Resolve Error "PersistLocalConfig failure" in AD Connector Logs in Umbrella

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Introduction

This document describes how to resolve the "PersistLocalConfig failure" error in the Cisco Active Directory Connector logs in Cisco Umbrella.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on Cisco Umbrella.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Problem

When viewing the Cisco Active Directory Connector logs from the Cisco Umbrella Dashboard, you see this error message:

```
PersistLocalConfig failure: Access to the path 'C:\Program Files\OpenDNS\OpenDNS Connector\Config.dat'
```

Solution

Do not run the `Setup.msi` from inside the ZIP file.

Cause

This message means that the `config.dat` and `Config-init.dat` files were created as read-only files. This usually happens when the `Setup.msi` is run from inside the ZIP file rather than extracted from it.

Additional information

Submit Active Directory Connector Logs to Umbrella Support