

Troubleshoot Cisco Catalyst SD-WAN Solution

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Overview

This chapter provides links to documents authored by Cisco subject matter experts (SMEs). They aim to help you resolve technical issues without requiring a support ticket. If these documents are unable to resolve your issue, we recommend visiting the applicable Cisco Community. There is a wealth of information and advice available from fellow Cisco customers who may have experienced this issue already and provided a solution. If you are not able to find a resolution on the Community, it may be best that you raise a support ticket at Cisco Support. In cases where a support ticket has to be raised, these documents provide guidance about the data that should be collected and added to the support ticket. Specify the support document you referred, and TAC can create an improvement request with the document owner.

Support Articles

The documents in this section were created using specific software and hardware listed in the Components Used section of each article. However, this does not mean that they are limited to what is listed in Components Used, and generally remain relevant for later versions of software and hardware. Note that there could be some changes in the software or hardware that can cause commands to stop working, the syntax to change, or GUIs and CLIs to look different from one release to another.

The following support article is associated with this technology:

Document	Description
Perform a Packet Capture on SD-WAN vManage	This document describes how to do a Packet Capture on Cisco SD-WAN Manager.
Quick Start Guide - Data Collection for Various SD-WAN Issues	This document describes several Cisco Catalyst SD-WAN issues along with relevant data that must be collected in advance before you open a TAC case to improve the speed of troubleshooting and/or problem resolution.

Document	Description
Troubleshoot IOS XE SD-WAN Upgrade Failure: Insufficient Space	This Cisco TAC-authored document describes the process to diagnose and resolve the issue when an upgrade fails due to insufficient storage capacity.
Error message during software upgrade or setting default software version	This troubleshooting document describes scenarios in which error messages can occur during device software upgrade or when setting the default software version.

Feedback Request

Your input helps. A key aspect to improving these support documents is customer feedback. Note that these documents are owned and maintained by multiple teams within Cisco. If you find an issue specific to the document (unclear, confusing, information missing, etc):

- Provide feedback using the **Feedback** button located at the right panel of the corresponding article. The document owner will be notified, and will either update the article, or flag it for removal.
- Include information regarding the section, area, or issue you had with the document and what could be improved. Provide as much detail as possible.

Disclaimer and Caution

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.