

Troubleshoot Deployment Issues

This chapter provides troubleshooting information on some of the common issues you might experience when you deploy Cisco Catalyst 8000V on OCI. Refer to the sections in this chapter to view the resolution or workaround for common issues.

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Console displays SMT is enabled despite disabling this setting

Issue

The OCI console displays that SMT is enabled even after you disable this setting.

Resolution or workaround

- Verify the configuration of the VM using CLI. To know how to do this, see Disabling Simultaneous Multithreading.
- To confirm the status of hyperthreading by checking the number of CPU allocations on Cisco Catalyst C8000V, run the **show platform software cpu allocation** command.

Show platform all command does not retrieve secondary vNIC information

Issue

When you run the show platform software system all command, the secondary vNIC information is not displayed.

Resolution or workaround

This is expected behavior. If you've hot added an interface, perform a reboot to see the interface listed in the CLI.

Serial console hangs abruptly

Issue

The serial console hangs abruptly at times.

Resolution or workaround

Re-initiate the serial console before proceeding with your workflow.