Understand Why IP Address Is Not Available in the Umbrella Dashboard Reports

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Introduction

This document describes why the internal IP address of a DNS query is not available in the Umbrella Dashboard Reports when using DNS in the Tunnel.

Background Information

The internal IP address of a DNS query is not populated in the Umbrella Dashboard Reports when users are using DNS in the Tunnel.

Explanation

Because of the way that the DNS queries are forwarded to Umbrella, internal IP addresses are not logged in the reports just by deploying DNS in the Tunnel. Users wishing to apply "internal network" identities still required the use of the Virtual Appliance or the Roaming Client / AnyConnect Client.