

# Reports

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## Lifecycle

The **Lifecycle** Report provides a high level view of the status of the network devices, taking into account both software and hardware lifecycle status. The following table describes the information provided in this report.

| Field | Description |
|---|---|
| **Hostname** | The hostname of the device. |
| **Device Type** | The type of device. |
| **Model** | The model number of the device. |
| **Week of Manufacture** | The date of manufacture for the device, displayed as week number and year. |
| **Firmware Update Available** | Displays the latest firmware version available for the device, or states that the device firmware is currently up to date. |
| **Firmware Version** | Displays the current firmware version running on the device. |
| **End of Life Status** | Specifies if an End of Life bulletin has been published for the device and the date of the next key milestone in the End of Life process. |
| **Maintenance Status** | Specifies if the device is currently under warranty or covered by a support contract. |

The row in the table for a device that may require attention is color-coded to indicate the urgency. For example, a device with a published End of Life bulletin will be colored orange if the End of Support milestone has not been reached, and red if the device is no longer supported by Cisco.

The Search box located at the top of the report can be used to filter the results. Enter text in the Search box to limit the number of entries that are displayed with the matching text.

The column selection icon at the top left of the report can be used to customize the information displayed. Click on the icon and then use the check boxes that appear to select the columns you wish to include in the report.

# End of Life

The **End of Life Report** lists any devices that have an **End of Life** bulletin published, along with key dates in the End of Life process, and the recommended replacement platform. The following table describes the information provided:

***Table 1: End of Life Report***

| Field | Description |
|---|---|
| **Product ID** | The product ID or part number of the device. |
| **Name** | The hostname of the device. |
| **Device Type** | The type of device. |
| **Current Status** | The stage at which the End of Life process of the product is at. |
| **Date of Announcement** | The date the End of Life bulletin was published. |
| **Last Date of Sale** | The date after which the product will no longer be sold by Cisco. |
| **Last Date of Software Releases** | The date after which no more software versions will be released for the product. |
| **Last Date for New Service Contract** | The last date for taking out a new support contract on the device. |
| **Last Date for Service Renewal** | The last date for renewing an existing support contract on the device. |
| **Last Date of Support** | The date after which Cisco will no longer provide support for the product. |
| **Recommended Replacement** | The recommended replacement product. |
| **Product Bulletin** | The product bulletin number and a link to the bulletin on the Cisco website. |

Each row of the table is color-coded to indicate the stage of the End of Life process the device is at. For example, a device that has past the Last Date of Sale but not yet reached the Last Date of Support will be colored orange, and a device that is past the Last Date of Support is colored red.

# Maintenance

The **Maintenance** Report lists all network devices which includes the warranty and support contract status information for each of them. The following table describes the information provided in this report.

| Field | Description |
|---|---|
| **Hostname** | The hostname of the device. |
| **Device Type** | The type of device. |
| **Model** | Model number of the device. |
| **Serial Number** | The serial number for the device. |
| **Status** | The current support status of the device. |
| **Coverage End Date** | The date at which the current support contract will expire. |
| **Warranty End Date** | The date at which the warranty for the device will expire. |

Each row of the table is color-coded to indicate the support status for the device. For example, a device that is approaching the expiry date of the warranty or support contract will be colored orange, while a device that is out of warranty and does not have a current support contract will be colored red.

The Search box located at the top of the report can be used to filter the results. Enter text in the Search box to limit the number of entries that are displayed with the matching text.

The column selection icon at the top left of the report can be used to customize the information displayed. Click on the icon and then use the check boxes that appear to select the columns you wish to include in the report.

# Viewing the Wireless Client Report

The **Wireless Client Report** shows details about the wireless clients on the network. Reports may be generated for time ranges from daily to yearly using the controls at the top of the page. Each data sets includes graphs that shows a breakdown over time for the selected row.

The following tables describe the information provided in each report.

***Table 2:***

| Column | Description |
|---|---|
| MAC | The MAC address of the client. |
| Hostname | The hostname of the client, where available. |
| Username | The username entered by the client in the guest portal. Only available for wireless guest. |
| SSID | The SSID the client was last associated with. |

| Column | Description |
|---|---|
| 802.11 Type | The 802.11 variant used by the client. |
| Usage | The total volume of data sent and received by the client. |
| First Seen | The time at which the client was first detected. |
| Last Seen | The time at which the client was last seen. |
| Time Online | The total time that the client was online. |
| % Online Time | The percentage of time the client was online in the total time the client was known to the network. |