalone Cisco Prime License Manager Release 10.x using the refresh upgrade process with Cisco Prime License Manager standalone ISO as described in the Cisco Prime License Manager User Guide: https://www.cisco.com/c/en/us/support/cloud-systems-management/prime-license-manager/products-user-guide-list.html.

Step 3 Once the new instance has been installed, licenses must be transferred from the old instance. Cisco Global Licensing Organisation (GLO) can assist with this process.

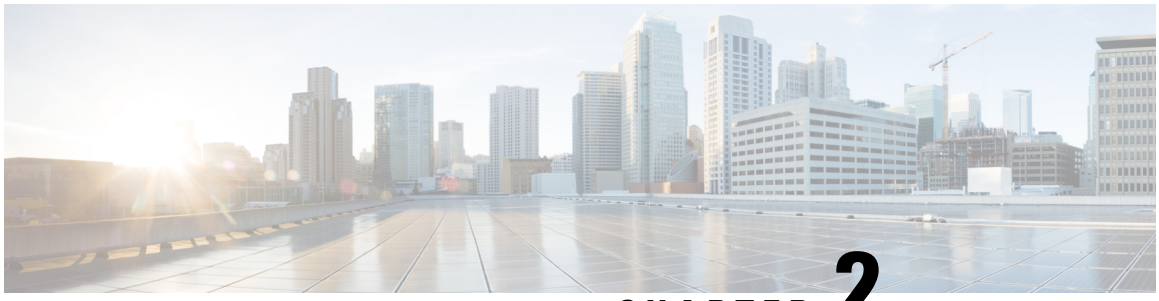
Product Interactions for Enterprise License Manager

The product interactions or product versions supported by Enterprise License Manager and Cisco Prime License Manager are shown below. For example, while Cisco Prime License Manager Release 10.x supports Cisco Unified Communications Manager and Cisco Unity Connection Release 10.x, a license definition update is required for Enterprise License Manager. License definition updates for Enterprise License Manager 9.x are applied by the installation of elm_LicenseDef_9_1_v1.cop.sgn (or the latest version) located at the Software Download Center under Prime License Manager Software Patches.

Table 1: Product Interactions Support Matrix

Product Instance Version	Managed By Enterprise License Manager 9.1	Managed by Cisco Prime License Manager 10.x and 11.x
CUCM 9.1	Yes	Yes
CUC 9.1	Yes	Yes
CUCM 10.0(1) to 11.5	Yes W/ License Definition Updates	Yes

Product Instance Version	Managed By Enterprise License Manager 9.1	Managed by Cisco Prime License Manager 10.x and 11.x
CUC 10.0(1) to 11.5	Yes W/ License Definition Updates	Yes
CER 10.0(1) to 11.5	No	Yes



CHAPTER 2

Important Notes

- Manual License Fulfillment, on page 5
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Manual License Fulfillment

The license fulfilled with the first license request must be installed before subsequent license requests are generated.

Pre-Upgrade COP File

You can upgrade to Cisco Prime License Manager Release 11.5(1) from Cisco Prime License Manager Release 11.x or Enterprise License Manager Release 9.x. While upgrading from Cisco Prime License Manager Release 10.x or 11.x to Cisco Prime License Manager Release 11.5(1) is a direct upgrade, upgrading from pre-10.0(1) requires one or more COP files. Depending on the upgrade path, you may need to download and install one or both of the following COP files from Cisco.com:

- elm_Elm_v9_1_1_PlmUpgrade.cop.sgn
- ciscocm.version3-keys.cop.sgn

Note For information about which COP file you need to apply prior to performing an upgrade, see topics relating to license management in the Compatibility Information for Cisco Unified Communications Manager.

The elm_Elm_v9_1_1_PlmUpgrade.cop.sgn COP file provides the means for a 9.1(1) standalone Enterprise License Manager server installation to upgrade to 10.x or later standalone Cisco Prime License Manager software.

Note This cop file is not required for 9.1(2) systems. The version3-keys file is required.

The ciscocm.version3-keys.cop.sgn COP file has the RSA keys that are required to validate the upgrade. Missing RSA-3 keys will, for example, result in status errors in the Software Installation/Upgrade window.

Note Without the RSA-3 key update, validation fails even if the md5sum value of the ISO is correct.

To find COP files on Cisco.com, navigate to the software patches specific to your release: **Support** > **Downloads** > **Unified Communications** > **Unified Communications Management** > **Cisco Prime License Manager**.

You can verify that you have the correct COP file installed by entering the following commands:

```
admin:show version active

Active Master Version: <8.5.1.10000-26>

Active Version Installed Software Options:

<ciscocm.version3-keys.cop>

admin:
```

Deployment

In Release 10.0(1) and later, virtualized deployments of Cisco Prime License Manager are only supported on VMware ESXi hypervisor hosts.

