

Realms

The following topics describe realms and identity policies:

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Realms and realm sequences

Realms are connections between the Cloud-Delivered Firewall Management Center and the user accounts on the servers you monitor that

- specify the connection settings and authentication filter settings for the server,
- specify the users and user groups whose activity you want to monitor, and
- query the user repository for user metadata on authoritative users, as well as some non-authoritative users: POP3 and IMAP users detected by traffic-based detection and users detected by traffic-based detection, a TS Agent, or ISE/ISE-PIC.

Realm configuration requirements

You can add multiple domain controllers as directories in a realm, but they must share the same basic realm information. The directories in a realm must be exclusively LDAP or exclusively Active Directory (AD)

servers. After you enable a realm, your saved changes take effect next time the Cloud-Delivered Firewall Management Center queries the server.

To perform user awareness, you must configure a realm for any of the supported server types. The system uses these connections to query the servers for data associated with POP3 and IMAP users, and to collect data about LDAP users discovered through traffic-based detection.

The system uses the email addresses in POP3 and IMAP logins to correlate with LDAP users on an Active Directory or OpenLDAP. For example, if a managed device detects a POP3 login for a user with the same email address as an LDAP user, the system associates the LDAP user's metadata with that user.

To perform user control, you can configure any of these:

- A realm or realm sequence for an Active Directory server, or for ISE/ISE-PIC

Note Configuring a Microsoft AD realm is optional if you plan to use ISE SGT or endpoint profile. However must configure a realm if you want to enforce policies based on users and groups.

- A realm or realm sequence for a Microsoft AD server for the TS Agent.
- For captive portal, use a supported LDAP or Active Directory realm.

  A realm sequence is not supported for LDAP.

You can nest Microsoft AD groups and the Cloud-Delivered Firewall Management Center downloads those groups and the users they contain. You can optionally restrict which groups and users get downloaded as discussed in Create an LDAP realm or an Active Directory realm and realm directory, on page 44.

User synchronization

You can configure a realm or realm sequence to establish a connection between the Cloud-Delivered Firewall Management Center and an LDAP or Microsoft AD server to retrieve user and user group metadata for certain detected users:

- LDAP and Microsoft AD users authenticated by captive portal or reported by ISE/ISE-PIC. This metadata can be used for user awareness and user control.
- POP3 and IMAP user logins detected by traffic-based detection, if those users have the same email address as an LDAP or AD user. This metadata can be used for user awareness.

The Cloud-Delivered Firewall Management Center obtains this information and metadata about each user:

- LDAP user name
- First and last names
- Email address
- Department
- Telephone number



Important To reduce latency between the Cloud-Delivered Firewall Management Center and your Active Directory domain controller, we strongly recommend you configure a realm directory (that is, domain controller) that is as close as possible geographically to the Cloud-Delivered Firewall Management Center.

For example, if your Cloud-Delivered Firewall Management Center is in North America, configure a realm directory that is also in North America. Failure to do so can cause problems such as timeout downloading users and groups.

User activity data

User activity data is stored in the user activity database and user identity data is stored in the users database. If your access control parameters are too broad, the Cloud-Delivered Firewall Management Center obtains information on as many users as it can and reports the number of users it failed to retrieve in the Tasks tab page of the Message Center.

To optionally limit the subnets on which a managed device watches for user awareness data, you can use the **configure identity-subnet-filter** command as discussed in the *Cisco Secure Firewall Threat Defense Command Reference*.



Note If you remove a user that has been detected by the system from your user repository, the Cloud-Delivered Firewall Management Center does *not* remove that user from its users database; you must manually delete it. However, your LDAP changes *are* reflected in access control rules when the Cloud-Delivered Firewall Management Center next updates its list of authoritative users.

Realms and trusted domains

When you configure a Microsoft Active Directory (AD) *realm* in the Cloud-Delivered Firewall Management Center, it is associated with a Microsoft Active Directory or LDAP *domain*.

Microsoft active directory forests and trust relationships

A grouping of Microsoft Active Directory (AD) domains that trust each other is commonly referred to as a *forest*. This trust relationship can enable domains to access each other's resources in different ways. For example, a user account defined in domain A can be marked as a member of a group defined in domain B.

The system supports AD forests that are configured in a trust relationship. There are several types of trust relationships; this guide discusses two-way, transitive forest trust relationships. This simple example shows two forests: **forest.example.com** and **eastforest.example.com**. Users and groups in each forest can be authenticated by AD in the other forest, provided you configure the forests that way.

If you set up the system with one realm for each domain and one directory for each domain controller, the system can discover up to 100,000 foreign security principals (users and groups). If these foreign security principals match a user downloaded in another realm, then they can be used in access control policy.

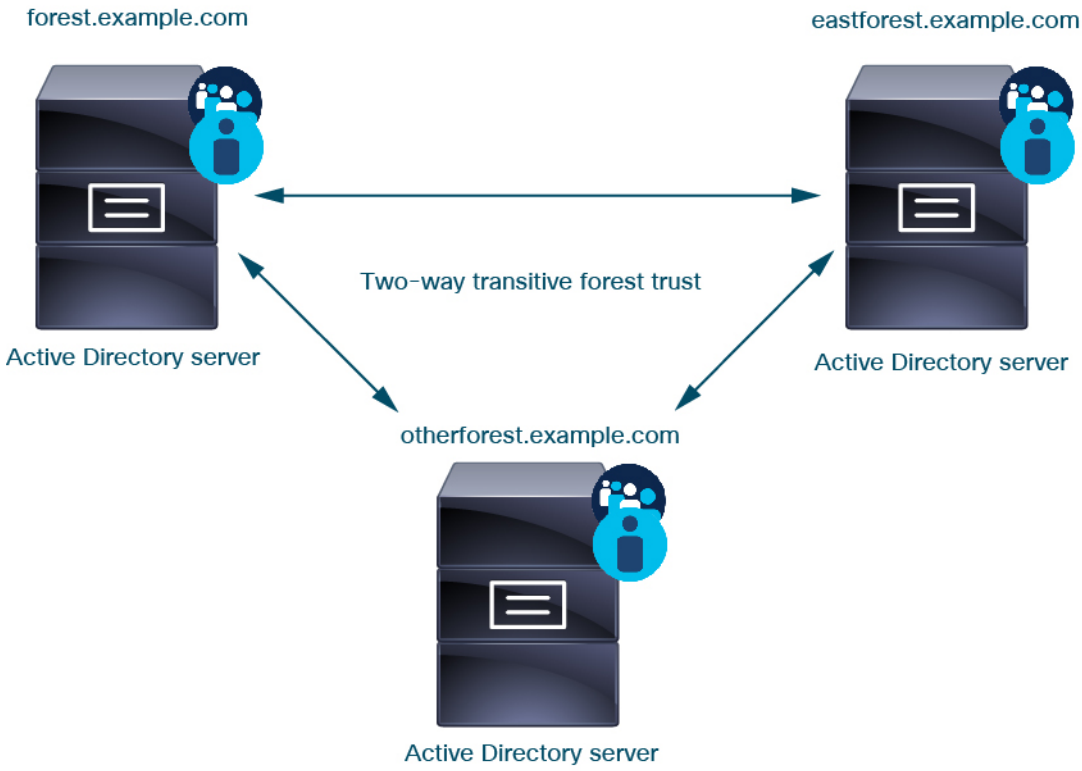
You need not configure a realm for any domain that has no users you wish to use in access control policies.

Figure 1: Two-forest configuration with two-way transitive trust



To continue the example, suppose you have three AD forests (one of which could be a subdomain or an independent forest), all set up as two-way transitive forest relationships, all users and groups are available in all three forests as well as in the system. (As in the preceding example, all three AD domains must be set up as realms and all domain controllers must be configured as directories in those realms.)

Figure 2: Three-forest configuration with two-way transitive trust

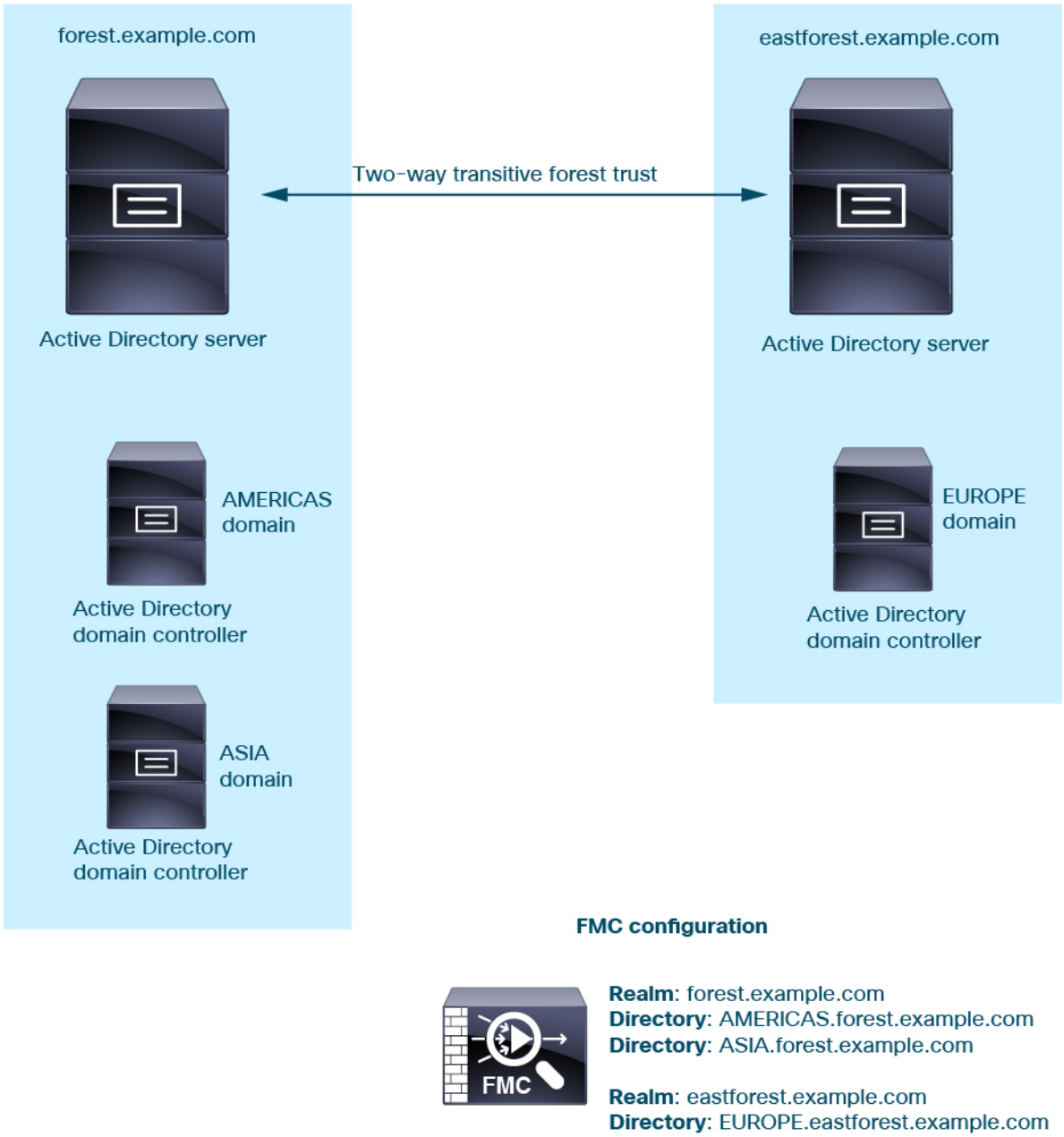


Finally, you can set up the Cloud-Delivered Firewall Management Center to be able to enforce identity policies on users and groups in a two-forest system with two-way transitive forest trust. Suppose each forest has at least one domain controller, each of which authenticates different users and groups. For the Cloud-Delivered Firewall Management Center to be able to enforce identity policies on those users and groups, you must set

up each domain containing relevant users as Cloud-Delivered Firewall Management Center realm and each domain controller as Cloud-Delivered Firewall Management Center directory in the respective realm.

Failure to properly configure the Cloud-Delivered Firewall Management Center prevents some of the users and groups from being able to be used in policies. You will see warnings when you try to synchronize users and groups in that case.

Figure 3: Multi-domain forest configuration



Using the preceding example, set up the Cloud-Delivered Firewall Management Center as follows:

- Realm for any domain in **forest.example.com** that contains users you want to control with access control policies
  - Directory in the realm for **AMERICAS.forest.example.com**
  - Directory in the realm for **ASIA.forest.example.com**
- Realm for any domain in **eastforest.example.com** that contains users you want to control with access control policies
  - Directory in the realm for **EUROPE.eastforest.example.com**



Note The Cloud-Delivered Firewall Management Center uses the AD field **msDS-PrincipalName** to resolve references to find user and group names in each domain controller. **msDS-PrincipalName** returns a NetBIOS name.

Supported servers for realms

You can configure realms to connect to the following types of servers, providing they have TCP/IP access from the Cloud-Delivered Firewall Management Center:

Server Type	Supported for ISE/ISE-PIC data retrieval?	Supported for TS Agent data retrieval?	Supported for captive portal data retrieval?
Microsoft Active Directory on Windows Server 2012, 2016, and 2019	Yes	Yes	Yes
OpenLDAP on Linux	No	No	Yes

An Active Directory Global Catalog server is *not supported* as a realm directory. For more information about the Global Catalog Server, refer to Global Catalog on learn.microsoft.com.



Note If the TS Agent is installed on a Microsoft Active Directory Windows Server shared with another passive authentication identity source (ISE/ISE-PIC), the Cloud-Delivered Firewall Management Center prioritizes the TS Agent data. If the TS Agent and a passive identity source report activity by the same IP address, only the TS Agent data is logged to the Cloud-Delivered Firewall Management Center.

Note the following about your server group configurations:

- To perform user control on user groups or on users in groups, you must configure user groups on the LDAP or Active Directory server.
- Group names cannot start with `s-` because it is used internally by LDAP.

Neither group names nor organizational unit names can contain special characters like asterisk (*), equals (=), or backslash (\); otherwise, users in those groups or organizational units are not downloaded and are not available for identity policies.

- To configure an Active Directory realm that includes or excludes users who are members of a sub-group on your server, note that Microsoft recommends that Active Directory has no more than 5000 users per group in Windows Server 2012. For more information, see Active Directory Maximum Limits—Scalability on MSDN.

  If necessary, you can modify your Active Directory server configuration to increase this default limit and accommodate more users.

- To uniquely identify the users reported by a server in your Remote Desktop Services environment, you must configure the Cisco Terminal Services (TS) Agent. When installed and configured, the TS Agent assigns unique ports to individual users so the system can uniquely identify those users. (Microsoft changed the name *Terminal Services* to *Remote Desktop Services*.)

  For more information about the TS Agent, see the *Cisco Terminal Services (TS) Agent Guide*.

Supported server object class and attribute names

Map user metadata attributes from your LDAP servers to the correct firewall fields to ensure user information is accurately retrieved and populated in the firewall.

The servers in your realms *must* use the attribute names listed in the following table for the Cloud-Delivered Firewall Management Center to retrieve user metadata from the servers. If the attribute names are incorrect on your server, the Cloud-Delivered Firewall Management Center cannot populate its database with the information in that attribute.

Table 1: Map of attribute names to Cloud-Delivered Firewall Management Center fields

Metadata	Cloud-Delivered Firewall Management Center Attribute	LDAP ObjectClass	Active Directory Attribute	OpenLDAP Attribute
LDAP user name	Username	• user • inetOrgPerson	samaccountname	cn uid
first name	First Name		givenname	givenname
last name	Last Name		sn	sn
email address	Email		mail userprincipalname (if mail has no value)	mail
department	Department		department distinguishedname (if department has no value)	ou
telephone number	Phone		telephonenumber	telephonenumber

Note The LDAP ObjectClass for groups is `group`, `groupOfNames`, (`group-of-names` for Active Directory) or `groupOfUniqueNames`.

For more information about ObjectClasses and attributes, see these references:

- Microsoft Active Directory:
  - ObjectClasses: All Classes on MSDN
  - Attributes: All Attributes on MSDN
- OpenLDAP: RFC 4512

License requirements for realms

This topic outlines the specific license requirements necessary to enable and manage realms.

Threat Defense License

Any

Classic License

Control

Requirements and prerequisites for realms

Model support

Any.

Supported domains

Any

User roles

- Administrator
- Access Admin
- Network Admin

Prerequisites for kerberos authentication

If you're using Kerberos to authentication captive portal users, keep the following in mind.

Hostname character limit

If you're using Kerberos authentication, the managed device's host name must be less than 15 characters (it's a NetBIOS limitation set by Windows); otherwise, captive portal authentication fails. You set the managed device host name when you set up the device. For more information, see an article like this one on the Microsoft documentation site: Naming conventions in Active Directory for computers, domains, sites, and OUs.

DNS response character limit

DNS must return a response of 64KB or less to the hostname; otherwise, the AD connection test fails. This limit applies in both directions and is discussed in RFC 6891 section-6.2.5.

Realm fields

Configure a realm to manage user authentication, directory access, and session timeouts for Active Directory, LDAP, or LOCAL user repositories in the Secure Firewall Management Center. Learn how to set realm type, credentials, supported characters, and session duration for identity policies and RA-VPN configurations.

Realm configuration fields

These settings apply to all Active Directory servers or domain controllers (also referred to as *directories*) in a realm.

Name

A unique name for the realm.

- To use the realm in identity policies, the system supports alphanumeric and special characters.
- To use the realm in RA VPN configurations, the system supports alphanumeric, hyphen (-), underscore (_), and plus (+) characters.

Description

(Optional.) Enter a description of the realm.

Type

The type of realm, **AD** for Microsoft Active Directory, **LDAP** for other supported LDAP repositories, or **LOCAL**. For a list of supported LDAP repositories, see Supported servers for realms, on page 6. You can authenticate captive portal users with an LDAP repository; all others require Active Directory.



Note Only captive portal supports an LDAP realm.

The realm type **LOCAL** is used for configuring LOCAL user settings. The LOCAL realm is used in remote access user authentication.

Add the following LOCAL User Information for the LOCAL realm:

- **Username**—Name of the LOCAL user.
- **Password**—LOCAL user password.
- **Confirm Password**—Confirm the LOCAL user password.



