Visual Guide to collect Tech Support files (B and C series)

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Introduction

When contacting Cisco TAC, tech support files are critical to help determine what the issue is.

This document provides a visual guide that shows how to collect tech support files from both the UCS B−series and UCS C−series.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

This document is not restricted to specific software and hardware versions.

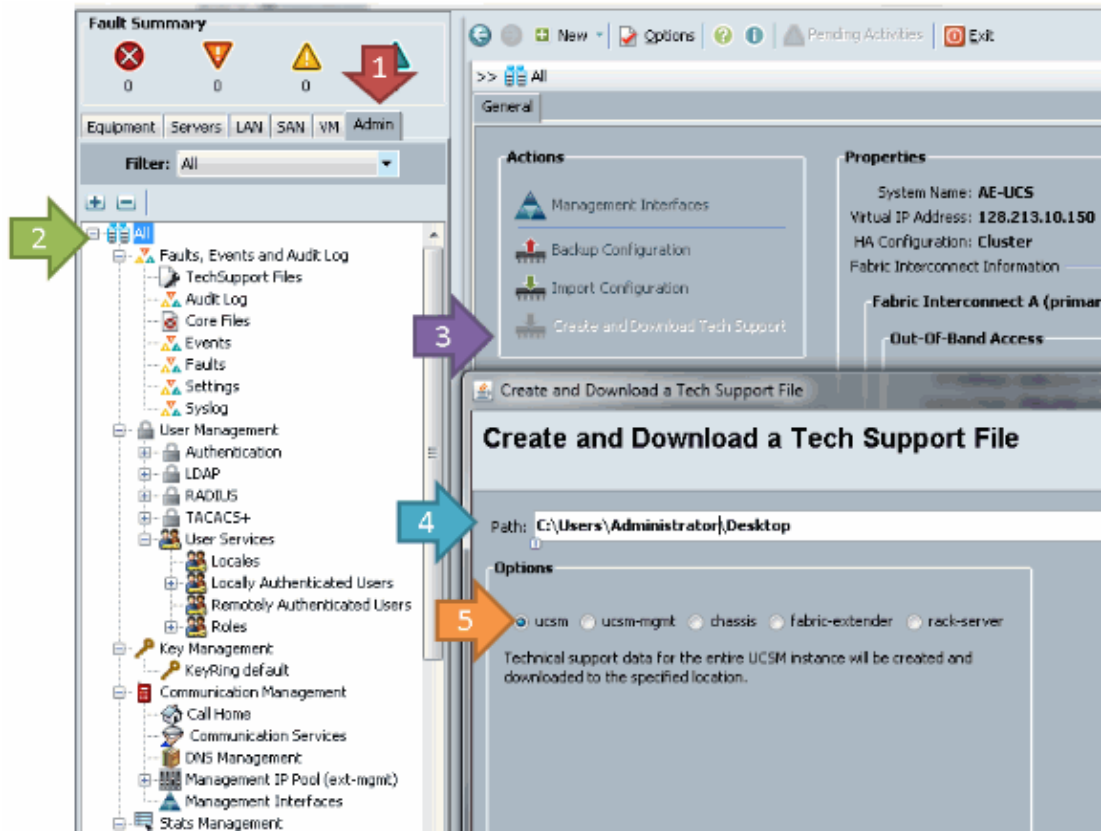
Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

