

Troubleshoot Cisco Catalyst SD-WAN Security

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Overview

This chapter provides links to documents authored by Cisco subject matter experts (SMEs). They aim to help you resolve technical issues without requiring a support ticket. If these documents are unable to resolve your issue, we recommend visiting the applicable Cisco Community. There is a wealth of information and advice available from fellow Cisco customers who may have experienced this issue already and provided a solution. If you are not able to find a resolution on the Community, it may be best that you raise a support ticket at Cisco Support. In cases where a support ticket has to be raised, these documents provide guidance about the data that should be collected and added to the support ticket. Specify the support document you referred, and TAC can create an improvement request with the document owner.

Support Articles

The documents in this section were created using specific software and hardware listed in the Components Used section of each article. However, this does not mean that they are limited to what is listed in Components Used, and generally remain relevant for later versions of software and hardware. Note that there could be some changes in the software or hardware that can cause commands to stop working, the syntax to change, or GUIs and CLIs to look different from one release to another.

The following are the support articles associated with this technology:

Document	Description
Collect an Admin-Tech in Cisco Catalyst SD-WAN Environment and Upload to TAC Case	This document describes how to initiate an `admin-tech` in a Cisco Catalyst SD-WAN environment.
Collect SAML-Trace and HAR File	This document describes how to initiate an **SAML-Trace** and **HAR File** in a Cisco Catalyst SD-WAN environment.

Document	Description
Configure and Verify SD-WAN IPsec SIG Tunnel with Zscaler	This document describes the configuration steps and verification of SD-WAN IPsec SIG tunnels with Zscaler.
Configure Cisco Catalyst SD-WAN Advanced Malware Protection (AMP) Integration and Troubleshoot	This document describes how to configure and troubleshoot the Cisco Catalyst SD-WAN Advanced Malware Protection (AMP) integration on a cEdge device with Cisco IOS® XE, as an integral part of the Cisco Catalyst SD-WAN edge security solution that aims visibility and protection for users at a branch from Malware.
Configure Cisco Catalyst SD-WAN Zone-Based Firewall (ZBFW) and Route Leaking	This document describes how to configure, verify and troubleshoot Zone-Based Firewall (ZBFW) with Route-Leaking between Virtual Private Networks (VPN).
Configure Integration with Cisco Umbrella and Troubleshooting Common Problems	This document describes Cisco SD-WAN Manager/Cisco IOS®-XE SDWAN software part of the integration with the Cisco Umbrella DNS security solution.
Configure OKTA Single Sign-On (SSO) on Cisco Catalyst SD-WAN	This document describes how to integrate OKTA Single Sign-On (SSO) on Cisco Catalyst SD-WAN.
Configure Service Side IPSec Tunnel with a C8000V on Cisco Catalyst SD-WAN	This document describes how to configure an IPSec tunnel between a SD-WAN Cisco Edge Router and a VPN Endpoint with service VRF.
Configure Umbrella SIG Tunnels for Active/Backup or Active/Active Scenarios	This document describes how to configure Cisco Umbrella Secure Internet Gateway (SIG) tunnels with IPsec in both Active/Active and Active/Standby
Install and Uninstall UTD Engine in Cisco Catalyst SD-WAN with CLI	This document describes the procedure to install and uninstall Unified Threat Defense (UTD) via CLI in Cisco Catalyst SD-WAN routers.
Install UTD Security Virtual Image on cEdge Routers	This document describes how to install Unified Threat Defense (UTD) Security Virtual Image to enable security features on Cisco IOS XE Catalyst SD-WAN Devices.
SD-WAN Manager: How to Check and Verify Single Sign On	This document describes the basics in order to enable Single Sign On (SSO) on Cisco SD-WAN Manager and how to check/verify on Cisco SD-WAN Manager, when this feature is enabled
Troubleshoot Cisco IOS XE Catalyst SD-WAN Router IPsec Anti-Replay Failures	This document describes the IPsec Anti-Replay behavior in SD-WAN IPsec for Cisco IOS XE SD-WAN routers and how to troubleshoot Anti-Replay issues.
Troubleshoot Datapath Handling by UTD and URL-Filtering	This document describes how to troubleshoot Unified Threat Defense (UTD) also known as Snort and Uniform Resource Locator (URL) Filtering on IOS® XE WAN Edges routers.
Understand SD-WAN and Traditional Tunnels SPI Recover Differences	This document describes how to recover SD-WAN and Third Party Tunnels from %RECVD_PKT_INV_SPI error.

Feedback Request

Your input helps. A key aspect to improving these support documents is customer feedback. Note that these documents are owned and maintained by multiple teams within Cisco. If you find an issue specific to the document (unclear, confusing, information missing, etc):

- Provide feedback using the **Feedback** button located at the right panel of the corresponding article. The document owner will be notified, and will either update the article, or flag it for removal.
- Include information regarding the section, area, or issue you had with the document and what could be improved. Provide as much detail as possible.

Disclaimer and Caution

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.