Reset Password for Administration Portal on Secure Endpoint Private Cloud

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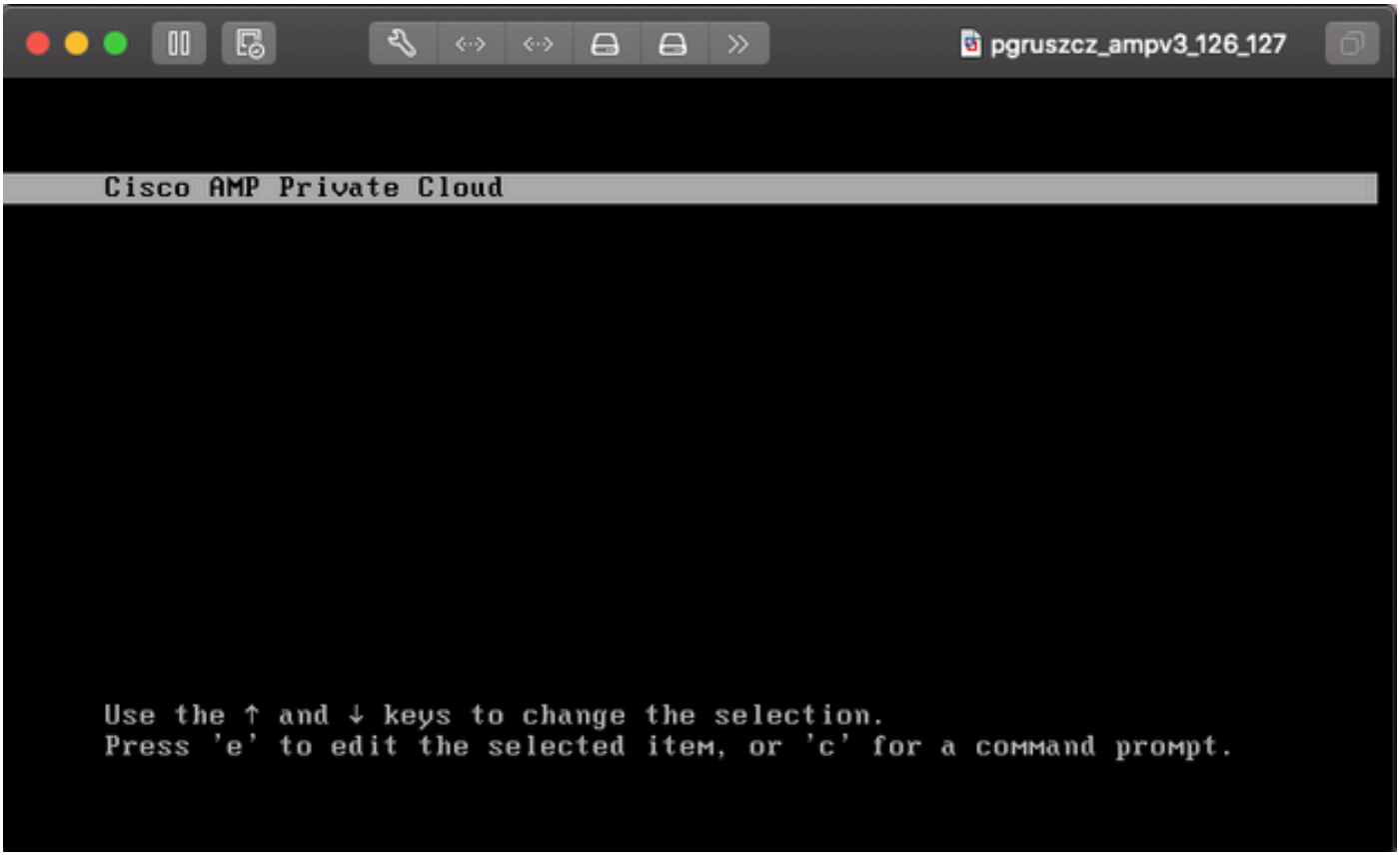
Introduction

This document describes the procedure to reset the Administrational Portal password in Cisco Secure Endpoint Private Cloud. Please make sure you have console access to the machine. For Virtual Private Cloud (vPC), you can use the VM Remote Console. For Secure Endpoint Private Cloud Appliances, you can use the KVM in the Cisco Integrated Management Controller (CIMC) or physical console access.

