

Device Connectivity

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After a device is linked to the Crosswork Data Gateway and added to Crosswork Cloud Traffic Analysis or Crosswork Cloud Trust Insights, a policy is automatically created to monitor the connection between the Crosswork Data Gateway and the device. If the Crosswork Data Gateway loses connection with the device, an alarm is generated and displayed in the **Alarms** page (**> Monitor > Alarms**).

To view device connectivity details or update the severity level, list of monitored devices, or notification endpoints, do the following:

Procedure

Step 1 Navigate to or **> Configure > Policies.**

Under **Device Connectivity**, you can view the number of active alarms, number of devices monitored, and the device that has the most recent active alarm.

Step 2 Under **Device Connectivity**, click **Details**.

Step 3 By default, the **Overview** tab displays the current device connectivity policy configuration.

Step 4 To view Alarm details, click the **Alarms** tab. From this page, you can click the **Lost Device Connection** alarm for further details about that particular alarm or navigate between the Active, Acknowledge, or History tabs.

Step 5 To modify the alarm severity, list of monitored devices, or configure endpoint notifications, click **Edit**.

a) Under **Triggers > Device Rules > Severity** drop-down menu, select the severity level.

b) Under **Data**, click **Modify** to update which devices you want to monitor or ignore.

c) Under **Actions**, you can either modify existing endpoint notifications or add more. For more information on the types of endpoint notifications you can configure, see About Notification Endpoints.

d) Click **Save**.

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