Set Manual MAC

On a virtual machine, the MAC can be dynamic or static (manual). We recommend a static MAC because the licenses are linked to MAC. Configure virtual machines with static (manual) MAC by following the steps below.

Procedure

Step 1 Using vCenter or vSphere Client, select **Edit virtual machine settings**.

Step 2 Select **Network adapter 1**.

Step 3 Take note of the MAC address.

Step 4 Select the manual option for the MAC address.

Step 5 Set the MAC address as noted earlier, or set another unique MAC address.

Step 6 Select **OK** to save the settings.

Browser Support

The following web browsers are supported:

- Firefox with Windows 10 (64-bit)
- Chrome with Windows 10 (64-bit)
- Internet Explorer 11 with Windows 10 (64-bit)
- Internet Explorer 11 with Windows 7 (64-bit)
- Internet Explorer 11 with Windows 8.1 (64-bit)
- Microsoft Edge browser with Windows 10 (32-bit/64-bit)
- Safari with MacOS (10.x)



Note We recommend that you use the latest version for all the web browsers supported.

Supported Languages

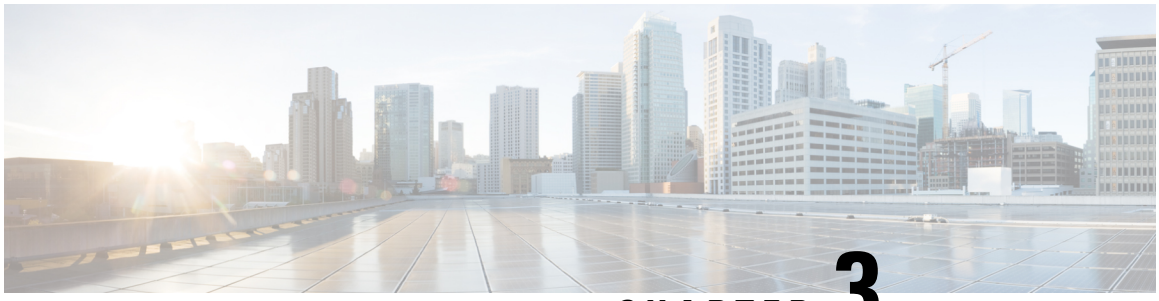
Cisco Prime License Manager supports 13 languages:

- English (default)
- Japanese (Japan)
- Chinese (simplified)
- Chinese (traditional)
- Korean (Korea)
- German(Germany)
- French (France)
- Italian (Italy)
- Spanish (Spain)
- Spanish (Colombia)
- Portuguese (Brazil)
- Dutch (Netherlands)
- Russian (Russia)

Upgrade Prime License Manager

Install the **ciscocm.elm.switchversion.V1.k3.cop.sgn** COP file, while upgrading Cisco Prime License Manager from any of the following versions to Cisco Prime License Manager version 11.5.1 SU2 or any higher version.

- 11.5.1.11900-5 - PLM 11.5.1 SU1a
- 11.5.1.11900-4 - PLM 11.5.1 SU1
- 11.5.1.12001-2 - PLM 11.5.1 ES(12001-2)
- 11.5.1.12001-1 - PLM 11.5.1 ES(12001-1)



CHAPTER 3

Caveats

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Bug Search Tool

The system grades known problems (bugs) per severity level. These release notes contain descriptions of the following bug levels:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs
- All customer-found bugs

You can search for open and resolved caveats of any severity for any release using the Cisco Bug Search tool, an online tool available for customers to query defects according to their own needs.

To access the Cisco Bug Search tool, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

Follow these steps to use Cisco Bug Search tool:

1. Access the Cisco Bug Search tool: https://bst.cloudapps.cisco.com/bugsearch.
2. Log in with your Cisco.com user ID and password.
3. If you are looking for information about a specific problem, enter the bug ID number in the **Search for:** field and click **Go**.

Tip Click **Help** on the Bug Search page for information about how to search for bugs, create saved searches, and create bug groups.

Resolved Caveats

The following table lists severity 1, 2, and 3 defects that are resolved for Cisco Prime License Manager 11.5(1)SU9. For more information about an individual caveat, click the Identifier.

Table 2: Resolved Caveats for Cisco Prime License Manager 11.5(1)SU9

Identifier	Headline
CSCvw64788	Change reloadable attribute value for elm-client-services.war file
CSCvw61463	OpenJDK Server VM warning for UseSplitVerifier Option
CSCvw49987	After Upgrade to Tomcat 9, PLM UI is NOT Loading
CSCvw54664	After upgrade to Tomcat 9, Few texts are not localized
CSCvv39965	register-elm-components calls non-existent script.

Open Caveats

There are no known issues in this release.