Note **Click Add another LOCAL user** to add more users to the LOCAL realm.

You can add more users after creating the realm and update password for the LOCAL users. You can also create multiple LOCAL realms but cannot disable them.

AD Primary Domain

For Microsoft Active Directory realms only. Domain for the Active Directory server where users should be authenticated.



Note You must specify a unique **AD Primary Domain** for every Microsoft Active Directory (AD) realm. Although the system allows you to specify the same **AD Primary Domain** for different Microsoft AD realms, the system won't function properly. This happens because system assigns a unique ID to every user and group in each *realm*; therefore, the system cannot definitively identify any particular user or group. The system prevents you from specifying more than one realm with the same **AD Primary Domain** because users and groups won't be identified properly. This happens because system assigns a unique ID to every user and group in each *realm*; therefore, the system cannot definitively identify any particular user or group.

AD Join Username and AD Join Password

(Available on the **Realm Configuration** tab page when you edit a realm.)

For Microsoft Active Directory realms intended for Kerberos captive portal active authentication, the distinguished username and password of any Active Directory user with appropriate rights to create a Domain Computer account in the Active Directory domain.

Keep the following in mind:

- DNS must be able to resolve the domain name to an Active Directory domain controller's IP address.
- The user you specify must be able to join computers to the Active Directory domain.
- The user name must be fully qualified (for example, **`administrator@mydomain.com`**, *not* **`administrator`**).

If you choose **`Kerberos`** (or **`HTTP Negotiate`**, if you want Kerberos as an option) as the **Authentication Protocol** in an identity rule, the **Realm** you select must be configured with an **AD Join Username** and **AD Join Password** to perform Kerberos captive portal active authentication.

Note The SHA-1 hash algorithm is not secure for storing passwords on your Active Directory server and should not be used. For more information, consult a reference such as Migrating your Certification Authority Hashing Algorithm from SHA1 to SHA2 on Microsoft TechNet or Password Storage Cheat Sheet on the Open Web Application Security Project website.

We recommend SHA-256 for communicating with Active Directory.

Group Attribute

(Available on the **Realm Configuration** tab page.)

These group attributes are available for Microsoft Active Directory or LDAP realms.

- Member: A user attribute that indicates the groups to which a user belongs. Each user entry contains a Member attribute that lists the groups the user is part of, rather than each group listing its members.
- Unique Member: A group attribute that lists the distinguished names (DNs) of the members of the group.

Directory Username and Directory Password

The distinguished username and password for a user with appropriate access to the user information you want to retrieve.

Note the following:

- For OpenLDAP, the user's access privileges are determined by the `<level>` parameter discussed in section 8 of the OpenLDAP specification. The user's `<level>` should be `auth` or better.
- The user name must be fully qualified (for example, **`administrator@mydomain.com`**, *not* **`administrator`**).

Note The SHA-1 hash algorithm is not secure for storing passwords on your Active Directory server and should not be used. For more information, consult a reference such as Migrating your Certification Authority Hashing Algorithm from SHA1 to SHA2 on Microsoft TechNet or Password Storage Cheat Sheet on the Open Web Application Security Project website.

We recommend SHA-256 for communicating with Active Directory.

Base DN

(Optional.)The directory tree on the server where the Security Cloud Control should begin searching for user data. If you don't specify a **Base DN**, the system retrieves the top-level DN provided you can connect to the server.

Typically, the base distinguished name (DN) has a basic structure indicating the company domain name and operational unit. For example, the Security organization of the Example company might have a base DN of **`ou=security,dc=example,dc=com`**.

Group DN

(Optional.)The directory tree on the server where the Security Cloud Control should search for users with the group attribute. A list of supported group attributes is shown in Supported server object class and attribute names, on page 7. If you don't specify a **Group DN**, the system retrieves the top-level DN provided you can connect to the server.

Note The following is the list of characters the system *supports* in users, groups, DNS in your directory server. Using any characters other than these could result in the system failing to download users and groups.

Entity	Supported characters
User name	**a-z A-Z 0-9 ! # $ % ^ & ( ) _ - { } ' . ~ `**
Group name	**a-z A-Z 0-9 ! # $ % ^ & ( ) _ - { } ' . ~ `**
Base DN and Group DN	**a-z A-Z 0-9 ! @ $ % ^ & * ( ) _ - . ~ `**

A space is not supported anywhere in a user name, including at the end.

Proxy

From the list, click one or more managed devices or a proxy sequence. These devices must be able to communicate with Active Directory or ISE/ISE-PIC to retrieve user data for identity policies.

These fields are available when you edit an existing realm.

User Session Timeout

(Available on the **Realm Configuration** tab page when you edit a realm.)

Enter the number of minutes before user sessions time out. The default is 1440 (24 hours) after the user's login event. After the timeout is exceeded, the user's session ends; if the user continues to access the network without logging in again, the user is seen by the Security Cloud Control as Unknown (except for **Failed Captive Portal Users**).

In addition, if you set up ISE/ISE-PIC without a realm and the timeout is exceeded, a workaround is required. For more information, contact Cisco TAC.

You can set timeout values for the following:

- **User Agent and ISE/ISE-PIC Users**: Timeout for users tracked by the user agent or by ISE/ISE-PIC, which are types of passive authentication.

  The timeout value you specify does *not* apply to pxGrid SXP session topic subscriptions (for example, destination SGT mappings). Instead, session topic mappings are preserved as long as there is no delete or update message for a given mapping from ISE.

  For more information about ISE/ISE-PIC, see The ISE/ISE-PIC identity source.

- **Terminal Services Agent Users**: Timeout for users tracked by the TS Agent, which is a type of passive authentication. For more information, see Terminal services agent identity source.

- **Captive Portal Users**: Timeout for users who successfully log in using the captive portal, which is a type of active authentication. For more information, see Captive portal identity source.

- **Failed Captive Portal Users**: Timeout for users who do not successfully log in using the captive portal. You can configure the **Maximum login attempts** before the user is seen by the Security Cloud Control as Failed Auth User. A Failed Auth User can optionally be granted access to the network using access control policy and, if so, this timeout value applies to those users.

  For more information about failed captive portal logins, see Captive portal fields.

- **Guest Captive Portal Users**: Timeout for users who log in to the captive portal as a guest user. For more information, see Captive portal identity source.

Realm directory and synchronize fields

Configure Active Directory realm directory and user synchronization fields to enable secure authentication, user data lookup, and group management in the Secure Firewall Management Center. Learn how to specify server, encryption, domain, and group settings for optimized user awareness and access control.

Realm directory fields

These settings apply to individual servers (such as Active Directory domain controllers) in a realm.

Hostname / IP Address

Fully qualified host name of the Active Directory domain controller machine. To find the fully qualified name, see Find the active directory server's name, on page 47.

If you're using Kerberos for authenticating captive portal, also make sure you understand these considerations:

If you're using Kerberos authentication, the managed device's host name must be less than 15 characters (it's a NetBIOS limitation set by Windows); otherwise, captive portal authentication fails. You set the managed device host name when you set up the device. For more information, see an article like this one on the Microsoft documentation site: Naming conventions in Active Directory for computers, domains, sites, and OUs.

DNS must return a response of 64KB or less to the hostname; otherwise, the AD connection test fails. This limit applies in both directions and is discussed in RFC 6891 section-6.2.5.

Port

The server's port.

Encryption

(Strongly recommended.) The encryption method to use:

- **`STARTTLS`**—encrypted LDAP connection
- **`LDAPS`**—encrypted LDAP connection
- **`None`**—unencrypted LDAP connection (unsecured traffic)

To communicate securely with an Active Directory server, see Connect securely to Active Directory or LDAP, on page 47.

CA Certificate

The TLS/SSL certificate to use for authentication to the server. You must configure **`STARTTLS`** or **`LDAPS`** as the **Encryption** type to use a TLS/SSL certificate.

If you are using a certificate to authenticate, the name of the server in the certificate must match the server **Hostname / IP Address**. For example, if you use 10.10.10.250 as the IP address but **`computer1.example.com`** in the certificate, the connection fails.

Interface used to connect to Directory server

Required only for RA VPN authentication so the Secure Firewall Threat Defense can connect securely to your Active Directory server. This interface is not used for downloading users and groups, however.

You can choose only a routed interface group. For more information, see Interfaces.

Click one of these options:

- **Resolve via route lookup**: Use routing to connect to the Active Directory server.
- **Choose an interface**: Choose a specific managed device interface group to connect to the Active Directory server.

User synchronize fields

AD Primary Domain

For Microsoft Active Directory realms only. Domain for the Active Directory server where users should be authenticated.

Note You must specify a unique **AD Primary Domain** for every Microsoft Active Directory (AD) realm. Although the system allows you to specify the same **AD Primary Domain** for different Microsoft AD realms, the system won't function properly. This happens because system assigns a unique ID to every user and group in each *realm*; therefore, the system cannot definitively identify any particular user or group. The system prevents you from specifying more than one realm with the same **AD Primary Domain** because users and groups won't be identified properly. This happens because system assigns a unique ID to every user and group in each *realm*; therefore, the system cannot definitively identify any particular user or group.

Enter query to look for users and groups

Base DN:

(Optional.) The directory tree on the server where the Cloud-Delivered Firewall Management Center should begin searching for user data.

Typically, the base distinguished name (DN) has a basic structure indicating the company domain name and operational unit. For example, the Security organization of the Example company might have a base DN of `ou=security,dc=example,dc=com`.

Group DN:

(Optional.) The directory tree on the server where the Cloud-Delivered Firewall Management Center should search for users with the group attribute. A list of supported group attributes is shown in Supported server object class and attribute names, on page 7.

Note Neither the group name nor the organizational unit name can contain special characters like asterisk (*), equals (=), backslash (\) because users in those groups are not downloaded and cannot be used in identity policies.

Load Groups

Enables you to download users and groups for user awareness and user control.

Available Groups, Add to Include, Add to Exclude

Limits the groups that can be used in policy.

- Groups that are displayed in the **Available Groups** field are available for policy unless you move groups to the **Included Groups and Users** or **Excluded Groups and Users** field.
- If you move groups to the **Included Groups and Users** field, only those groups and users they contain are downloaded and user data is available for user awareness and user control.
- If you move groups to the **Excluded Groups and Users** field, all groups and users they contain *except* these are downloaded and available for user awareness and user control.
- To include users from groups that are not included, enter the user name in the field below **User Inclusion** and click **Add**.
- To exclude users from groups that are not excluded, enter the user name in the field below **User Exclusion** and click **Add**.

Note The users that are downloaded to the Cloud-Delivered Firewall Management Center is calculated using the formula **R = I - (E+e) + i**, where

- R is list of downloaded users
- I is included groups
- E is excluded groups
- e is excluded users
- i is included users

Synchronize Now
Click to synchronize groups and users with AD.

Begin automatic synchronization at
Enter the time and time interval at which to download users and groups from AD.

Create a proxy sequence

Create a proxy sequence to enable reliable user repository connectivity and failover support for managed devices.

A *proxy sequence* is one or more managed devices that can be used to communicate with an LDAP, Active Directory, or ISE/ISE-PIC server. It is necessary only if Security Cloud Control cannot communicate with your Active Directory or ISE/ISE-PIC server. (For example, Security Cloud Control might be in a public cloud but Active Directory or ISE/ISE-PIC might be in a private cloud.)

Although you can use one managed device as a proxy sequence, we strongly recommend you set up two or more so that, in the event one managed device cannot communicate with Active Directory or ISE/ISE-PIC, another managed device can take over.

Note To use a proxy sequence with a SAML - Azure AD realm, the managed device must run version 7.4.2 or later.

Because of its limited capacity, we recommend you *do not* use a Secure Firewall 220 as a proxy sequence.

Before you begin

You must add at least two managed devices to Security Cloud Control, all of which must be able to communicate with Active Directory or ISE/ISE-PIC.

Follow these steps to create a proxy sequence:

Procedure

Step 1 Log in to the Security Cloud Control if you have not already done so.

Step 2 Click **Policies** > **Firewall Threat Defense** > **Integrations** > **Other Integrations** > **Realms**.

Step 3 Click **Add Proxy Sequence**.

Step 4 In the **Name** field, enter a name to identify the proxy sequence.

Optionally, in the **Description** field, enter a description for the proxy sequence.

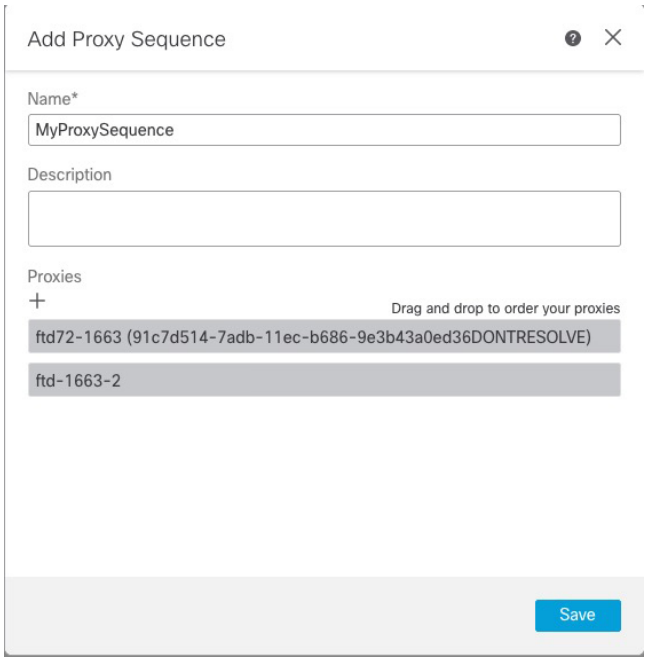
Step 5 Under Proxies, click **Add** (+).

Step 6 Click the name of each managed device to add to the sequence.

To narrow your search, enter all or part of a realm name in **Filter** field.

Click **OK**.

Step 7 In the Add Proxy Sequence dialog box, drag and drop the proxies in the order in which you want Security Cloud Control to search for them.
The following figure shows an example of a proxy sequence consisting of two proxies. The top proxy will be searched for users before the bottom proxy. Both proxies must be able to communicate with either Active Directory or ISE/ISE-PIC.



Step 8 Click **Save**.

What to do next

See Create an identity policy.

Create a Microsoft Azure AD (SAML) realm

You can use a Microsoft Azure Active Directory (AD) (now called *Entra ID*) realm for either passive authentication or active authentication.

Authentication options

Passive authentication

Passive authentications occur when a user authenticates with Cisco ISE.

You have these options, depending on your choice of user and group repository:

- To use Cisco ISE as a repository for users and to perform passive authentication using Entra ID. For more information, see:
  - How Entra ID and Cisco ISE authentication with resource owned password credentials works, on page 19
  - How Entra ID and Cisco ISE authentication works with TEAP/EAP-TLS, on page 20
- To download groups from Entra ID.

  For more information about setting up Entra ID, see Configure Microsoft Entra ID for passive authentication, on page 21.

Active authentication

Active authentications occur when a user authenticates through preconfigured managed devices. Captive portal is another name for active authentication. Active authentication generally uses the same user repositories as passive authentication (the exceptions being ISE/ISE-PIC, and TS Agent, and the Passive Identity Agent, which are passive only).

To use Microsoft Entra ID as a captive portal requires users to authenticate with Entra ID. We refer to the realm as a Security Assertion Markup Language (SAML) realm because SAML is used to establish a trust relationship between:

- A *service provider* (the Secure Firewall Threat Defense device or devices to which authentication requests are sent).
- An *identity provider* (Microsoft Entra ID).

SAML is an open standard developed by the OASIS standards body; for more information, see the SAML Overview.

For more information, see Create a Microsoft Azure AD (SAML) realm for active authentication (captive portal), on page 30.

Create a Microsoft Azure AD realm for passive authentication

Create and configure a Microsoft Azure AD (SAML) (now called *Entra ID*) realm for passive authentication use with the Security Cloud Control.

This configuration enables passive authentication between Microsoft Entra ID and your firewall system through proper realm setup and access control policy integration.

Procedure

Step 1 Configure Microsoft Entra ID.

Several configuration tasks are required, including setting up an event hub, giving your application permission to the Microsoft Graph API, and enabling the audit log.

See Configure Microsoft Entra ID for passive authentication, on page 21.

Step 2 Configure Cisco ISE.

The way you configure ISE depends on how users authenticate with your system. For more information, see Configure Cisco ISE for Microsoft Azure AD (SAML)Microsoft Azure AD, on page 21.

Step 3 Create a Cisco ISE identity source.

The identity source enables ISE to communicate with the Cloud-Delivered Firewall Management Center.

Step 4 Get the information required to configure your Microsoft Azure AD realm.

This information includes client and tenant IDs, client secret, and other information store in Microsoft Entra ID.

Step 5 Configure and verify your realm.

Test the realm's configuration before you start to use it in access control policies.

Create a Microsoft Azure AD (SAML) realm as discussed in Create a Microsoft Azure AD (SAML) realm, on page 17

Step 6 Create access control policies and rules using your Microsoft Azure AD (SAML) realm.

Unlike other types of realms, you do not need to create an identity policy or associate the identity policy with an access control policy.

See Creating a basic access control policy and Create and edit access control rules.

What to do next

See How Entra ID and Cisco ISE authentication with resource owned password credentials works, on page 19.