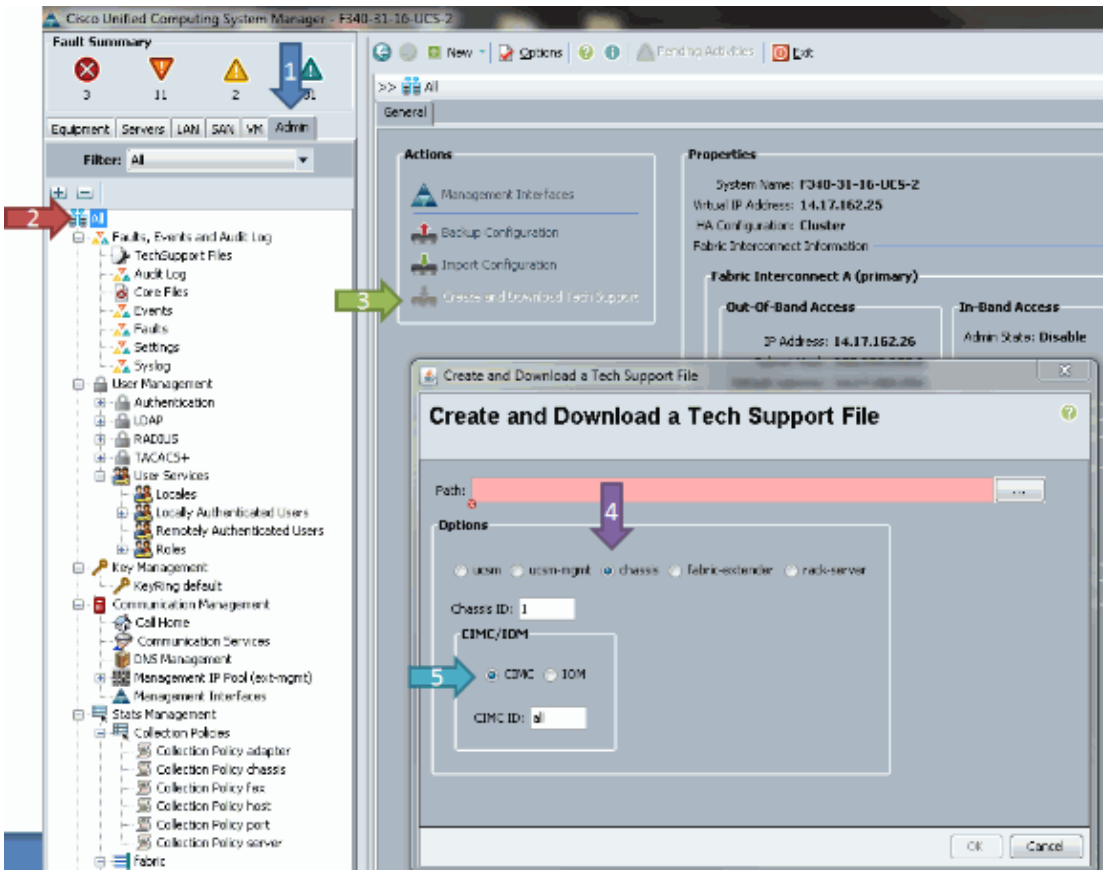
Guide

For the UCS B−series there are two important log bundles: Unified Computing System Manager (UCSM) and Chassis.

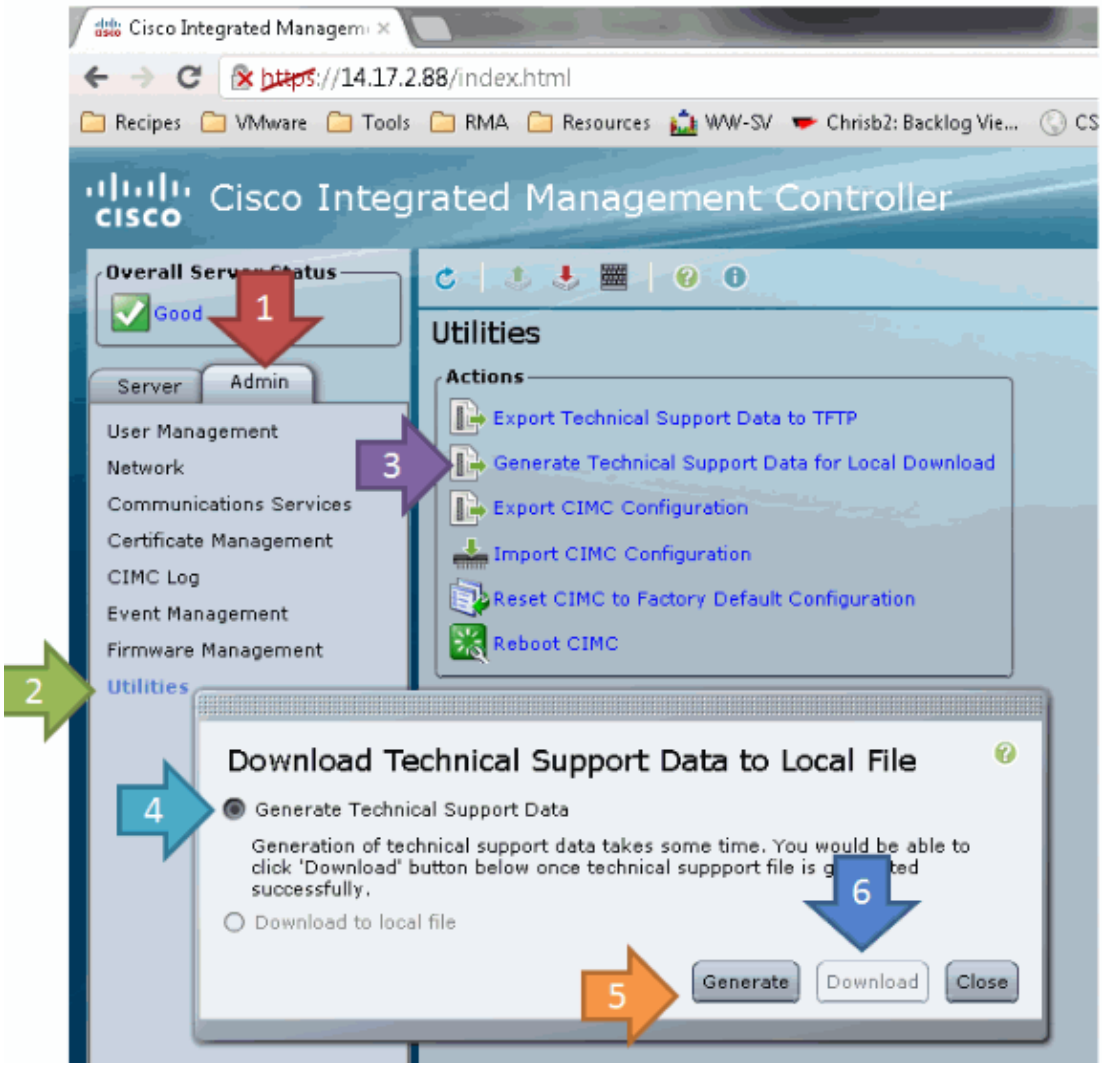
UCSM:



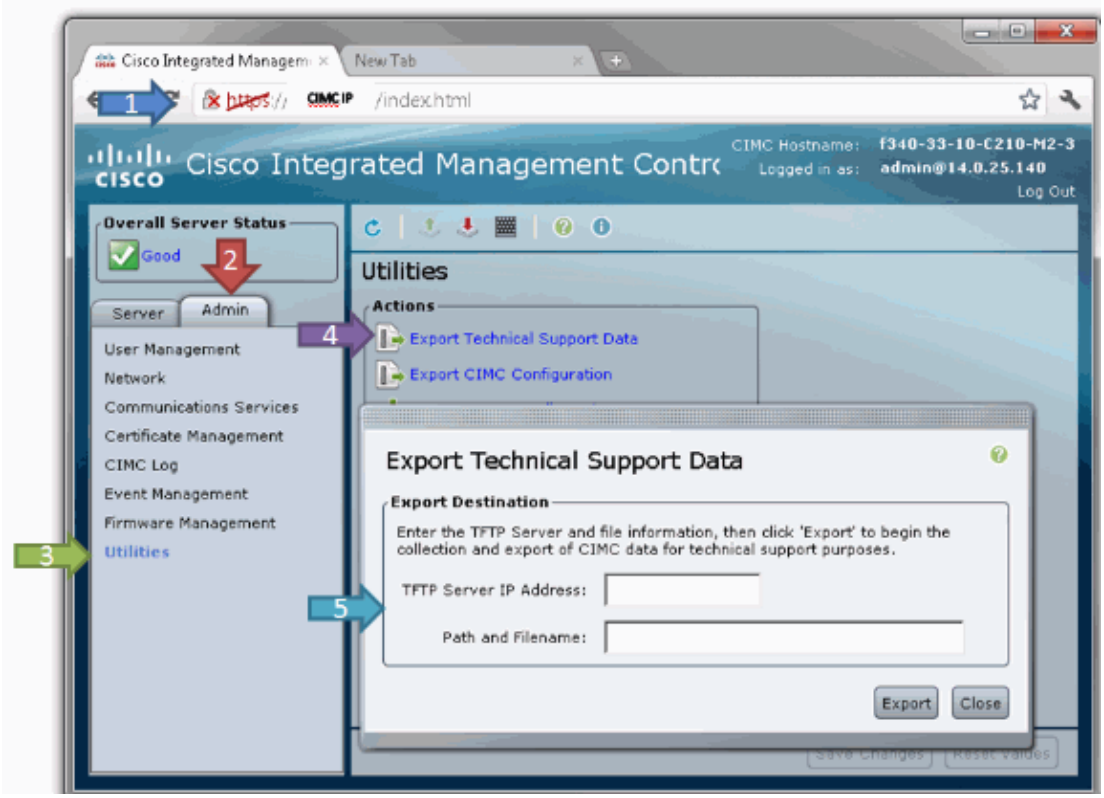
Chassis:



For C−series Post 1.4(3):



Before version 1.4(3):



Related Information

- **Technical Support & Documentation − Cisco Systems**

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