

Access the Cisco Catalyst SD-WAN Portal

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Workflow for Smart Account and Virtual Accounts for provisioning control components

This workflow describes how to create a Smart Account, create a Virtual Account, and associate the Cisco DNA subscription with your Virtual Account.

1. Open Cisco Software Central and create a Smart Account for your organization.
2. Create a Virtual Account associated with your Smart Account.

   For instructions on how to create a Virtual Account, review .
3. At the Cisco Commerce Workspace, purchase a Cisco DNA subscription.

Note You must associate the Cisco DNA subscription with one Virtual Account within the respective Smart Account.

   An account manager or sales representative usually places the order for the customer.
4. Choose the DNA cloud subscription product identification (PID) for your license.

   Selecting the DNA cloud subscription PID automatically associates your Virtual Account with the SD-WAN-capable attribute for control component provisioning.
5. When the order is complete, the Virtual Account is available on the Cisco Catalyst SD-WAN Portal for control component provisioning.

Note The Virtual Account must include the device serial numbers that were added on the Cisco Plug and Play (PnP) portal. AFter creating the overlay through the Cisco Catalyst SD-WAN Portal, see the **Control Component Profile** tab on the Cisco PnP portal to view the mapping of the device serial numbers with their respective control components. This mapping provides the necessary information to add the devices to Cisco SD-WAN Manager or to perform zero-touch provisioning (ZTP). To confirm control component provisioning as part of the overlay creation process using the Cisco Catalyst SD-WAN Portal, view the **Control Component Profile** tab in the Cisco PnP portal.

For additional details, refer to Cisco Network Plug and Play Connect Capability Overview.

Create a Virtual Account associated with your Smart Account

Before You Begin

Create a Smart Account for your organization using Cisco Software Central.

For information on creating a Smart Account, refer to the documentation.

Create a Virtual Account

1. In Cisco Software Central, choose **Manage account** under **Manage Smart Account**.
2. Click **Virtual Accounts**.
3. Click **Create Virtual Account**.
4. Click **Review Notice**, and after reviewing the notice, click **I Have Reviewed the Notice**.
5. Enter the required information in each field.

Note The **Parent Account** field is autopopulated with **At Top Level**. You may retain this selection.

6. Click **Next**.
7. (Optional) Assign users to the Virtual Account.
8. Click **Next**.
9. Click **Create Virtual Account**.

   The newly created Virtual Account is listed in Virtual Accounts.

Access the Cisco Catalyst SD-WAN Portal for the first time

When you log in to the Cisco Catalyst SD-WAN Portal for the first time, you see a guided workflow. You can use this workflow to configure selected features and to create your first Cisco Catalyst SD-WAN overlay network.

Log in to the Cisco Catalyst SD-WAN Portal for the first time as a Smart Account administrator. If you do not use an identity provider (IdP), you must have Smart Account administrator privileges each time you log in.

If you use an IdP, you can access the Cisco Catalyst SD-WAN Portal with the permissions provided by the IdP.



Note You cannot use Virtual Account administrator-level access to log in to the Cisco Catalyst SD-WAN Portal, but you can use it with other portals, such as software.cisco.com. The Cisco Catalyst SD-WAN Portal does not accept Virtual Account administrator-level access.

Log in to the Cisco Catalyst SD-WAN Portal

1. For the commercial version of the Cisco Catalyst SD-WAN Portal, navigate to https://ssp.sdwan.cisco.com/

   For the government version, log in at https://ssp-gov.sdwangov.fedramp.cisco
2. Enter your appropriate login credentials.
3. When prompted, set up or enter your multi-factor authentication (MFA) credentials. MFA is required for all users.