

Overview of Cisco Contact Center SIP Proxy (CCCSP)

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About This Document

This document contains information about how to configure the Cisco Contact Center SIP Proxy (CCCSP) system using the CLI. Use it in conjunction with the *CLI Command Reference for Cisco Contact Center SIP Proxy (CCCSP)*, which lists all the CLI commands.

Administration Interfaces

Cisco Contact Center SIP Proxy (CCCSP) utilizes both command-line interface (CLI) and graphical user interface (GUI).

Command-Line Interface

The CLI is a text-based interface that is accessed through SSH session directly to the Cisco Contact Center SIP Proxy (CCCSP) application. Those familiar with Cisco IOS command structure and routers will see similarities.

Graphical User Interface

The application also has a GUI that is used to configure and operate the Cisco Contact Center SIP Proxy (CCCSP) system.

For information on using the GUI, see the online help in the application or the *GUI Configuration Guide for Cisco Contact Center SIP Proxy (CCCSP)*.

Commercial Open Source Licensing

Some components of the application created for Cisco Contact Center SIP Proxy (CCCSP) are provided through open source or commercial licensing. These components and the associated copyright statements can be found at:

https://www.cisco.com/c/en/us/about/legal/open-source-documentation-responsive.html

Obtain Documentation and Submit Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html

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Technical Assistance

Description	Link
The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies. To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and RSS Feeds. Access to most tools on the Cisco Support website requires a Cisco.com username and password.	https://www.cisco.com/c/en_in/support/index.html
Use the Cisco Feature Navigator website to find information about platform support. An account on Cisco.com is not required.	http://www.cisco.com/go/cfn