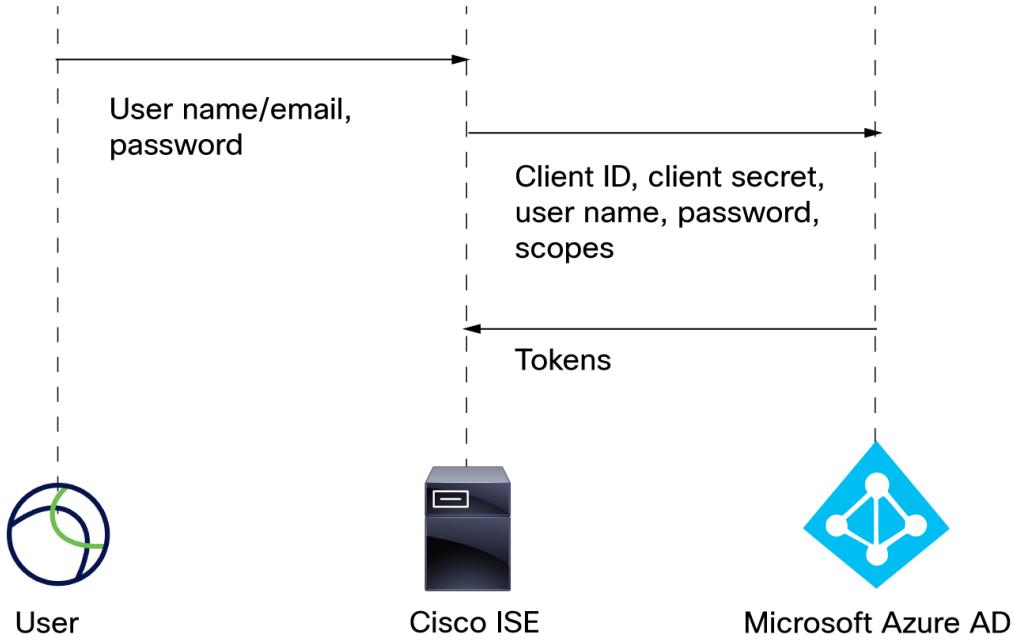
How Entra ID and Cisco ISE authentication with resource owned password credentials works

Summary

The key components involved in the Entra ID authentication with resource owned password credentials process are:

- User: Logs in with credentials using a VPN client
- Cisco Secure Client: VPN client that sends user credentials
- Entra ID (formerly Azure AD): Validates credentials and issues tokens
- Cisco ISE: Receives tokens and manages user sessions
- Cloud-Delivered Firewall Management Center: Receives user sessions from ISE

Workflow



These stages describe how Entra ID and Cisco ISE authentication with resource owned password credentials works:

1. The user logs in with a user name (or email address) and password using a VPN client like Cisco Secure Client.
2. The client ID, client secret, user name, password, and scopes are sent to Entra ID.
3. Tokens are sent from Entra ID to Cisco ISE, which sends user sessions to the Cloud-Delivered Firewall Management Center.

   For details about configuring Cisco ISE, see Configure ISE 3.0 REST ID with Azure Active Directory.

   Additional resource: Microsoft identity platform and OAuth 2.0 Resource Owner Password Credentials on learn.microsoft.com.

How Entra ID and Cisco ISE authentication works with TEAP/EAP-TLS

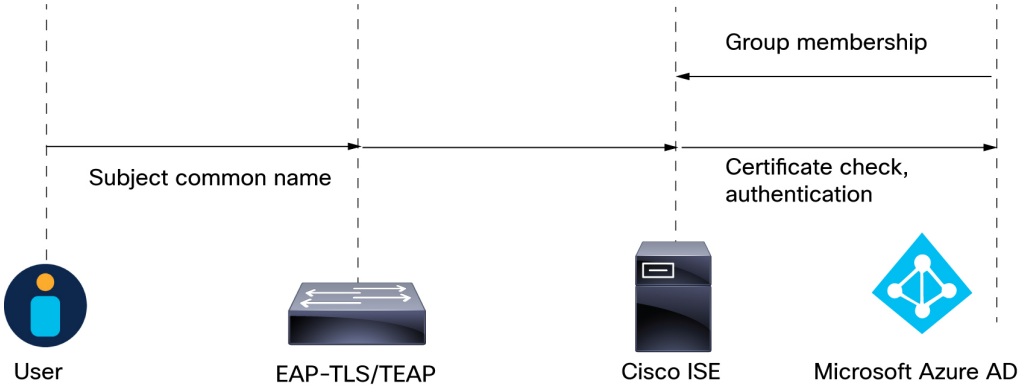
Tunnel Extensible Authentication Protocol (TEAP), defined by RFC7170, can be used with ISE and the Security Cloud Control for secure authentication.

Summary

The key components involved in this authentication process are:

- User device: Provides certificate through EAP-TLS or TEAP protocol
- ISE: Validates certificate and performs user lookup through Azure Graph API
- Entra ID: Provides user attributes and group information for authorization

Workflow



These stages describe how the authentication process works and are based on Configure Cisco ISE 3.2 EAP-TLS with Microsoft Azure Active Directory:

1. The user's certificate is sent to ISE through EAP-TLS or TEAP with EAP-TLS as the inner method.
2. ISE evaluates the user's certificate (validity period, trusted certificate authority, certificate revocation list, and so on).
3. ISE takes the certificate subject name (CN) and performs a look-up to the Azure Graph API to fetch the user's groups and other attributes. This is referred to by Azure as User Principal name (UPN).
4. ISE authorization policies are evaluated against the user's attributes returned from Azure.

Configure Cisco ISE for Microsoft Azure AD (SAML)Microsoft Azure AD

In a Microsoft Azure AD (SAML)Microsoft Azure AD (now called *Entra ID*) realm, it's the responsibility of ISE to send user sessions (login, logout) to the Cloud-Delivered Firewall Management Center. This topic discusses how to set up ISE for use with an Azure AD realm.

Resource owned password credentials authentication

To use ISE with Microsoft Azure AD (SAML)Microsoft Azure ADMicrosoft Azure AD implemented through Representational State Transfer (REST) Identity (ID) service with the help of Resource Owner Password Credentials (ROPC), see Configure ISE 3.0 REST ID with Azure Active Directory.

TEAP/EAP-TLS

To use ISE with authorization policies based on Azure AD group membership and other user attributes with EAP-TLS or TEAP as the authentication protocols, see Configure Cisco ISE 3.2 EAP-TLS with Microsoft Azure Active Directory.

What to do next

Get required information For Your Microsoft Azure AD realm, on page 24

Configure Microsoft Entra ID for passive authentication

Configure Microsoft Entra ID to enable passive authentication and user group synchronization with the Security Cloud Control.

This task provides basic information about how to set up a Microsoft Entra ID (formerly called *Microsoft Azure Active Directory (AD)*) as a realm you can use with the Security Cloud Control. We expect you to already be familiar with Entra ID; if not, consult documentation or a support resource before you get started.

Procedure

Step 1 Grant your Entra ID application the Microsoft Graph permissions.

Grant your Entra ID application the following permissions to Microsoft Graph as discussed in Authorization and the Microsoft Graph Security API on the Microsoft site:

- Reader role
- User.Read.All permission
- Group.Read.All permission

This permission enables the Security Cloud Control to download users and groups from Entra ID the first time.

Required information from this step for setting up the Entra ID realm in the Security Cloud Control:

- Name of the app you registered
- **Application (client) ID**
- **Client secret**
- **Directory (tenant) ID**

Step 2 Set up an event hub.

Set up the event hub as discussed in Quickstart: Create an event hub using Azure portal on the Microsoft site. The Security Cloud Control uses the event hub audit log to download periodic updates to users and groups.

More information: Features and terminology in Azure Event Hubs.



Important You must choose the **Standard** pricing tier or better. If you choose **Basic**, the realm cannot be used.

Required information from this step for setting up the Entra ID realm in the Security Cloud Control:

- Namespace **Name**
- **Connection string—primary key**
- Event Hub **Name**
- Consumer group **Name**

Step 3 Enable the audit log.

Enable the audit log as discussed in Tutorial: Stream Azure Active Directory logs to an Azure event hub on the Microsoft site.

Step 4 Configure Cisco ISE for Entra ID.

To send user session information to the Security Cloud Control, configure Cisco ISE for Entra ID as discussed in Configure ISE 3.0 REST ID with Azure Active Directory.

What to do next

See Configure Cisco ISE for Microsoft Azure AD (SAML)Microsoft Azure AD, on page 21.

Configure Entra ID basic settings

Set up Entra ID realm authentication to enable the Cloud-Delivered Firewall Management Center to download and periodically update users and groups from Entra ID.

This configuration enables SAML realm authentication for Entra ID (formerly Azure AD) in Secure Firewall Management Center, allowing integration with Microsoft Graph services and audit logging capabilities.

Before you begin

Follow these steps to configure Entra ID basic settings:

Procedure

Step 1 Give your application the Microsoft Graph permission.

Grant your Entra ID application (formerly called *Azure AD*) the following permissions to Microsoft Graph as discussed in Authorization and the Microsoft Graph Security API on the Microsoft site:

- Reader role
- User.Read.All permission
- Group.Read.All permission

This permission enables the Cloud-Delivered Firewall Management Center to download users and groups from Entra ID the first time.

Required information from this step for setting up the Entra ID realm in the Cloud-Delivered Firewall Management Center:

- Name of the app you registered
- **Application (client) ID**
- **Client secret**
- **Directory (tenant) ID**

Step 2 Set up an event hub.

Set up the event hub as discussed in Quickstart: Create an event hub using Azure portal on the Microsoft site. The Cloud-Delivered Firewall Management Center uses the event hub audit log to download periodic updates to users and groups.

More information: Features and terminology in Azure Event Hubs.

Important You must choose the **Standard** pricing tier or better. If you choose **Basic**, the realm cannot be used.

Required information from this step for setting up the Entra ID realm in the Security Cloud Control:

- Namespace **Name**
- **Connection string—primary key**
- Event Hub **Name**
- Consumer group **Name**

Step 3 Enable the audit log.

Enable the audit log as discussed in Tutorial: Stream Azure Active Directory logs to an Azure event hub on the Microsoft site.

Get required information For Your Microsoft Azure AD realm

This task enables you to collect the necessary credentials and configuration information from Microsoft Entra ID (formerly Azure AD) and Event Hubs to establish a SAML authentication realm in your Secure Firewall Management Center.

This task explains how to get the information required to set up a Microsoft Azure AD (now called *Entra ID*) realm in the Security Cloud Control. You might have already obtained this information when you set up Microsoft Entra ID as discussed in Configure Microsoft Entra ID for passive authentication, on page 21.

Procedure

Step 1 Log in to https://portal.azure.com/ as a user with at least the Product Designer role.

Step 2 At the top of the page, click **Microsoft Entra ID**.

Step 3 In the left column, click **App Registrations**.

a) If necessary, filter the list of displayed apps to show the one you want to use.

b) Click the name of your app.



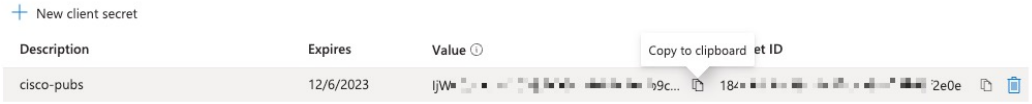
c) Click **Copy** ( ) next to the following values on this page and paste those values to a text file.

- **Application (Client) ID**
- **Directory (tenant) ID**

d) Click **Client Credentials**.

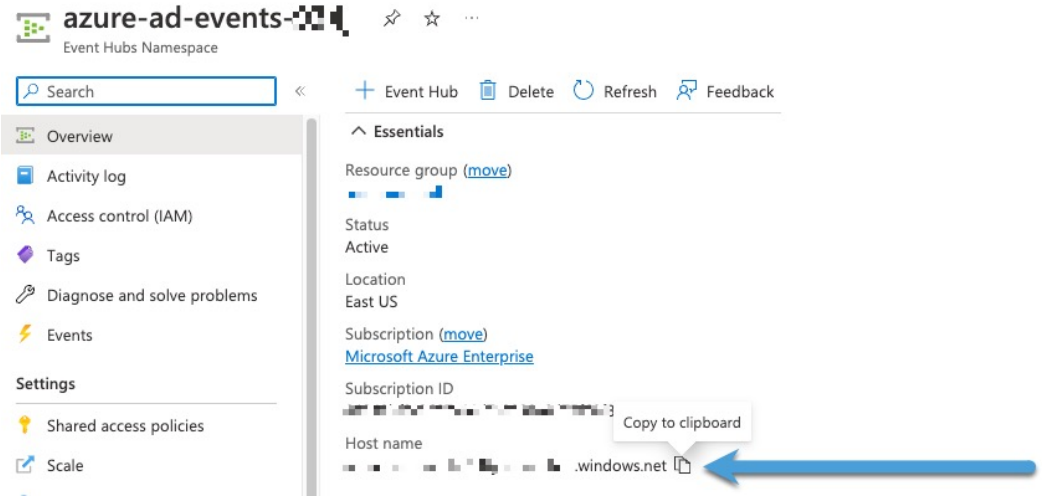
e) Unless you already know the client secret *value* (as opposed to the client *secret ID*), you must create a new client secret as follows:

1. Click **New Client Secret**.
2. Enter the required information in the provided fields.
3. Click **Add**.
4. Click **Copy** (⧉) next to Value as the following figure shows.



Step 4 From https://portal.azure.com/, click **Event Hubs** > **(name of an event hub)**.

a) In the right pane, click **Copy** (⧉) next to the value of **Host name** and paste the value to the clipboard. This is your event hub host name.

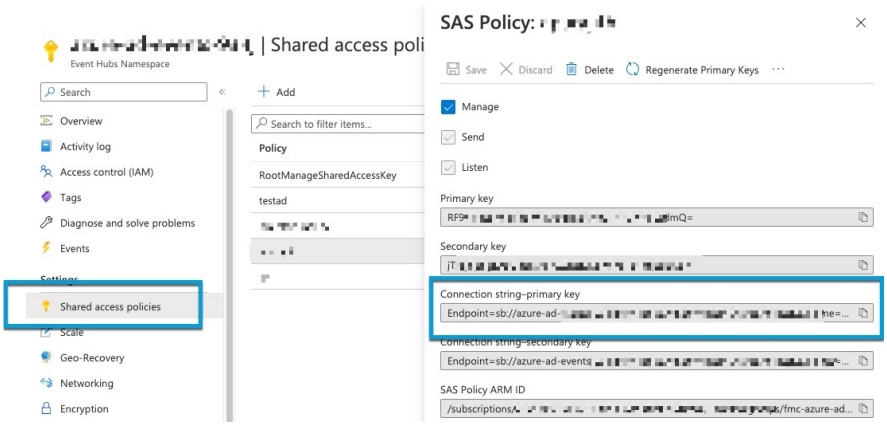


b) Write down or copy to a text file the name of the event hub (at the top of the page).

c) In the left pane, under Settings, click **Shared access policies**.

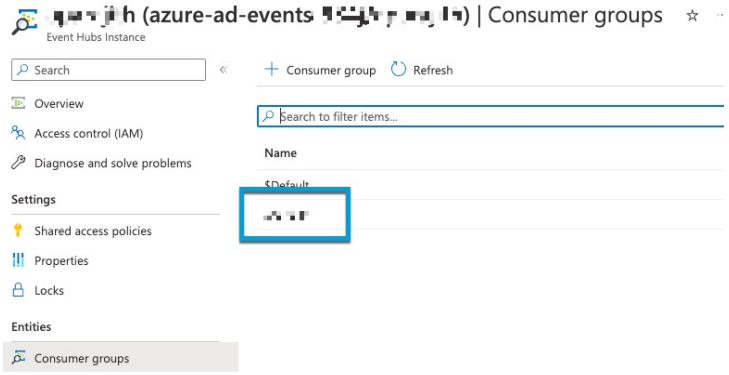
d) Click the name of a policy.

e) Click **Copy** (⧉) next to **Connection string-primary key**.



Step 5 Click **Overview** > **Entities** > **Event Hubs** > **(name of an event hub)** > **Entities** > **Consumer Groups**.

Write down this value or copy it to the clipboard. This is your consumer group name.



Step 6 In the left pane, click **Overview**.

Step 7 Click **Copy** (⧉) next to **Namespace**.



Use the event hub entity name under this namespace as the topic.

Create a Microsoft Azure AD (SAML) realm for passive authentication

A Microsoft Azure AD (SAML) realm for passive authentication retrieves groups from Microsoft Azure Active Directory (now called *Entra ID*) and logged-in user session data from Cisco ISE to authenticate users.

Authentication options

You have the following authentication options:

- Resource owned password credentials (ROPC): Enables users to log in with a client like Cisco Secure Client using a user name and password. ISE sends user sessions to the Cloud-Delivered Firewall Management Center. For more information, see How Entra ID and Cisco ISE authentication with resource owned password credentials works, on page 19.

  Additional resource: Microsoft identity platform and OAuth 2.0 Resource Owner Password Credentials on learn.microsoft.com.

- Extensible Authentication Protocol (EAP) Chaining with Tunnel-based Extensible Authentication Protocol (TEAP) and Transport Layer Security (TLS), abbreviated EAP/TEAP-TLS: TEAP is a tunnel-based EAP method that establishes a secure tunnel and executes other EAP methods under the protection of that secured tunnel. ISE is used to validate user credentials and to send user sessions to the Cloud-Delivered Firewall Management Center. For more information, see How Entra ID and Cisco ISE authentication works with TEAP/EAP-TLS, on page 20.

To configure the realm, complete all tasks in this order:

1. Configure Entra ID basic settings, on page 23.
2. Get required information for your realm as discussed in Get required information For Your Microsoft Azure AD realm, on page 24.
3. Microsoft Azure AD (SAML) realm: SAML details, on page 27.

Microsoft Azure AD (SAML) realm: SAML details

Set up a Microsoft Entra ID (SAML) realm to enable user authentication through passive or active methods with integration between the Secure Firewall Management Center and Azure AD and identity providers.

This task discusses the first step in a multi-step wizard that creates a Microsoft Azure AD (SAML) realm. You must complete all steps in the wizard to set up your realm. The steps are different depending on whether you create the realm for active or passive authentication.

Before you begin

Complete all tasks before you create your realm:

- (Passive authentication with Cisco ISE only.) If you're using Cisco ISE as the repository for users and groups, set up ISE:
  - How Entra ID and Cisco ISE authentication with resource owned password credentials works, on page 19
  - How Entra ID and Cisco ISE authentication works with TEAP/EAP-TLS, on page 20
- To use Entra ID as the repository for users and groups, see Configure Microsoft Entra ID for passive authentication, on page 21.
- Get required information for your realm as discussed in Get required information For Your Microsoft Azure AD realm, on page 24.

Follow these steps to configure a Microsoft Entra ID (SAML) realm:

Procedure

Step 1 Log in to Security Cloud Control.

Step 2 Click **Policies** > **Firewall Threat Defense** > **Integrations** > **Other Integrations** > **Realms**.

Step 3 Click **Add Realm** > **SAML - Azure AD**.

