

Unknown Files

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Unknown Files

This alarm monitors the number of unknown files that do not match known Cisco IOS XR Known Good Values (KGV) or user-defined KGVs. Specify the number of unknown files that will trigger an alarm. Mark the files as "known" to add them to the Known Good Values list and clear the alarm.

Note The Unknown Files alarm is supported only for these IOS-XR versions:

- 25.2.2
- 24.3.20
- 7.9.21 and 7.9.2
- 7.7.21 and 7.7.2
- 7.5.2 and 7.5.1
- 7.4.2 and 7.4.1
- 7.3.2 and 7.3.1
- 7.2.2

Procedure

Step 1 In the main window, click > **Configure** > **Policies**.

Step 2 Click **Add Policy**.

Step 3 Enter a policy name in the **Name** field.

Step 4 Under **Triggers**, click **Add Rules**.

Step 5 Click **Unknown Files**.

Step 6 Click **Next**.

Step 7 By default, the rule is enabled. Toggle the switch to DISABLED if you do not want to activate the rule yet.

Step 8 Use the slider to indicate the number of unknown files that will trigger this alarm. Crosswork Cloud will send a notification if the number of unknown files is within the range indicated by the color red and ALARM text.

Step 9 Under the **Severity** drop-down list, select the severity level you want defined for this alarm.

Step 10 Make any other necessary interface and endpoint notification configurations, then click **Save**.