Configure Sysadmin User Password Recovery

Contents

Introduction

Requirements

Problem

Solution

- Enable the Feature via the CLI SystemConfig menu on the Manager.
- Change the sysadmin user password through the web UI

Introduction

This document describes how to enable the new sysadmin user password recovery feature first made available in Secure Network Analytics 7.6.0 release.

Requirements

This workflow requires SNA version 7.6.0 or greater

Problem

This only user that can perform system configuration steps on the command line interface is sysadmin. Previously, resetting the sysadmin user password required a full appliance reboot and entering a very lengthy one time recovery string without error or the process would have to be restarted.

This made the recovery process slow, inefficient, and highly prone to manual entry errors during critical maintenance windows.

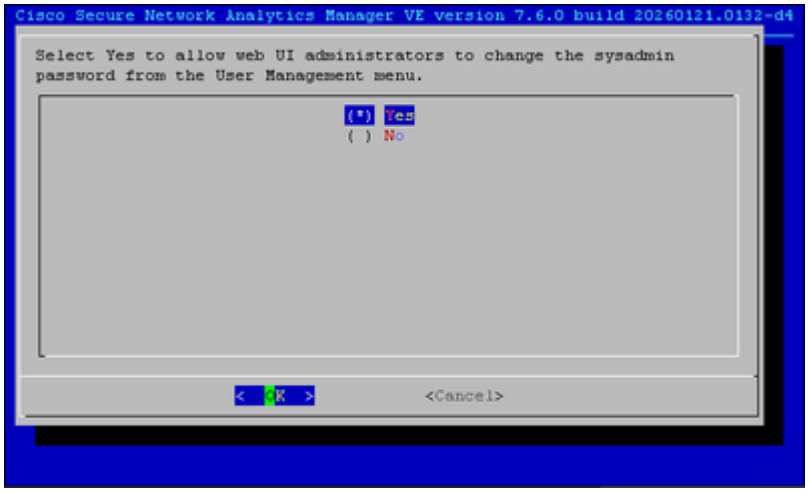
The Secure Network Analytics (SNA) 7.6.0 release introduces a "Gatekeeper" approach, where an administrator must first enable the reset capability at the appliance console level before the option becomes available in the web UI.

Solution

Enable the Feature via the CLI SystemConfig menu on the Manager.

The sysadmin user with must enable the feature so in order for it to be used in the future.

1. Log in to the Manager appliance console as the sysadmin user to enter the SystemConfig menu.
2. From the main menu, select Security .
3. Select Sysadmin Password.
4. Select Yes when prompted to enable the password reset feature.



The feature has now been enabled.

Change the sysadmin user password through the web UI

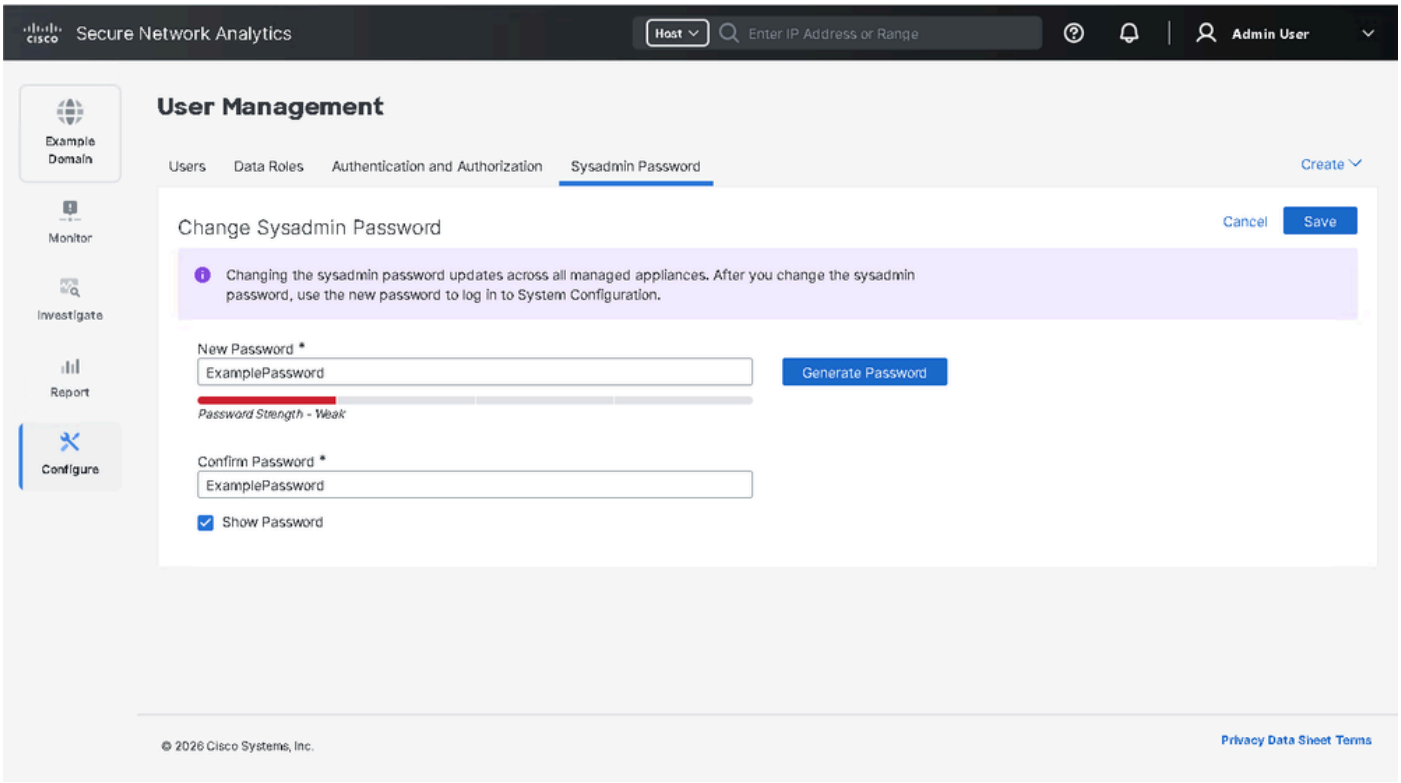
Once enabled in the console, a new, dynamic tab is added to the SNA Manager interface:

1. Log in to the web UI of the Secure Network Analytics Manager Appliance.
2. From the main menu, choose Configure > User Management.
3. Select the Sysadmin Password tab.

Note: This tab is only accessible to users to Primary Admin users

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4. In the **New Password** field, enter the new password.
5. In the **Confirm Password** field, re-enter the new password.
6. (Optional) Click **Generate Password** to automatically create a strong password.
7. (Optional) Check the **Show Password** check box to view the entered passwords.
8. Click Save.


Secure Network Analytics
Host
Enter IP Address or Range
Admin User
Example Domain
Monitor
Investigate
Report
Configure
User Management
Users
Data Roles
Authentication and Authorization
Sysadmin Password
Create
Change Sysadmin Password
Cancel
Save
Changing the sysadmin password updates across all managed appliances. After you change the sysadmin password, use the new password to log in to System Configuration.
New Password *
ExamplePassword
Generate Password
Password Strength - Weak
Confirm Password *
ExamplePassword
Show Password
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