Step 4 Enter the required information.

Item	Description
Name	Unique name to identify the realm.
Description	(Optional.) Description of the realm.
Identity Provider	Always displays **Azure AD**.
Configuration Type	Click one of these options: • **Passive Authentication with ISE** for passive authentication. • **Passive authentication or captive portal with Azure AD** for to use Entra ID as a user store for either passive authentication or active authentication (that is, captive portal).

Step 5 Click **Next**.

The realm creation wizard advances to the next step based on your selected configuration type.

What to do next

Continue with one of these tasks:

- Passive authentication: Microsoft Azure AD (SAML) realm: Azure AD details, on page 28.
- Active authentication: Microsoft Azure AD (SAML) realm: SAML service provider (SP) metadata, on page 40.

Microsoft Azure AD (SAML) realm: Azure AD details

Configure the Entra ID (SAML) realm to enable authentication and user data management through Azure AD integration.

This task discusses one page in a multi-page wizard to enable you to create a Microsoft Azure AD (SAML) realm.

Procedure

Step 1 Continue from the preceding step in the wizard.

Step 2 Enter the following information.

Item	Description
Name	Enter a unique name to identify this realm.
Client Secret **Tenant ID** **Event Hubs Host Name** **Event Hub Name** **Event Hub Connection String**	Enter the information you found as discussed in:. • Passive authentication: Create a Microsoft Azure AD realm for passive authentication, on page 18 • Active authentication: Get required information for your Microsoft Azure AD realm (active authentication only), on page 35
(Optional.) **User Groups**	Slide to **Slider enabled** () to specify groups to include or exclude from policy.
(Optional.) **Excluded User Groups**	If you enter one or more group names in this field, all groups and users they contain *except* these are downloaded and available for user awareness and user control. Enter one group name per line followed by a line break. Group names are case-sensitive.
(Optional.) **Included User Groups**	If you enter one or more group names in this field, only those groups and users they contain are downloaded and user data is available for user awareness and user control. Enter one group name per line followed by a line break. Group names are case-sensitive. We recommend that you use the Included User Groups field to download only those groups that you intend to monitor with Secure Firewall.

Step 3 Click **Test**.
Make sure the test connection succeeds before you continue to the next step.

Step 4 Click **Next**.

The Entra ID (SAML) realm configuration is completed with Azure AD details, and the connection test confirms successful integration.

Configure Microsoft Azure AD (SAML) realm user session timeout

Set the session timeout to define how long inactive ISE or captive portal user sessions remain active before automatic termination in a Microsoft Entra ID (SAML) realm configuration.

This task discussed one page in a multi-page wizard to enable you to create a Microsoft Azure AD (SAML) realm.

This option sets the number of seconds before an inactive session is terminated by the system.

Procedure

Step 1 Continue from the preceding step in the wizard.

Step 2 Enter the following information.

Item	Description
ISE users	Default is 1440 minutes (24 hours).
Captive portal users	Default is 1440 minutes (24 hours).

After the timeout is exceeded, the user's session ends; if the user continues to access the network without logging in again, the user is seen by the Cloud-Delivered Firewall Management Center as Unknown (except for **Failed Captive Portal Users**).

Step 3 Click **Save**.

Create a Microsoft Azure AD (SAML) realm for active authentication (captive portal)

Create and configure a Microsoft Azure Active Directory (Entra ID) realm to enable secure user authentication, certificate management, and access control for protected network resources.

This topic discusses the high-level tasks of creating a Microsoft Azure Active Directory (AD) realm (now called *Entra ID*) for use with the Security Cloud Control.

Before you begin

If you enabled change management, you must open or edit, assign, and approve a ticket for each of the following objects before you can create the realm:

- Base URL
- Service provider certificate enrollment (PKCS12 format)
- Identity provider certificate enrollment (manual format)
- The realm itself (create and assign the ticket until realm creation is complete, then approve it)

For more information, see Opening a ticket for configuration changes and Policies and objects that support change management.

Follow these steps to create a Microsoft Azure Active Directory (Entra ID) realm:

Procedure

Step 1 Create a fully-qualified host name (FQDN) using your DNS server and upload the Firewall Threat Defense's internal certificate to the Security Cloud Control.

You can consult a resource such as this one if you've never done it before. Specify the IP address of a routed interface on one of the devices managed by your Security Cloud Control.

Consult a DNS server reference.

Step 2 Create a network object with an associated internal certificate.

See Create a network object.

Step 3 Get a signed certificate and upload it to the Secure Firewall Threat Defense to which Entra ID authentication requests will be sent.

The certificate should be signed by a trusted Certificate Authority (CA) and delivered to you in **.p12** format (also referred to as PKCS#12; see also this article on ssl.com).

For background, see the section on public key infrastructure in Cisco Secure Firewall Management Center Device Configuration Guide or stackoverflow.com.

To upload the signed certificate, see Install a certificate using a PKCS12 file.

Step 4 Configure Microsoft Entra ID basic settings.

Several configuration tasks are required, including setting up an event hub, giving your application permission to the Microsoft Graph API, and enabling the audit log.

See Configure Entra ID basic settings, on page 23.

Step 5 Create a single sign-on (SSO) app in Entra ID.

The SSO app enables users that request access to a protected network resource to authenticate with Entra ID. The SSO app has both the federation XML that you can use to simplify realm creation as well as the identity provider certificate the Secure Firewall Threat Defense requires to security authenticate with Entra ID.

See Configure a single sign-on (SSO) app in Entra ID, on page 33.

Step 6 Get the information required to configure your Microsoft Azure AD (SAML) realm.

This information includes client and tenant IDs, client secret, and other information store in Microsoft Entra ID.

See Get required information For Your Microsoft Azure AD realm, on page 24.

Step 7 Configure a decryption policy with a **Decrypt - Resign** rule for the Azure Authentication Service so users can access web pages using the HTTPS protocol.

The Microsoft Azure AD (SAML) realm can authenticate users only if the HTTPS traffic is decrypted before the traffic is sent to the realm. The Microsoft Azure AD (SAML) realm itself is seen by the system as the **Azure Authentication Service** application.

Create a decryption rule with decrypt - resign action, on page 35.

Step 8 Do the following:

a) Create identity policy with an active authentication rule.

The identity policy enables selected users in your realm access resources after authenticating with the Microsoft Azure AD (SAML) realm.

For more information, see Create an identity policy.

b) Create access control policies and rules using your Microsoft Azure AD realm.

See Creating a basic access control policy and Create and edit access control rules.

c) Associate the identity and decryption policies with the access control policy from step b.

This final step enables the system to authenticate users with the Microsoft Azure AD (SAML) realm.

For more information, see Associate prefilter, decryption, and identity policies with an access control.

What to do next

See Configure Entra ID basic settings, on page 23.

Configure Entra ID basic settings

Set up Entra ID realm authentication to enable the Cloud-Delivered Firewall Management Center to download and periodically update users and groups from Entra ID.

This configuration enables SAML realm authentication for Entra ID (formerly Azure AD) in Secure Firewall Management Center, allowing integration with Microsoft Graph services and audit logging capabilities.

Before you begin

Follow these steps to configure Entra ID basic settings:

Procedure

Step 1 Give your application the Microsoft Graph permission.

Grant your Entra ID application (formerly called *Azure AD*) the following permissions to Microsoft Graph as discussed in Authorization and the Microsoft Graph Security API on the Microsoft site:

- Reader role
- User.Read.All permission
- Group.Read.All permission

This permission enables the Cloud-Delivered Firewall Management Center to download users and groups from Entra ID the first time.

Required information from this step for setting up the Entra ID realm in the Cloud-Delivered Firewall Management Center:

- Name of the app you registered
- **Application (client) ID**
- **Client secret**
- **Directory (tenant) ID**

Step 2 Set up an event hub.

Set up the event hub as discussed in Quickstart: Create an event hub using Azure portal on the Microsoft site. The Cloud-Delivered Firewall Management Center uses the event hub audit log to download periodic updates to users and groups.

More information: Features and terminology in Azure Event Hubs.

Important You must choose the **Standard** pricing tier or better. If you choose **Basic**, the realm cannot be used.

Required information from this step for setting up the Entra ID realm in the Security Cloud Control:

- Namespace **Name**
- **Connection string—primary key**
- Event Hub **Name**
- Consumer group **Name**

Step 3 Enable the audit log.

Enable the audit log as discussed in Tutorial: Stream Azure Active Directory logs to an Azure event hub on the Microsoft site.

Configure a single sign-on (SSO) app in Entra ID

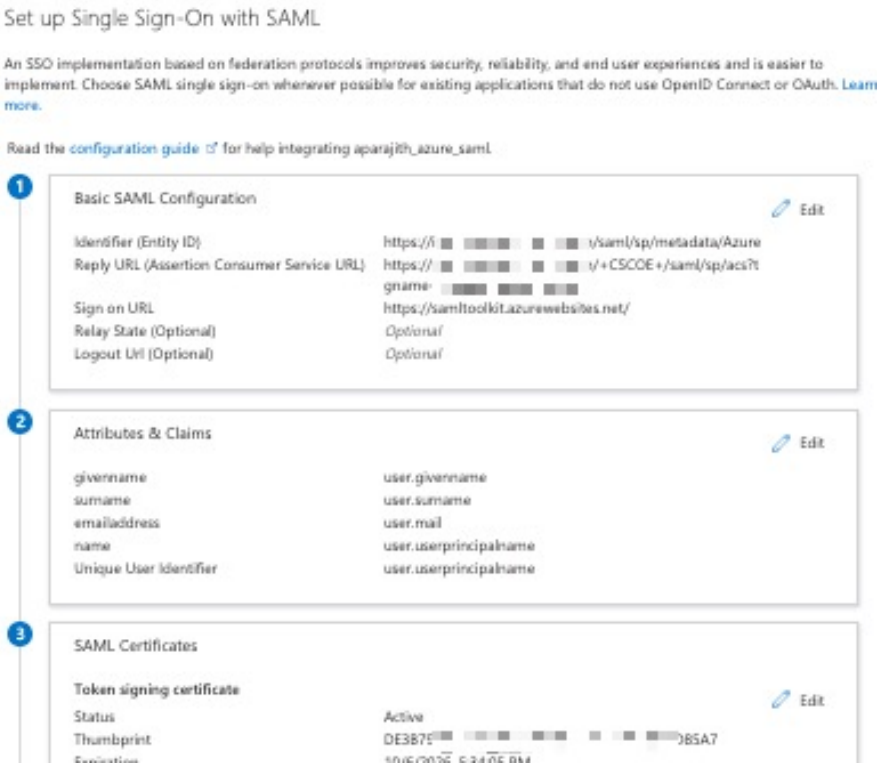
Create a Microsoft Entra ID app to enable single sign-on (SSO) for users accessing a protected network.

This task discusses how to create an app in Microsoft Entra ID to handle single sign-on (SSO) from Entra ID when a network user attempts to access a protected network.

Procedure

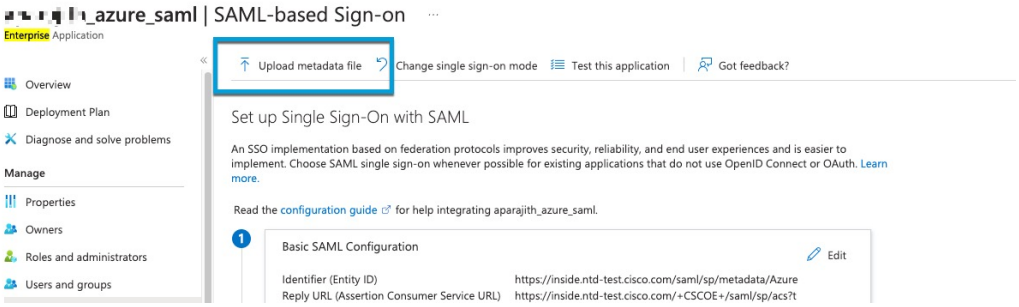
Step 1 In the Microsoft Entra ID portal, click **Enterprise Applications** on the home page and follow the instructions in Configure Microsoft Entra SSO on learn.microsoft.com.

The following figure shows part of the SSO app configuration. You must provide some of the information displayed on this page when you configure the Microsoft Azure AD (SAML) realm. For more information, see Get required information for your Microsoft Azure AD realm (active authentication only), on page 35.



Step 2 (Optional.) If you have already configured the Microsoft Azure AD (SAML) realm, click **Upload metadata file** at the top of the page to quickly provide configuration values for the SSO app.

The following figure shows an example.



Step 3 Add users and groups to your app as discussed in Add a user account to an enterprise application on learn.microsoft.com

What to do next

See Get required information for your Microsoft Azure AD realm (active authentication only), on page 35.

Create a decryption rule with decrypt - resign action

This task creates a decryption policy that enables secure inspection and authentication of encrypted traffic using the firewall and the Azure Authentication Service.

This part of the procedure discusses how to create a decryption policy to decrypt and resign traffic before the traffic reaches the SAML realm. The realm can authenticate traffic only after it has been decrypted.

Procedure

Step 1 If you haven't done so already, log in to the Security Cloud Control.

Step 2 If you haven't done so already, create an internal certificate authority object to decrypt TLS/SSL traffic as discussed in PKI objects.

Step 3 Click **Policies** > **FTD Policies**.

Step 4 Click **Policies** > **Security policies** > **Decryption**.

Step 5 Click **New Policy**.

Step 6 Enter a **Name** and choose a **Default Action** for the policy. Default actions are discussed in Rule-based decryption policy default actions.

Step 7 Click **Save**.

Step 8 At the top of the page, click **Save**.

Get required information for your Microsoft Azure AD realm (active authentication only)

This task explains how to get the information required to set up a Microsoft Azure AD realm (now called *Entra ID*) in the Cloud-Delivered Firewall Management Center.

Follow these steps to get required information for your Microsoft Azure AD realm:

Procedure

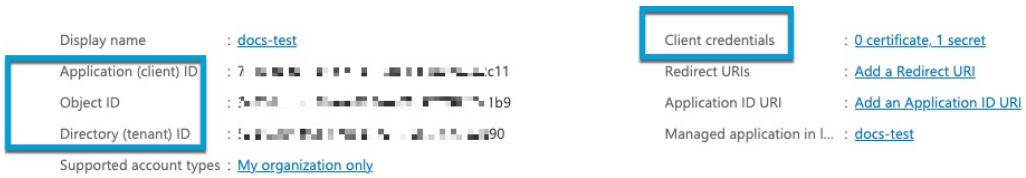
Step 1 Log in to https://portal.azure.com/ as a user with at least the Product Designer role.

a) At the top of the page, click **Microsoft Entra ID**.

b) In the left column, click **App Registrations**.

c) If necessary, filter the list of displayed apps to show the one you want to use.

d) Click the name of your app.



e) Click **Copy** ( ) next to the following values on this page and paste those values to a text file.

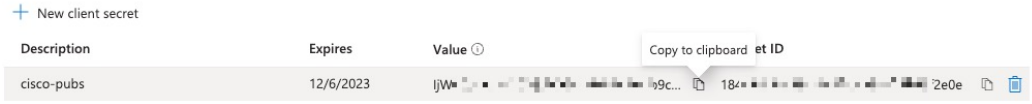
- **Application (Client) ID**

- **Directory (tenant) ID**

f) Click **Client Credentials**.

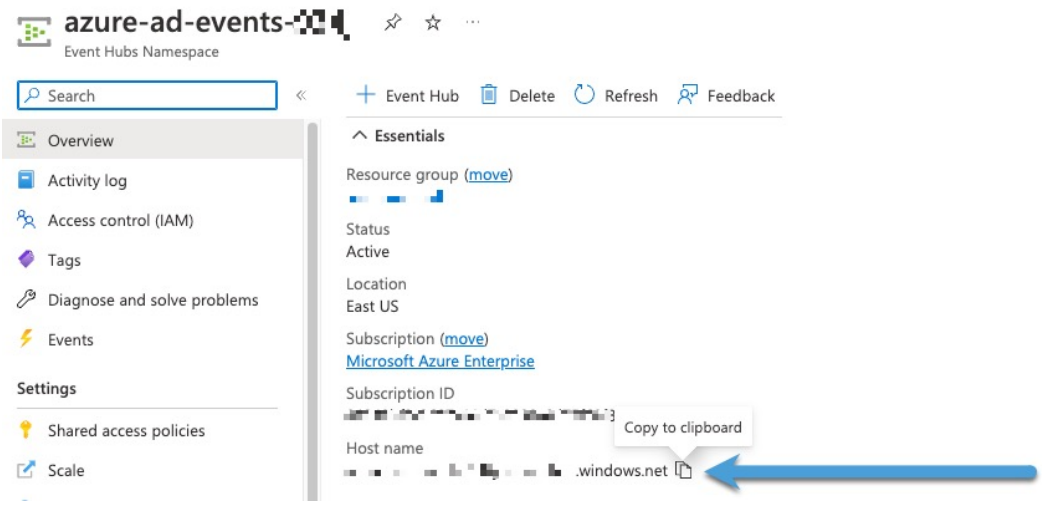
Step 2 Unless you already know the client secret *value* (as opposed to the client *secret ID*), you must create a new client secret as follows:

a) Click **New Client Secret**.
b) Enter the required information in the provided fields.
c) Click **Add**.
d) Click **Copy** (⧉) next to Value as the following figure shows.

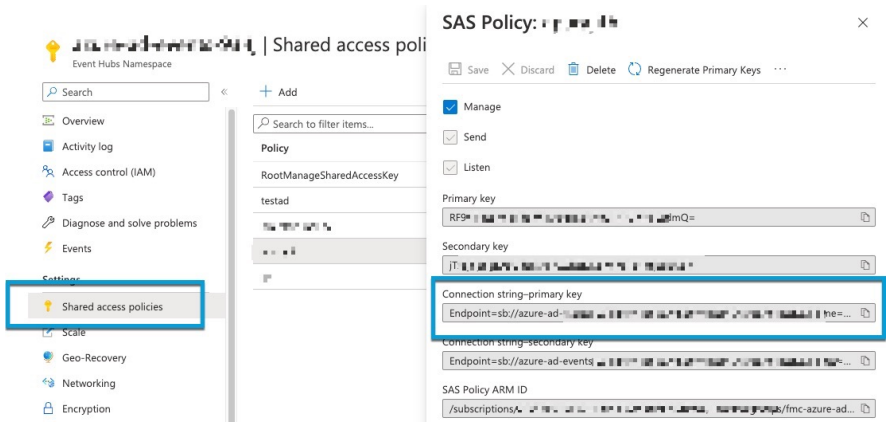


Step 3 From https://portal.azure.com/, click **Event Hubs** > **(name of an event hub)**.

a) In the right pane, click **Copy** (⧉) next to the value of **Host name** and paste the value to the clipboard. This is your event hub host name.

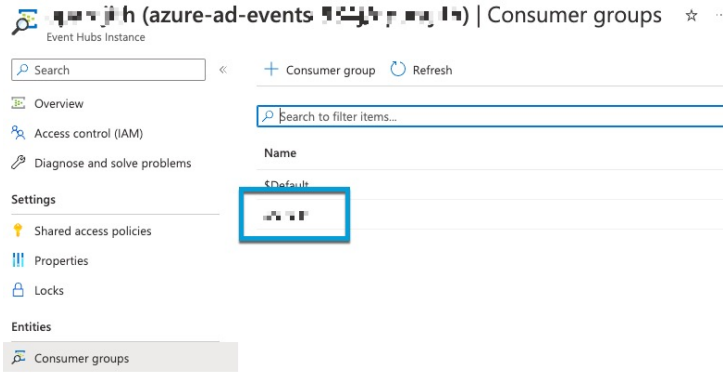


b) Write down or copy to a text file the name of the event hub (at the top of the page).
c) In the left pane, under Settings, click **Shared access policies**.
d) Click the name of a policy.
e) Click **Copy** (⧉) next to **Connection string-primary key**.



Step 4 Click **Overview** > **Entities** > **Event Hubs** > **(name of an event hub)** > **Entities** > **Consumer Groups**.

Write down the following value or copy it to the clipboard. This is your consumer group name.



Step 5 In the left pane, click **Overview**.

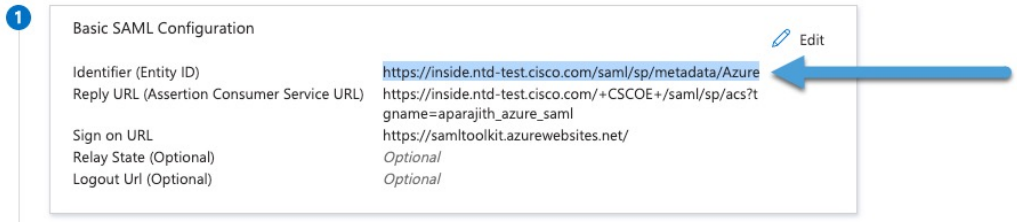
Step 6 Click **Copy** ( ) next to **Namespace**.



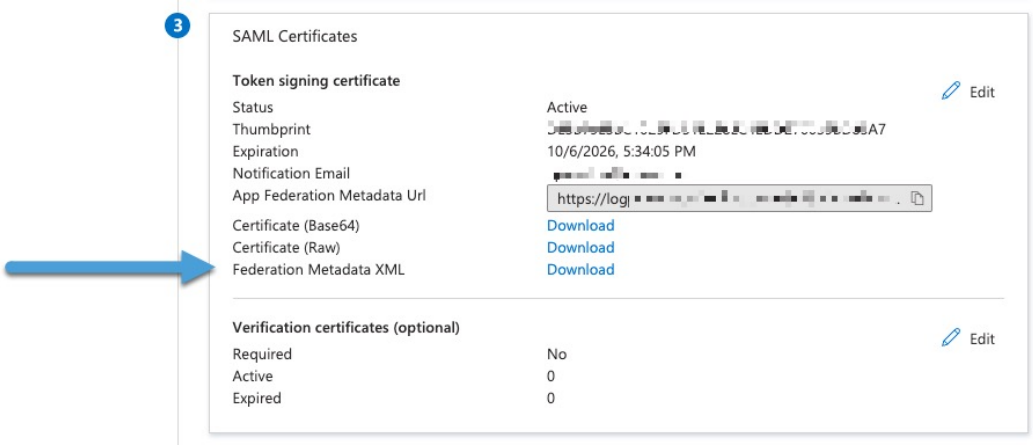
Use the event hub entity name under this namespace as the topic.

Step 7 Return to the home page and log in if necessary: https://portal.azure.com/#home.

a) Click **Microsoft Entra ID**.
b) In the left pane, click **Enterprise Applications.**
c) If necessary, filter the list of applications to locate yours.
d) Click the name of your enterprise application.
e) Click **Get Started** under Set up single sign on.
f) On your SSO app page, copy the value of Identifier (Entity ID) to the clipboard.
The following figure shows an example.

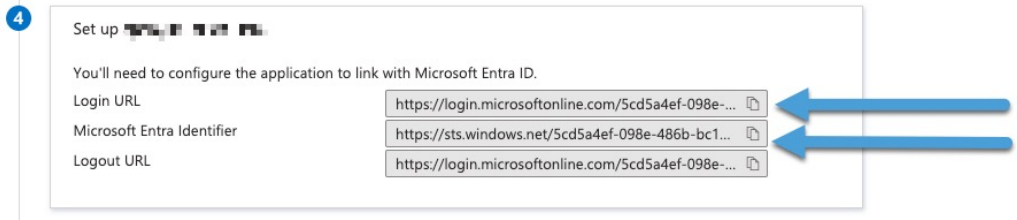


g) On your SSO app page, click the **Download** link next to Federation Metadata XML, as this figure shows. The following figure shows an example.



h) If you've already set up your SSO app, *you can stop here*. The Federation Metadata XML contains all the information required to configure the identity provider in the Cloud-Delivered Firewall Management Center.

i) (Optional if you already downloaded the federation XML.) Click **Copy** ( ) next to both of these values and save them to a text file.
This figure shows an example.



What to do next

See Create a decryption rule with decrypt - resign action, on page 35.

Create a Microsoft Azure AD (SAML) realm for active authentication (captive portal)

Create a Microsoft Entra ID SAML realm for active authentication where users must authenticate with Microsoft Entra ID before accessing protected resources.

In active authentication (also referred to as *captive portal*), Microsoft Entra ID is the user store. When a user tries to access a protected resource as defined in access control rules, the user must authenticate with Microsoft Entra ID first.

To configure the realm, complete all tasks in the following order.

Procedure

Step 1 Configure Entra ID basic settings, on page 23.

Step 2 Configure a single sign-on (SSO) app in Entra ID, on page 33.

Step 3 Get required information for your Microsoft Azure AD realm (active authentication only), on page 35

Microsoft Azure AD (SAML) realm: SAML details

Set up a Microsoft Entra ID (SAML) realm to enable user authentication through passive or active methods with integration between the Secure Firewall Management Center and Azure AD and identity providers.

This task discusses the first step in a multi-step wizard that creates a Microsoft Azure AD (SAML) realm. You must complete all steps in the wizard to set up your realm. The steps are different depending on whether you create the realm for active or passive authentication.

Before you begin

Complete all tasks before you create your realm:

- (Passive authentication with Cisco ISE only.) If you're using Cisco ISE as the repository for users and groups, set up ISE:
  - How Entra ID and Cisco ISE authentication with resource owned password credentials works, on page 19
  - How Entra ID and Cisco ISE authentication works with TEAP/EAP-TLS, on page 20
- To use Entra ID as the repository for users and groups, see Configure Microsoft Entra ID for passive authentication, on page 21.
- Get required information for your realm as discussed in Get required information For Your Microsoft Azure AD realm, on page 24.

Follow these steps to configure a Microsoft Entra ID (SAML) realm:

Procedure

Step 1 Log in to Security Cloud Control.

Step 2 Click **Policies** > **Firewall Threat Defense** > **Integrations** > **Other Integrations** > **Realms**.

Step 3 Click **Add Realm** > **SAML - Azure AD**.

Step 4 Enter the required information.

Item	Description
Name	Unique name to identify the realm.
Description	(Optional.) Description of the realm.
Identity Provider	Always displays **Azure AD**.
Configuration Type	Click one of these options: • **Passive Authentication with ISE** for passive authentication. • **Passive authentication or captive portal with Azure AD** for to use Entra ID as a user store for either passive authentication or active authentication (that is, captive portal).

Step 5 Click **Next**.

The realm creation wizard advances to the next step based on your selected configuration type.

What to do next

Continue with one of these tasks:

- Passive authentication: Microsoft Azure AD (SAML) realm: Azure AD details, on page 28.
- Active authentication: Microsoft Azure AD (SAML) realm: SAML service provider (SP) metadata, on page 40.

Microsoft Azure AD (SAML) realm: SAML service provider (SP) metadata

Configure the SAML service provider metadata to enable secure authentication between your Secure Firewall Threat Defense and Microsoft Entra ID.

This task discusses one page in a multi-page wizard to enable you to create a Microsoft Azure AD (SAML) realm.

Before you begin

Complete the tasks discussed in Microsoft Azure AD (SAML) realm: SAML details, on page 27

Follow these steps to configure the SAML service provider metadata:

Procedure

Step 1 Continue from Microsoft Azure AD (SAML) realm: SAML details, on page 27.

Step 2 Enter the following information.

Item	Description
Base URL	From the list, click the network object you previously created. Network users are directed to this URL when they try to access protected network resources. You can also click **Add** (+) to create an object now.
Entity ID	Your SSO app's entity ID.
Assertion Consumer Services (ACS) URL	Automatically generated from the preceding values.
Service Provider Certificate	From the list, click the certificate to use to decrypt requests to the Secure Firewall Threat Defense. You can also click **Add** (+) to create an object now.
Download Service Provider Metadata	(Optional.) Download the metadata associated with the service provider (that is, managed device) to simplify configuring your Microsoft Entra ID SSO app.

Step 3 Click **Next**.

What to do next

Microsoft Azure AD (SAML) Realm: SAML identity provider (IdP) metadata, on page 41.

Microsoft Azure AD (SAML) Realm: SAML identity provider (IdP) metadata

Configure SAML identity provider metadata to enable authentication with Microsoft Entra ID in a secure firewall environment.

This task discusses one page in a multi-page wizard to enable you to create a Microsoft Azure AD (SAML) realm.

Before you begin

Complete the tasks discussed in Microsoft Azure AD (SAML) realm: SAML service provider (SP) metadata, on page 40.

Follow these steps to configure SAML identity provider metadata:

Procedure

Step 1 Continue from Microsoft Azure AD (SAML) realm: SAML service provider (SP) metadata, on page 40.

Step 2 If you previously downloaded the Entra ID SSO app's federation XML, click **Upload XML** and upload it now. You can then skip the next step.

Step 3 Enter the following information.

Item	Description
Entity ID	Enter your identity provider's entity ID.
Single Sign on (SSO) URL	Enter the app's SSO URL.
IdP Certificate	From the list, click the certificate to use to authenticate with Microsoft Entra ID. You can also click **Add** (+) to create an object now.

Step 4 Click **Next**.

What to do next

Microsoft Azure AD (SAML) realm: SAML details, on page 27.

Microsoft Azure AD (SAML) realm: Azure AD details

Configure the Entra ID (SAML) realm to enable authentication and user data management through Azure AD integration.

This task discusses one page in a multi-page wizard to enable you to create a Microsoft Azure AD (SAML) realm.

Procedure

Step 1 Continue from the preceding step in the wizard.

Step 2 Enter the following information.

Item	Description
Name	Enter a unique name to identify this realm.
Client Secret	Enter the information you found as discussed in:. • Passive authentication: Create a Microsoft Azure AD realm for passive authentication, on page 18 • Active authentication: Get required information for your Microsoft Azure AD realm (active authentication only), on page 35
Tenant ID	
Event Hubs Host Name	
Event Hub Name	
Event Hub Connection String	
(Optional.) **User Groups**	Slide to **Slider enabled** (toggle) to specify groups to include or exclude from policy.

Item	Description
(Optional.) **Excluded User Groups**	If you enter one or more group names in this field, all groups and users they contain *except* these are downloaded and available for user awareness and user control. Enter one group name per line followed by a line break. Group names are case-sensitive.
(Optional.) **Included User Groups**	If you enter one or more group names in this field, only those groups and users they contain are downloaded and user data is available for user awareness and user control. Enter one group name per line followed by a line break. Group names are case-sensitive. We recommend that you use the Included User Groups field to download only those groups that you intend to monitor with Secure Firewall.

Step 3 Click **Test**.
Make sure the test connection succeeds before you continue to the next step.

Step 4 Click **Next**.

The Entra ID (SAML) realm configuration is completed with Azure AD details, and the connection test confirms successful integration.

Configure Microsoft Azure AD (SAML) realm user session timeout

Set the session timeout to define how long inactive ISE or captive portal user sessions remain active before automatic termination in a Microsoft Entra ID (SAML) realm configuration.

This task discussed one page in a multi-page wizard to enable you to create a Microsoft Azure AD (SAML) realm.

This option sets the number of seconds before an inactive session is terminated by the system.

Procedure

Step 1 Continue from the preceding step in the wizard.

Step 2 Enter the following information.

Item	Description
ISE users	Default is 1440 minutes (24 hours).
Captive portal users	Default is 1440 minutes (24 hours).

After the timeout is exceeded, the user's session ends; if the user continues to access the network without logging in again, the user is seen by the Cloud-Delivered Firewall Management Center as Unknown (except for **Failed Captive Portal Users**).

Step 3 Click **Save**.

Create an LDAP realm or an Active Directory realm and realm directory

Before you begin

If you're using Kerberos authentication for captive portal, see the following section before you begin: Prerequisites for kerberos authentication, on page 9 .

If you have enabled Change Management, you must open or edit, assign, and approve a ticket for each of the following objects before you can create the realm:

- If you're connecting securely to Microsoft AD or LDAP, the server's trusted certificate authority.
- The realm itself.

For more information, see Opening a ticket for configuration changes and Policies and objects that support change management.

If you are managing devices with Security Cloud Control (Security Cloud Control), create a proxy sequence first as discussed in Create a proxy sequence, on page 16 .

Important To reduce latency between the Cloud-Delivered Firewall Management Center and your Active Directory domain controller, we strongly recommend you configure a realm directory (that is, domain controller) that is as close as possible geographically to the Cloud-Delivered Firewall Management Center.

For example, if your Cloud-Delivered Firewall Management Center is in North America, configure a realm directory that is also in North America. Failure to do so can cause problems such as timeout downloading users and groups.

If you're setting up ISE/ISE-PIC without a realm, be aware there is a user session timeout that affects how users are seen by the Cloud-Delivered Firewall Management Center.

The following procedure enables you to create a *realm* (a connection between the Cloud-Delivered Firewall Management Center and an Active Directory realm) and a *directory* (a connection between the Cloud-Delivered Firewall Management Center and an LDAP server or an Active Directory domain controller).

(Recommended.) To connect securely from the Cloud-Delivered Firewall Management Center to your Active Directory server, first perform the following tasks:

- Export the active directory server's root certificate, on page 48
- Find the active directory server's name, on page 47

Microsoft has announced that Active Directory servers will start enforcing LDAP binding and LDAP signing in 2020. Microsoft is making these a requirement because when using default settings, an elevation of privilege vulnerability exists in Microsoft Windows that could allow a man-in-the-middle attacker to successfully forward an authentication request to a Windows LDAP server. For more information, refer to 2020 LDAP channel binding and LDAP signing requirement for Windows on the Microsoft support site.

For more information about realm and directory configuration fields, see Realm fields, on page 9 and Realm directory and synchronize fields, on page 13 .

A step-by-step example of setting up a realm with cross-domain trust is shown in Cross-domain trust setups with Cloud-Delivered Firewall Management Center, on page 52 .

An Active Directory Global Catalog server is *not supported* as a realm directory. For more information about the Global Catalog Server, refer to Global Catalog on learn.microsoft.com.

Note You must specify a unique **AD Primary Domain** for every Microsoft Active Directory (AD) realm. Although the system allows you to specify the same **AD Primary Domain** for different Microsoft AD realms, the system won't function properly. This happens because system assigns a unique ID to every user and group in each *realm*; therefore, the system cannot definitively identify any particular user or group. The system prevents you from specifying more than one realm with the same **AD Primary Domain** because users and groups won't be identified properly. This happens because system assigns a unique ID to every user and group in each *realm*; therefore, the system cannot definitively identify any particular user or group.

Procedure

Step 1 Log in to the Security Cloud Control.

Step 2 Click **Policies** > **Firewall Threat Defense** > **Integrations** > **Other Integrations** > **Realms**

Step 3 To create a new realm, choose from **Add Realm** drop-down list.

To perform other tasks (such as enable, disable, or delete a realm), see Manage a realm, on page 60.

Step 4 Enter realm information as discussed in Realm fields, on page 9.

(Optional.) From the **Proxy** list, click a managed device or proxy sequence to communicate with ISE/ISE-PIC if Security Cloud Control is unable to do so.

Step 5 In the Directory Server Configuration section, enter directory information as discussed in Realm directory and synchronize fields, on page 13 .

Step 6 (Optional.) To configure another domain for this realm, click **Add another directory** .

Step 7 Click **Configure Groups and Users** .

Information	Description
AD Primary Domain	Domain for the Active Directory server where users should be authenticated. For additional information, see Realm fields, on page 9 . You must create the realm with the original domain name of the domain and not any alternative user principal name (UPN) suffixes of the domain. Otherwise, users and groups fail to download and identity policies will not be enforced. For example, if the original domain is `domain.example.com` and the alternative UPN name is`domain2.mydomain.com`, you must configure the realm to use `domain.example.com`. For more information about configuring an alternative UPN suffix, see a resource like Configuring Alternate Login ID on learn.microsoft.com.

Information	Description
Base DN	The directory tree on the server where the Cloud-Delivered Firewall Management Center should begin searching for user data.
Group DN	The directory tree on the server where the Cloud-Delivered Firewall Management Center should begin searching for group data.
Proxy	From the list, click one or more managed devices or a proxy sequence. These devices must be able to communicate with Active Directory or ISE/ISE-PIC to retrieve user data for identity policies.
Load Groups	Click to load groups from the Active Directory server. If no groups are displayed, enter or edit information in the **AD Primary Domain** , **Base DN** , and **Group DN** fields and click **Load Groups** . For more information about those fields, see Realm fields, on page 9 .
Available Groups section	Limit the groups to use in policy by moving them to either the **Included Groups and Users** or **Excluded Groups and Users** list. Moving one group to the **Included Groups and Users** list, for example, allows that group only to be used in policy but excludes all other groups. Groups in the **Excluded Groups and Users** and the users they contain are excluded from user awareness and control. All other groups and users *are* available. For more information, see Realm directory and synchronize fields, on page 13 .

Configure the Realm

Before you begin

You must have created a new realm and its groups and users, as described in the prior procedure.

Procedure

Step 1 Click the **Realm Configuration** tab.

Step 2 Enter **Group Attribute** , and (if you use Kerberos authentication for captive portal) enter **AD Join Username** and **AD Join Password** . For more information, see Realm directory and synchronize fields, on page 13 .

Step 3 If you use Kerberos authentication, click **Test** . If the test fails, wait a short time and try again.

Step 4 Enter user session timeout values, in minutes, for **ISE/ISE-PIC Users** , **Terminal Server Agent Users** , **Captive Portal Users** , **Failed Captive Portal Users** , and **Guest Captive Portal Users** .

Step 5 When you're finished configuring the realm, click **Save** .

Connect securely to Active Directory or LDAP

To create a secure connection between an Active Directory or LDAP server and the Cloud-Delivered Firewall Management Center (which we strongly recommend), you must perform all of the following tasks:

- Export the server's *root* certificate.
- Import the root certificate into the Cloud-Delivered Firewall Management Center as a trusted CA certificate (**Objects** > **PKI** > **Trusted CAs**).
- Find the server's fully qualified name.
- Create the realm directory.

Find the active directory server's name

Find the fully qualified server name in Microsoft Active Directory that you need to configure a realm directory.

To configure a realm directory in the Cloud-Delivered Firewall Management Center, you must know the fully qualified server name, which you can find as discussed in the procedure that follows.

These tasks apply to Microsoft Active Directory only. If you use LDAP, consult an appropriate reference for the procedure.

Before you begin

You must log in to the Active Directory server as a user with sufficient privileges to view the computer's name.

Follow these steps to find the Active Directory server's name:

Procedure

Step 1 Log in to the Active Directory server.

Step 2 Click **Start**.

Step 3 Right-click **This PC**.

Step 4 Click **Properties**.

Step 5 Click **Advanced System Settings**.

Step 6 Click the **Computer Name** tab.

Step 7 Note the value of **Full computer name**.
You must enter this exact name when you configure the realm directory in the Cloud-Delivered Firewall Management Center.

What to do next

Create an LDAP realm or an Active Directory realm and realm directory, on page 44.

Export the active directory server's root certificate

Export the Active Directory server's root certificate to enable secure connection to the Cloud-Delivered Firewall Management Center for obtaining user identity information and authentication purposes.

The task that follows discusses how to export the Active Directory server's root certificate, which is required to connect securely to the Cloud-Delivered Firewall Management Center to obtain user identity information.

These tasks apply to Microsoft Active Directory only. If you use LDAP, consult an appropriate reference for the procedure.

Before you begin

You must know the name of your Active Directory server's root certificate. The root certificate might have the same name as the domain or the certificate might have a different name. The procedure that follows shows one way you can find the name; there could be other ways, however.

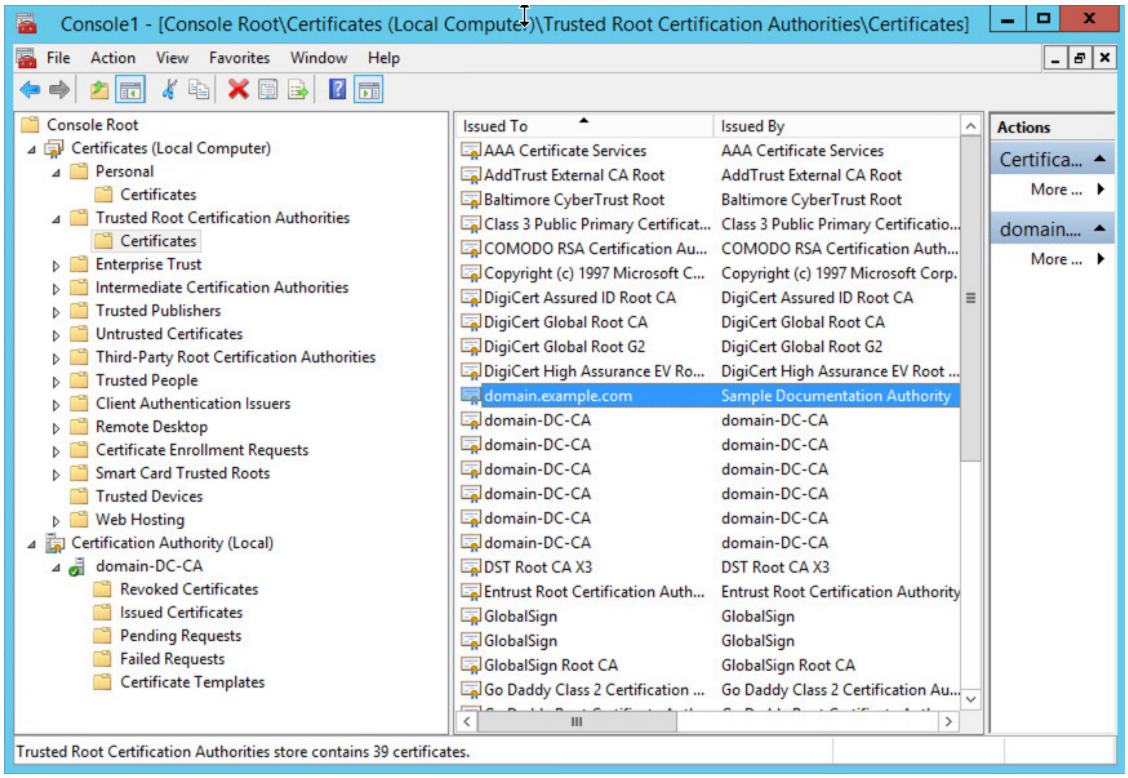
Follow these steps to export the Active Directory server's root certificate:

Procedure

Step 1 Find the name of the Active Directory Server's root certificate using the Microsoft Management Console.

This is one way to find the name of the Active Directory Server's root certificate; consult Microsoft documentation for more information:

a) Log in to the Active Directory server as a user with privileges to run the Microsoft Management Console.
b) Click **Start** and enter **mmc**.
c) Click **File** > **Add/Remove Snap-in**
d) From the Available Snap-ins list in the left pane, click **Certificates (local)**.
e) Click **Add**.
f) At the Certificates snap-in dialog box, click **Computer Account** and click **Next**.
g) At the Select Computer dialog box, click **Local Computer** and click **Finish**.
h) *Windows Server 2012 only*. Repeat the preceding steps to add the Certification Authority snap-in.
i) Click **Console Root** > **Trusted Certification Authorities** > **Certificates**.
The server's trusted certificates are displayed in the right pane. The following figure is only an example for Windows Server 2012; yours will probably look different.



Step 2 Export the certificate using the **certutil** command.

This is only one way to export the certificate. It is a convenient way to export the certificate, especially if you can run a web browser and connect to the Cloud-Delivered Firewall Management Center from the Active Directory server.

a) Click **Start** and enter **cmd**.
b) Enter the command **certutil -CA.cert** *certificate-name*.
The server's certificate is displayed on the screen.
c) Copy the entire certificate to the clipboard, starting with **-----BEGIN CERTIFICATE-----** and ending with **-----END CERTIFICATE-----** (including those strings).

What to do next

Import the Active Directory server's certificate into the Cloud-Delivered Firewall Management Center as a trusted CA certificate as discussed in Add a trusted CA object.

Synchronize users and groups

This task synchronizes users and groups from Active Directory domains to enable their use in identity policies.

Synchronizing users and groups means the Cloud-Delivered Firewall Management Center queries the realms and directories you configured for groups and users in those groups. All users the Cloud-Delivered Firewall Management Center finds can be used in identity policies.

If issues are found, you most likely need to add a realm that contains users and groups the Cloud-Delivered Firewall Management Center cannot load. For details, see Realms and trusted domains, on page 3.

Before you begin

Create a Cloud-Delivered Firewall Management Center *realm* for each Active Directory domain and a Cloud-Delivered Firewall Management Center *directory* for each Active Director domain controller in each forest. See Create an LDAP realm or an Active Directory realm and realm directory, on page 44.

You must create a realm only for domains that have users you want to use in user control.

You can nest Microsoft AD groups and the Cloud-Delivered Firewall Management Center downloads those groups and the users they contain. You can optionally restrict which groups and users get downloaded as discussed in Create an LDAP realm or an Active Directory realm and realm directory, on page 44.

You must create the realm with the original domain name of the domain and not any alternative user principal name (UPN) suffixes of the domain. Otherwise, users and groups fail to download and identity policies will not be enforced. For example, if the original domain is `domain.example.com` and the alternative UPN name is`domain2.mydomain.com`, you must configure the realm to use `domain.example.com`. For more information about configuring an alternative UPN suffix, see a resource like Configuring Alternate Login ID on learn.microsoft.com.

Follow these steps to synchronize users and groups:

Procedure

Step 1 Log in to the Security Cloud Control.

Step 2 If Unified Firewall Management is enabled in your organization, choose **Integrations** > **FTD identity** > **Realms**. For classic experience, perform the next step.

Step 3 Click **Policies** > **Firewall Threat Defense** > **Integrations** > **Other Integrations** > **Realms**.

Step 4 Next to each realm, click **Download** ( ).

Step 5 To see the results, click the **Sync Results** tab.
The Realms column indicates whether or not there were issues synchronizing users and groups in Active Directory forests. Look for the following indicators next to each realm.

Indicator in Realms column	Meaning
(nothing)	All users and groups synchronized without error. No action is necessary.
Yellow Triangle ( )	There were issues synchronizing users and groups. Make sure you added a realm for each Active Directory domain and a directory for each Active Directory domain controller. For more details, see Troubleshoot cross-domain trust, on page 64.

Create a realm sequence

Creating a realm sequence provides an ordered list of realms the system searches when it applies identity policy, allowing you to specify the priority order for user authentication across multiple Active Directory servers.

The following procedure enables you to create a realm sequence, which is an ordered list of realms the system searches when it applies identity policy. You add a realm sequence to an identity rule exactly the same way as you add a realm; the difference is that the system searches all the realms in the order specified in the realm sequence when applying an identity policy.

Before you begin

You must create and enable at least two realms, each corresponding to a connection with an Active Directory server. You cannot create realm sequences for LDAP realms.

Create a realm as discussed in Create an LDAP realm or an Active Directory realm and realm directory, on page 44.

Follow these steps to create a realm sequence:

Procedure

Step 1 Log in to the Security Cloud Control

Step 2 Click **Policies** > **Firewall Threat Defense** > **Integrations** > **Other Integrations** > **Realms**.

Step 3 Under the **Realm Sequences** tab, click **Add Sequence**.

In the **Name** field, enter a name to identify the realm sequence.

(Optional) In the **Description** field, enter a description for the realm sequence.

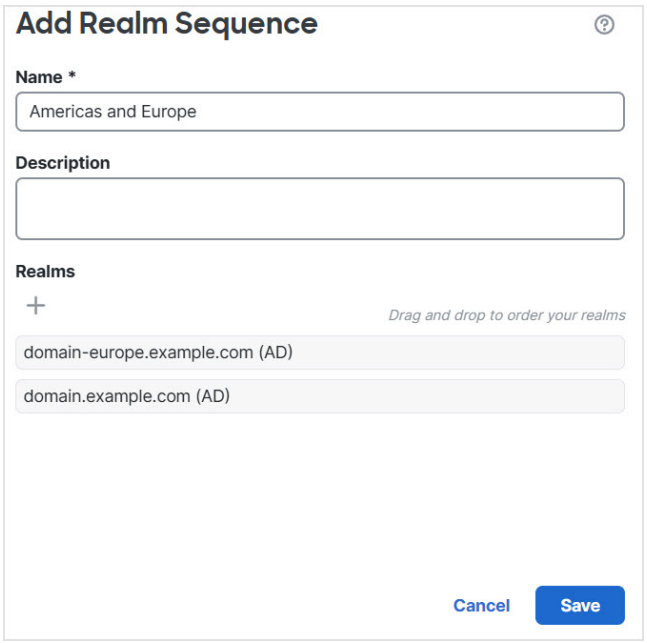
Step 4 Under Realms, click **Add** (+).

Step 5 Click the name of each realm to add to the sequence.

To narrow your search, enter all or part of a realm name in **Filter** field.

Click **OK**.

Step 6 In the Add Realm Sequence dialog box, drag and drop the realms in the order in which you want the system to search for them.
The following figure shows an example of a realm sequence consisting of two realms. The **domain-europe.example.com** realm will be searched for users before the **domain.example.com** realm.



Step 7 Click **Save**.

What to do next

See Create an identity policy.

Cross-domain trust setups with Cloud-Delivered Firewall Management Center

A cross-domain trust setup allows discovery and use of users and groups from multiple domains in access control policies.

This is an introduction to several topics that walk you through configuring the Cloud-Delivered Firewall Management Center with two realms having cross-domain trust.

Example setup configuration

This step-by-step example involves two forests: **forest.example.com** and **eastforest.example.com**. The forests are configured so that certain users and groups in each forest can be authenticated by Microsoft AD in the other forest.

The example setup uses this configuration:



Using this example, you would set up the Cloud-Delivered Firewall Management Center with these components:

- Realm and directory for any domain in **forest.example.com** that contains users you want to control with access control policy
- Realm and directory for any domain in **eastforest.example.com** that contains users you want to control with access control policy

Each realm in the example has one domain controller, which is configured in the Cloud-Delivered Firewall Management Center as a directory. The directories in this example are configured as follows:

- **forest.example.com**
  - Base distinguished name (DN) for users: **ou=UsersWest,dc=forest,dc=example,dc=com**
  - Base DN for groups: **ou=EngineringWest,dc=forest,dc=example,dc=com**
- **eastforest.example.com**
  - Base DN for users: **ou=EastUsers,dc=eastforest,dc=example,dc=com**
  - Base DN for groups: **ou=EastEngineering,dc=eastforest,dc=example,dc=com**

Related Topics

Configure Security Cloud Control for cross-domain-trust step 1: Configure realms and directories, on page 53

Configure Security Cloud Control for cross-domain-trust step 1: Configure realms and directories

This task configures the Cloud-Delivered Firewall Management Center to recognize Active Directory servers in a cross-domain trust relationship, enabling the discovery and use of users and groups from multiple domains in access control policies.

This is the first task in a step-by-step procedure that explains how to configure the Cloud-Delivered Firewall Management Center to recognize Active Directory servers configured in a cross-domain trust relationship, which is an increasingly common configuration for enterprise organizations. For an overview of this sample configuration, see Cross-domain trust setups with Cloud-Delivered Firewall Management Center, on page 52.

If you set up the system with one realm for each domain and one directory for each domain controller, the system can discover up to 100,000 foreign security principals (users and groups). If these foreign security principals match a user downloaded in another realm, then they can be used in access control policy.

Before you begin

You must configure Microsoft Active Directory servers in a cross-domain trust relationship; see Realms and trusted domains, on page 3 for more information.

If you authenticate users with LDAP, you *cannot* use this procedure.

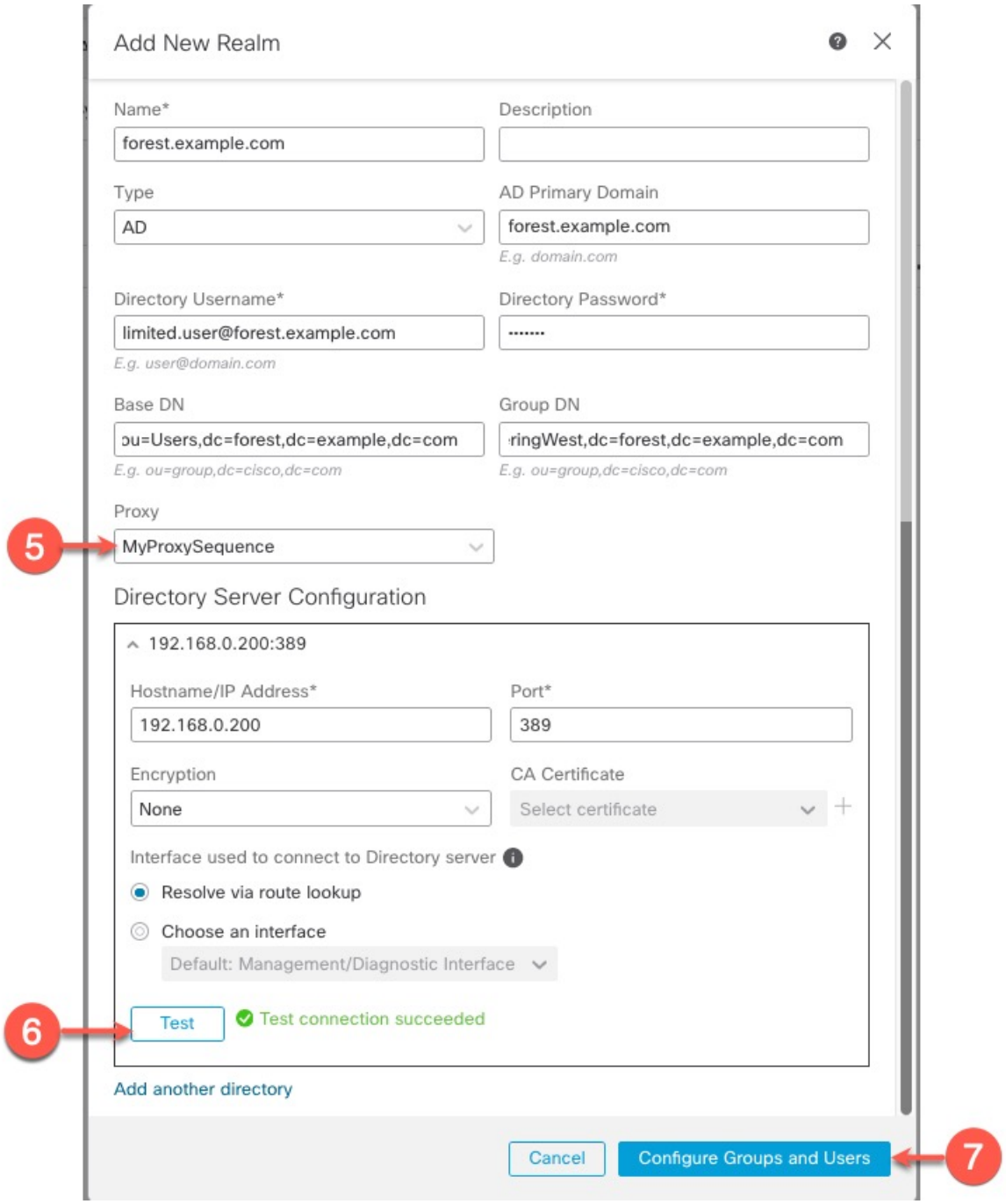
Procedure

Step 1 Log in to the Security Cloud Control.

Step 2 Click **Policies** > **Firewall Threat Defense** > **Integrations** > **Other Integrations** > **Realms**.

Step 3 Click **Add Realm** > **Active Directory/LDAP**.

Step 4 Enter the following information to configure **forest.example.com**.



Note

The **Directory Username** can be any user in the Active Directory domain; no special permissions are required.

The **Interface used to connect to Directory server** can be any interface that can connect to the Active Directory server.

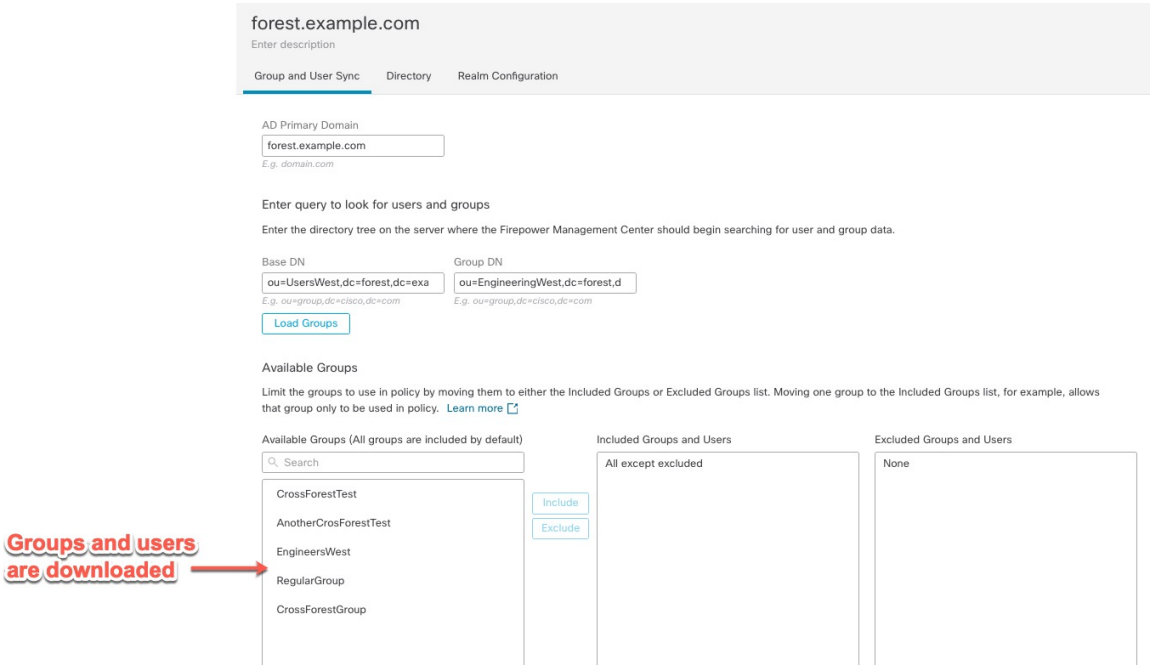
Step 5 **Proxy** is an optional managed device or proxy sequence to communicate with ISE/ISE-PIC if Security Cloud Control is unable to do so.

For example, your Security Cloud Control might be in a public cloud but the ISE/ISE-PIC server might be on an internal intranet.

Step 6 Click **Test** and make sure the test succeeds before you continue.

Step 7 Click **Configure Groups and Users**.

Step 8 Verify your configuration was successful by checking that the next page is displayed similar to the following.



Note If groups and users were not downloaded, verify the values in the **Base DN** and **Groups DN** fields and click **Load Groups**.

There are other optional configurations available on this page; for more information about them, see Realm fields, on page 9 and Realm directory and synchronize fields, on page 13.

If you made changes on this page or tab pages, click **Save**.

Create another realm

Before you begin

Complete the configuration of your first realm as in the prior task.

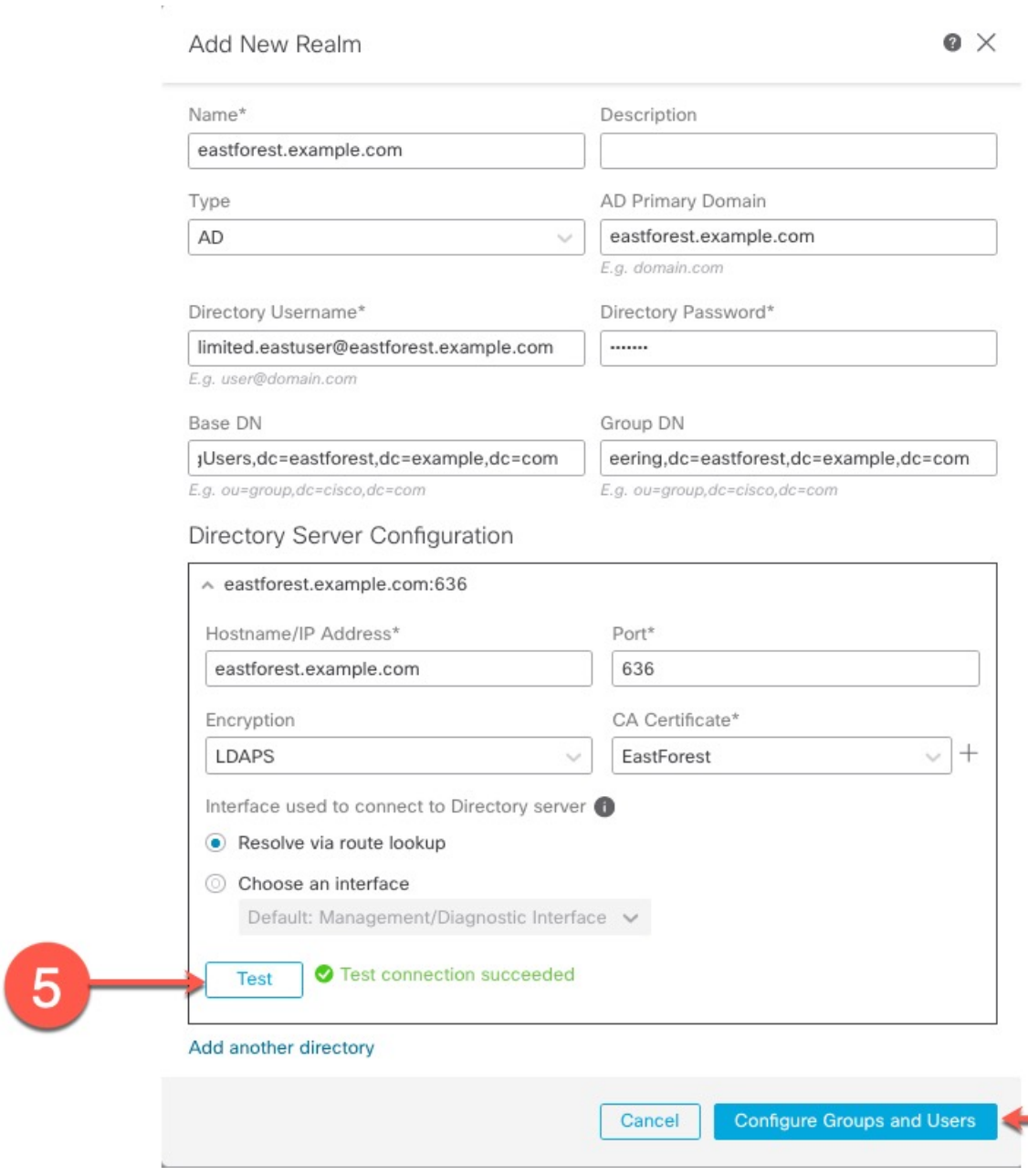
Follow these steps to create another realm.

Procedure

Step 1 Click **Integrations** > **Identity** > **Realms** > **Realms**.

Step 2 Click **Add Realm**.

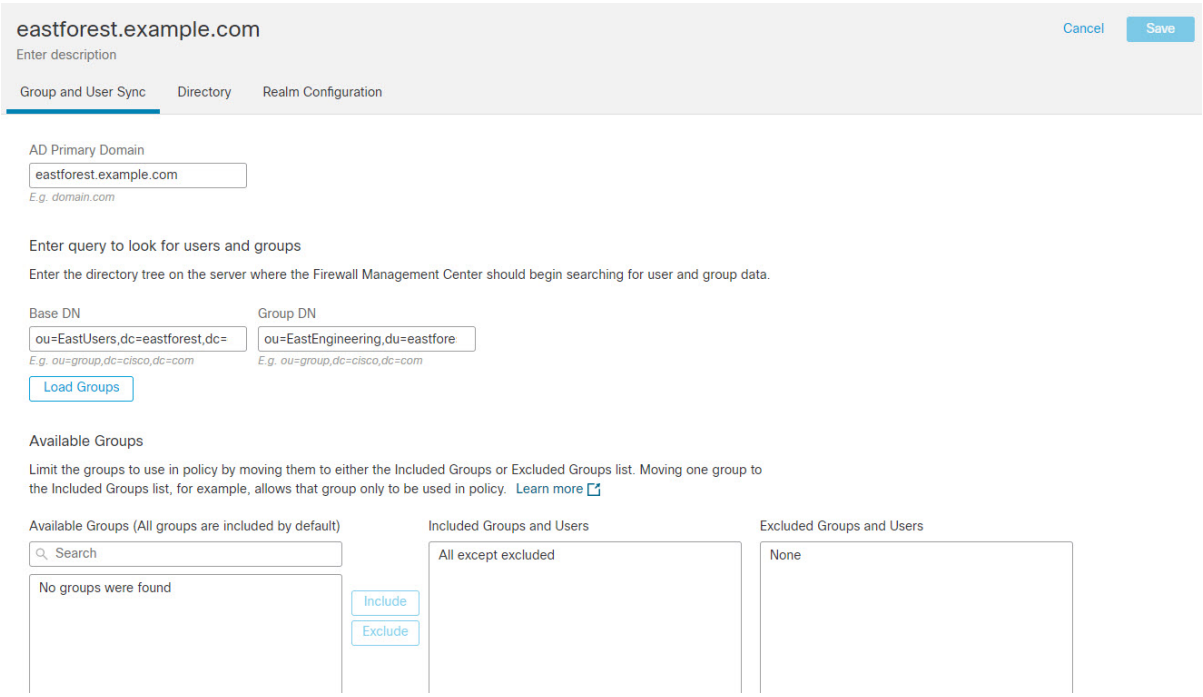
Step 3 Enter the following information to configure **eastforest.example.com**.



Step 4 Click **Test** and make sure the test succeeds before you continue.

Step 5 Click **Configure Groups and Users**.

Step 6 Verify your configuration was successful by checking that the next page is displayed similar to the following.



You have successfully configured two realms (**forest.example.com** and **eastforest.example.com**) with their respective directories.

Configure the Security Cloud Control for cross-domain trust Step 2: Synchronize users and groups

This task allows you to download users and groups from Active Directory servers with cross-domain trust relationships to synchronize identity data in the Secure Firewall Management Center and resolve download issues by verifying directory setup and device communication.

After you configure two or more Active Directory servers that have a cross-domain trust relationship, you must download users and groups. That process exposes possible issues with the Active Directory configuration (for example, groups or users downloaded for one Active Directory domain but not the other).

Before you begin

Make sure you have performed the tasks discussed in Configure Security Cloud Control for cross-domain-trust step 1: Configure realms and directories, on page 53.

Procedure

Step 1 Log in to the Security Cloud Control.

Step 2 Click **Policies** > **Firewall Threat Defense** > **Integrations** > **Other Integrations** > **Realms**.

Step 3 At the end of the row of any realm in the cross-domain trust, click **Download Now**(), then click **Yes**.

Step 4 Click **Check Mark** () (Notifications) > **Tasks**.

If groups and users fail to download, try again. If subsequent attempts fail, review your realm and directory setup as discussed in Realm fields, on page 9 and Realm directory and synchronize fields, on page 13.

If you're using a proxy or proxy sequence, make sure all managed devices can communicate with Active Directory or ISE/ISE-PIC. If more than one managed device can communicate with ISE/ISE-PIC, we strongly recommend you set up a proxy sequence for the realm as discussed in Create a proxy sequence, on page 16

Step 5 Click **Integrations** > **Identity** > **Realms** > **Sync Results**.

Related Topics

Configure the Security Cloud Control for cross-domain trust step 3: Resolve issues, on page 59

Configure the Security Cloud Control for cross-domain trust step 3: Resolve issues

This task enables you to make sure users and groups are downloaded without errors during cross-domain trust setup.

The final step in setting up cross-domain trust in the Cloud-Delivered Firewall Management Center is to make sure users and groups are downloaded without errors. A typical reason why users and groups do not download properly is that the realms to which they belong have not been downloaded to the Cloud-Delivered Firewall Management Center.

This topic discusses how to diagnose that a group referred in one forest to cannot be downloaded because the realm is not configured to find the group in the domain controller hierarchy.

Procedure

Step 1 Log in to the Security Cloud Control.

Step 2 Click **Policies** > **Firewall Threat Defense** > **Integrations** > **Other Integrations** > **Realms**.

In the Realms column, if **Yellow Triangle** () is displayed next to the name of a realm, you have issues that must be resolved. If not, your results are configured properly and you can quit.

Step 3 Download users and groups again from the realms that display issues.

a) Click the **Realms** tab.

b) Click (Download Now), then click **Yes**.

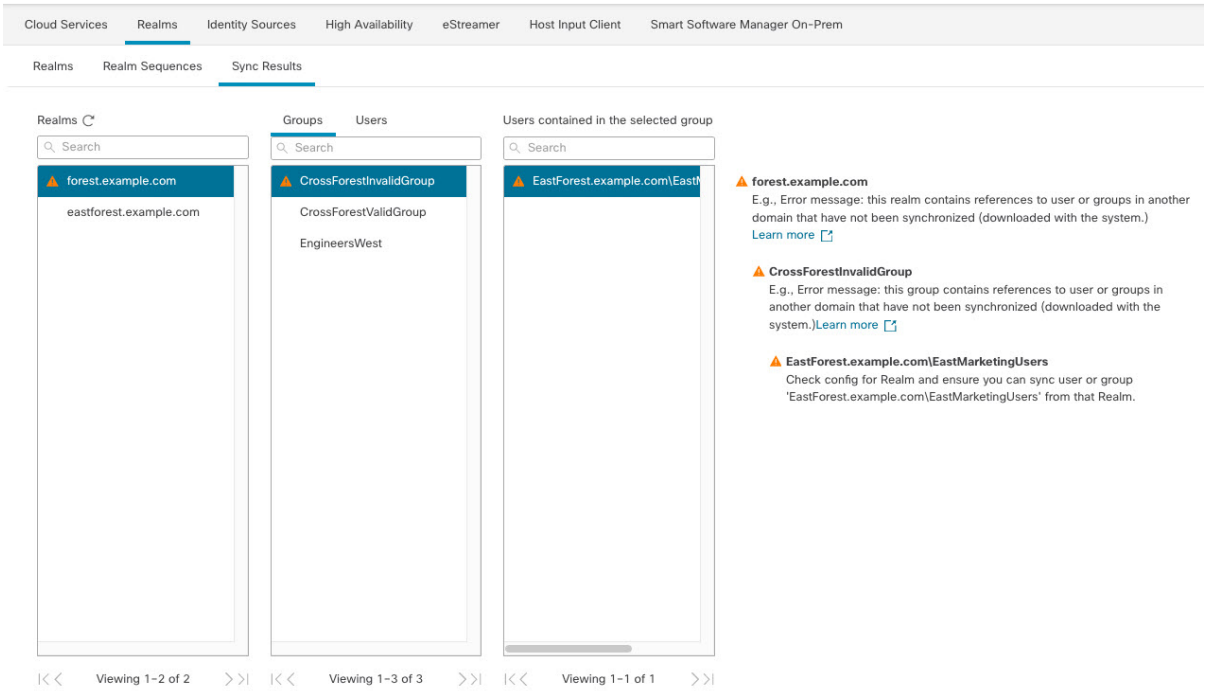
Step 4 Click the **Sync Results** tab page.

If the **Yellow Triangle** () is displayed in the Realms column, click **Yellow Triangle** () next to the realm that has issues.

Step 5 In the middle column, click either **Groups** or **Users** to find more information.

Step 6 In the Groups or Users tab page, click **Yellow Triangle** () to display more information.

The right column should display enough information you can isolate the source of the issue.



In the preceding example, **forest.example.com** includes a cross-domain group **CrossForestInvalidGroup** that contains another group **EastMarketingUsers** that was not downloaded by the Cloud-Delivered Firewall Management Center. If, after synchronizing the **eastforest.example.com** realm again, the error does not resolve, it likely means that the Active Directory domain controller does not include **EastMarketingUsers**.

To resolve this issue, you can:

- Remove the **EastMarketingUsers** from **CrossForestInvalidGroup**, synchronize the **forest.example.com** realm again, and recheck.
- Remove the **ou=EastEngineering** value from the **Group DN** of the **eastforest.example.com** realm, which causes the Cloud-Delivered Firewall Management Center to retrieve groups from the highest level in the Active Directory hierarchy, synchronize **eastforest.example.com**, and recheck.

Manage a realm

This task enables you to perform various maintenance operations on realms to manage authentication and user access control.

This section discusses how to perform various maintenance tasks for a realm using controls on the Realms page:

Procedure

Step 1 Log in to the Security Cloud Control.

Step 2 Click **Policies** > **Firewall Threat Defense** > **Integrations** > **Other Integrations** > **Realms**.

Step 3 To delete a realm, click **Delete** ().

Step 4 To edit a realm, click **Edit** () next to the realm and make changes as described in Create an LDAP realm or an Active Directory realm and realm directory, on page 44.

Step 5 To enable a realm, slide **State** to the right; to disable a realm, slide it to the left.

Step 6 To download users and user groups, click **Download** ().

Step 7 To copy a realm, click **Copy** ().

To compare realms, see Compare realms, on page 61.

Compare realms

Use this task to compare identity realms in the Secure Firewall Management Center to review differences between selected realms, generate comparison reports, and analyze changes to support identity integration management.

You must be an Administrator, Access Admin, Network Admin, or Security Approver to perform this task.

Procedure

Step 1 Log in to the Security Cloud Control.

Step 2 Click **Policies** > **Firewall Threat Defense** > **Integrations** > **Other Integrations** > **Realms**.

Step 3 Click **Compare Realms**.

a) Choose **Compare Realm** from the **Compare Against** list.
b) Choose the realms you want to compare from the **Realm A** and **Realm B** lists.
c) Click **OK**.

Step 4 To navigate individually through changes, click **Previous** or **Next** above the title bar.

Step 5 (Optional.) Click **Comparison Report** to generate the realm comparison report.

Step 6 (Optional.) Click **New Comparison** to generate a new realm comparison view.

Troubleshoot realms and user downloads

If you notice unexpected server connection behavior, consider tuning your realm configuration, device settings, or server settings. For other related troubleshooting information, see:

- Troubleshoot Cisco ISE/ISE-PIC or Cisco TrustSec issues
- Troubleshoot the TS agent identity source
- Troubleshoot the captive portal identity source
- Troubleshooting guidelines for remote access VPN identity source
- Troubleshoot user control

Users are not downloaded

Possible causes include:

- If you have the realm **Type** configured incorrectly, users and groups cannot be downloaded because of a mismatch between the attribute the system expects and what the repository provides. For example, if you configure **Type** as **LDAP** for a Microsoft Active Directory realm, the system expects the `uid` attribute, which is set to `none` on Active Directory. (Active Directory repositories use `sAMAccountName` for the user ID.)

  Solution: Set the realm **Type** field appropriately: **AD** for Microsoft Active Directory or **LDAP** for another supported LDAP repository.

- Users in Active Directory groups that have special characters in the group or organizational unit name might not be available for identity policy rules. For example, if a group or organizational unit name contains the characters asterisk (`*`), equals (`=`), or backslash (`\`), users in those groups are not downloaded and can't be used for identity policies.

  Solution: Remove special characters from the group or organizational unit name.

- If your managed device connects to Cloud-Delivered Firewall Management Center through its data interface, and a LDAP or Active Directory (AD) server is behind this managed device, the managed device acts as a proxy for the AD server traffic. Because the AD server is in the internal network, it might drop some request packets. This can cause realm download or test connection to fail.

  Solution: Create a flex config object with **ip-clien** *interface-name* and deploy it to to the device. Then download the users and groups.



Important To reduce latency between the Cloud-Delivered Firewall Management Center and your Active Directory domain controller, we strongly recommend you configure a realm directory (that is, domain controller) that is as close as possible geographically to the Cloud-Delivered Firewall Management Center.

For example, if your Cloud-Delivered Firewall Management Center is in North America, configure a realm directory that is also in North America. Failure to do so can cause problems such as timeout downloading users and groups.

Not all users in a realm are downloaded

Possible causes include:

- If you attempt to download more than the maximum number of users in any one realm, the download stops at the maximum number of users and a health alert is displayed. User download limits are set per Cloud-Delivered Firewall Management Center model.

- Every user must be a member of a group. Users that are members of no groups do not get downloaded.

Access control policy doesn't match group membership

This solution applies to an AD domain that is in a trust relationship with other AD domains. In this discussion, *external domain* means a domain other than the one to which the user logs in.

If a user belongs to a group defined in a trusted external domain, the Cloud-Delivered Firewall Management Center doesn't track membership in the external domain. For example, consider this scenario:

- Domain controllers 1 and 2 trust each other
- Group A is defined on domain controller 2
- User `mparvinder` in controller 1 is a member of Group A

Even though user `mparvinder` is in Group A, the Cloud-Delivered Firewall Management Center access control policy rules specifying membership Group A don't match.

Solution: Create a similar group in domain controller 1 that contains has all domain 1 accounts that belong to group A. Change the access control policy rule to match any member of Group A or Group B.

Access control policy doesn't match child domain membership

If a user belongs to a domain that is child of parent domain, Firepower doesn't track the parent/child relationships between domains. For example, consider this scenario:

- Domain `child.parent.com` is child of domain `parent.com`
- User `mparvinder` is defined in `child.parent.com`

Even though user `mparvinder` is in a child domain, the Firepower access control policy matching the `parent.com` don't match `mparvinder` in the `child.parent.com` domain.

Solution: Change the access control policy rule to match membership in either `parent.com` or `child.parent.com`.

Realm or realm directory test fails

The **Test** button on the directory page sends an LDAP query to the hostname or IP address you entered. If it fails, check these items:

- The **Hostname** you entered resolves to the IP address of an LDAP server or Active Directory domain controller.
- The **IP Address** you entered is valid.

The **Test AD Join** button on the realm configuration page verifies these items:

- DNS resolves the **AD Primary Domain** to an LDAP server or Active Directory domain controller's IP address.
- The **AD Join Username** and **AD Join Password** are correct.

  AD Join Username must be fully qualified (for example, **`administrator@mydomain.com`**, *not* **`administrator`**).

- The user has sufficient privileges to create a computer in the domain and join the Cloud-Delivered Firewall Management Center to the domain as a Domain Computer.

User timeouts are occurring at unexpected times

If you notice the system performing user timeouts at unexpected intervals, confirm that the time on your ISE/ISE-PIC server is synchronized with the time on the Cloud-Delivered Firewall Management Center. If the appliances are not synchronized, the system may perform user timeouts at unexpected intervals.

If you notice the system performing user timeouts at unexpected intervals, confirm that the time on your ISE/ISE-PIC, or TS Agent server is synchronized with the time on the Cloud-Delivered Firewall Management Center. If the appliances are not synchronized, the system may perform user timeouts at unexpected intervals.

User data for previously-unseen ISE/ISE-PIC users is not displaying in the web interface

After the system detects activity from an ISE/ISE-PIC or TS Agent user whose data is not yet in the database, the system retrieves information about them from the server. In some cases, the system requires additional time to successfully retrieve this information from Microsoft Windows servers. Until the data retrieval succeeds, activity seen by the ISE/ISE-PIC, or TS Agent user is *not* displayed in the web interface.

Note that this can also prevent the system from handling the user's traffic using access control rules.

User data in events is unexpected

If you notice user or user activity events contain unexpected IP addresses, check your realms. The system does not support configuring multiple realms with the same **AD Primary Domain** value.

Users originating from terminal server logins are not uniquely identified by the system

If your deployment includes a terminal server and you have a realm configured for one or more servers connected to the terminal server, you must deploy the Cisco Terminal Services (TS) Agent to accurately report user logins in terminal server environments. When installed and configured, the TS Agent assigns unique ports to individual users so the system can uniquely identify those users in the web interface.

For more information about the TS Agent, see the *Cisco Terminal Services (TS) Agent Guide*.

Troubleshoot cross-domain trust

Troubleshoot user and group synchronization issues in the Cloud-Delivered Firewall Management Center configuration for cross-domain trust. This reference provides information on typical issues, error interpretation, and resolution steps for Active Directory forest synchronization problems.

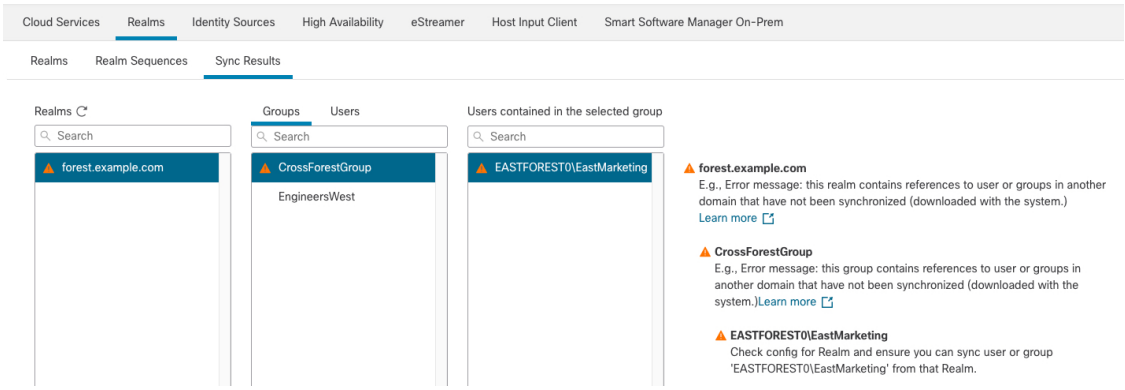
Typical issues

Typical issues with troubleshooting the Cloud-Delivered Firewall Management Center configuration for cross-domain trust include these items:

- Not adding realms or directories for all forests that have shared groups.
- Configure a realm to exclude users from being downloaded and those users are referenced in a group in a different realm.
- Certain temporary issues.

Understand the issues

If there are issues with the Firewall Management Center being able to synchronize users and groups with your Active Directory forests, the Sync Results tab page is displayed similar to this.



This table explains how to interpret the information.

Column	Meaning
Realms	Displays all realms configured in the system. Click **Refresh** ( ) to update the list of realms. **Yellow Triangle** ( ) is displayed to indicate issues in the realm. Nothing is displayed next to a realm if all users and groups synchronized successfully.
Groups	Click **Groups** to display all groups in the realm. As with realms, **Yellow Triangle** ( ) is displayed to indicate issues. Click **Yellow Triangle** ( ) to see more detail about the issue.
Users	Click **Users** to display all users, sorted by group.
Users contained in the selected group	Displays all users in the group you selected in the Groups column. Clicking **Yellow Triangle** ( ) displays more information to the right of the table.
Groups that contain selected user	Displays all groups the selected user belongs to. Clicking **Yellow Triangle** ( ) displays more information to the right of the table.

Column	Meaning
Error detail information (displayed to the right of the table).	The system displays the NetBIOS forest name and group name it could not synchronize. Typical reasons the system cannot synchronize these users and groups follow: • **Problem**: The forest containing the groups and users do not have corresponding realms configured in the Firewall Management Center. **Solution**: Add a realm for the forest that contains the group as discussed in Create an LDAP realm or an Active Directory realm and realm directory, on page 44. • **Problem**: You excluded groups from being downloaded to the Firewall Management Center. **Solution**: Click the **Realms** tab page, click **Edit** (), then move the indicated group or user from the **Excluded Groups and Users** list.

Try downloading users and groups again

If there is a possibility the issues are temporary, download users and groups for all realms.

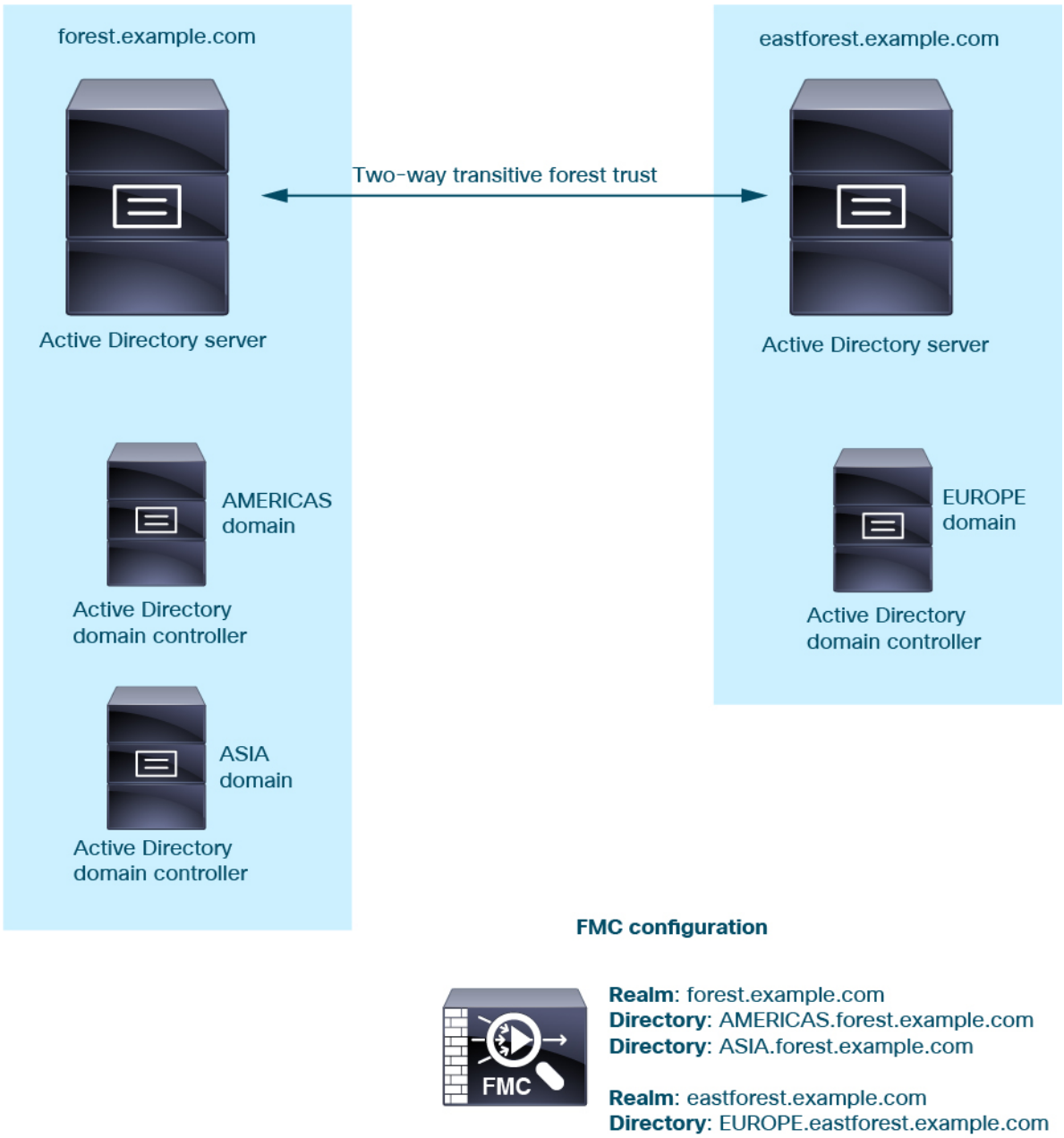
1. If you haven't done so already, log in to the Firewall Management Center.
2. Click **Integrations** > **Identity** > **Realms** > **Realms**.
3. Click **Download** ().
4. Click the **Sync Results** tab page.
5. If no indicator is displayed for entries in the Realms column, the issues have been resolved.

Add a realm for all forests

Make sure you configured:

- Firewall Management Center realm for each forest that has users you want to use in identity policies.
- Firewall Management Center directory for each domain controller in that forest with users you want to use in identity polices.

This figure shows an example.



History for realms

This reference provides the version history and implementation details for realm-related features across different versions of the Cisco security platform.

Feature	Minimum Cloud-Delivered Firewall Management Center	Minimum Firewall Threat Defense	Details
Microsoft Azure Active Directory (SAML) realms.	November 8, 2024	7.4.0	You can now use Microsoft Azure Active Directory (AD) realms for active and passive authentication: • Active authentication using Azure AD: Use Azure AD as a captive portal. • Passive authentication using Cisco ISE (introduced in Version 7.4.0): The Cloud-Delivered Firewall Management Center gets groups from Azure AD and logged-in user session data from ISE. We use SAML (Security Assertion Markup Language) to establish a trust relationship between a service provider (the devices that handle authentication requests) and an identity provider (Azure AD). For upgraded Cloud-Delivered Firewall Management Centers, existing Azure AD realms are displayed as SAML - Azure AD realms. **Upgrade impact**. If you had a Microsoft Azure AD realm configured before the upgrade, it is displayed as a SAML - Azure AD realm configured for passive authentication. All previous user session data is preserved. New/modified screens: **Integration** > **Other Integrations** > **Realms** > **Add Realm** > **SAML - Azure AD** New/modified CLI commands: none See: Create a Microsoft Azure AD (SAML) Realm.
Microsoft Azure Active Directory (AD) realms.	January 18, 2023	7.4.0	You can use a Microsoft Azure Active Directory (AD) realm with ISE to authenticate users and get user sessions for user control. New/modified screens: **System** > **Integration** > **Realms** > **Add Realm** > **Azure AD**
Proxy sequences.	Any	7.2.0	Similar to a realm sequence, a proxy sequence is one or more managed devices that can communicate with Security Cloud Control in the event Security Cloud Control cannot communicate with the LDAP or Active Directory server. New/modified screens: **Integration** > **Other Integrations** > **Realms** > **Proxy Sequence**
Cross-domain trust for Active Directory domains.	Any	7.0.0	A grouping of Microsoft Active Directory (AD) domains that trust each other is commonly referred to as a *forest*. This trust relationship can enable domains to access each other's resources in different ways. For example, a user account defined in domain A can be marked as a member of a group defined in domain B. The Cloud-Delivered Firewall Management Center can get users from Active Directory forests for identity rules.

Feature	Minimum Cloud-Delivered Firewall Management Center	Minimum Firewall Threat Defense	Details
Realm sequences.	Any	6.7.0	A *realm sequence* is an ordered list of two or more realms to which to apply identity rules. When you associate a realm sequence with an identity policy, the Firepower System searches the Active Directory domains in order from first to last as specified in the realm sequence. New/modified screens: **Integration** > **Other Integrations** > **Realms** > **Realm SequencesSystem** > **Integration** > **Realms** > **Realm Sequences**
Realms for user control.	Any	Any	A realm is a connection between the Cloud-Delivered Firewall Management Center either an Active Directory or LDAP user repository.