Procedure

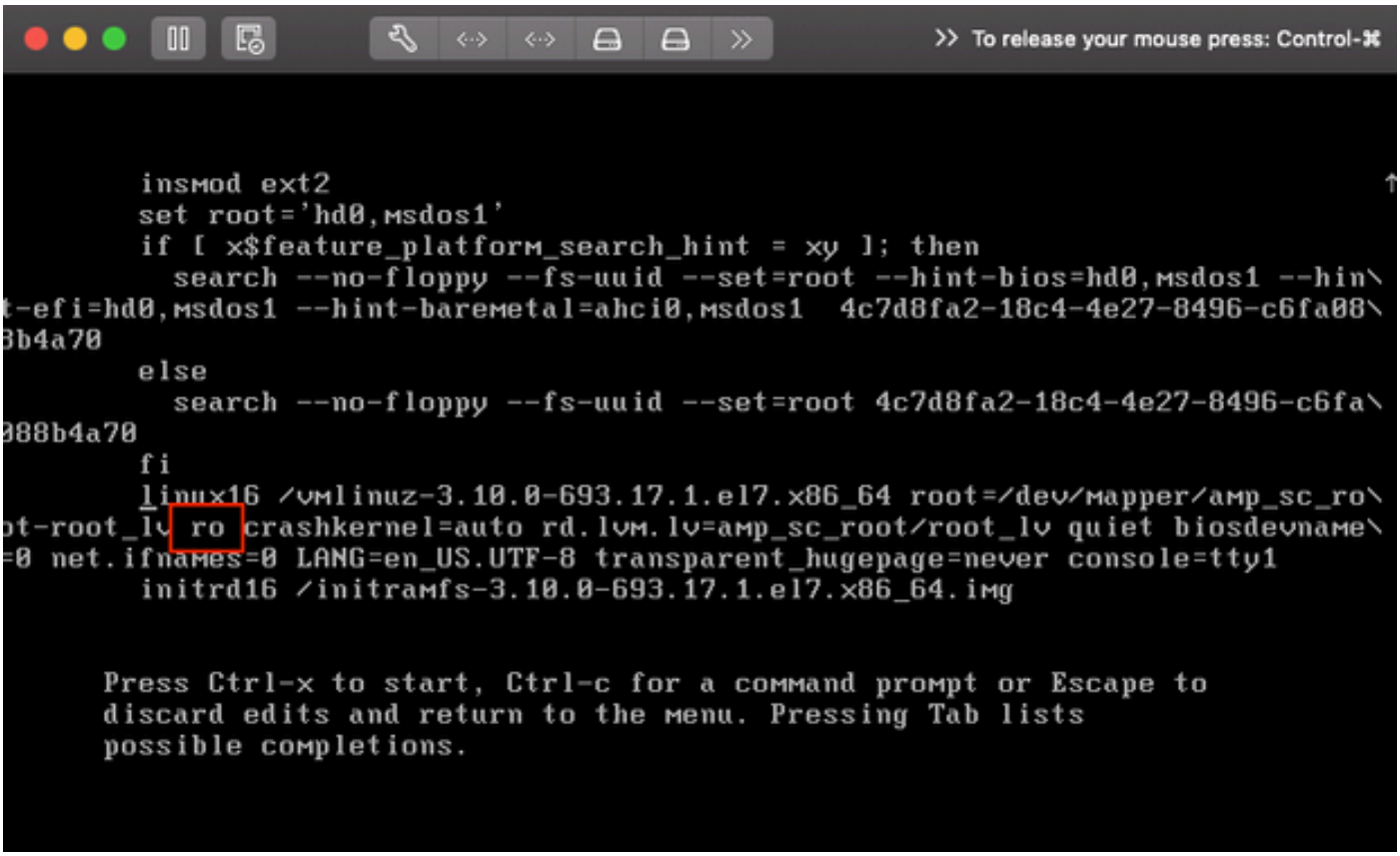
1) During the reboot of Private Cloud, **press** F10 to interrupt the boot process

2) The boot selection dialogue will appear:

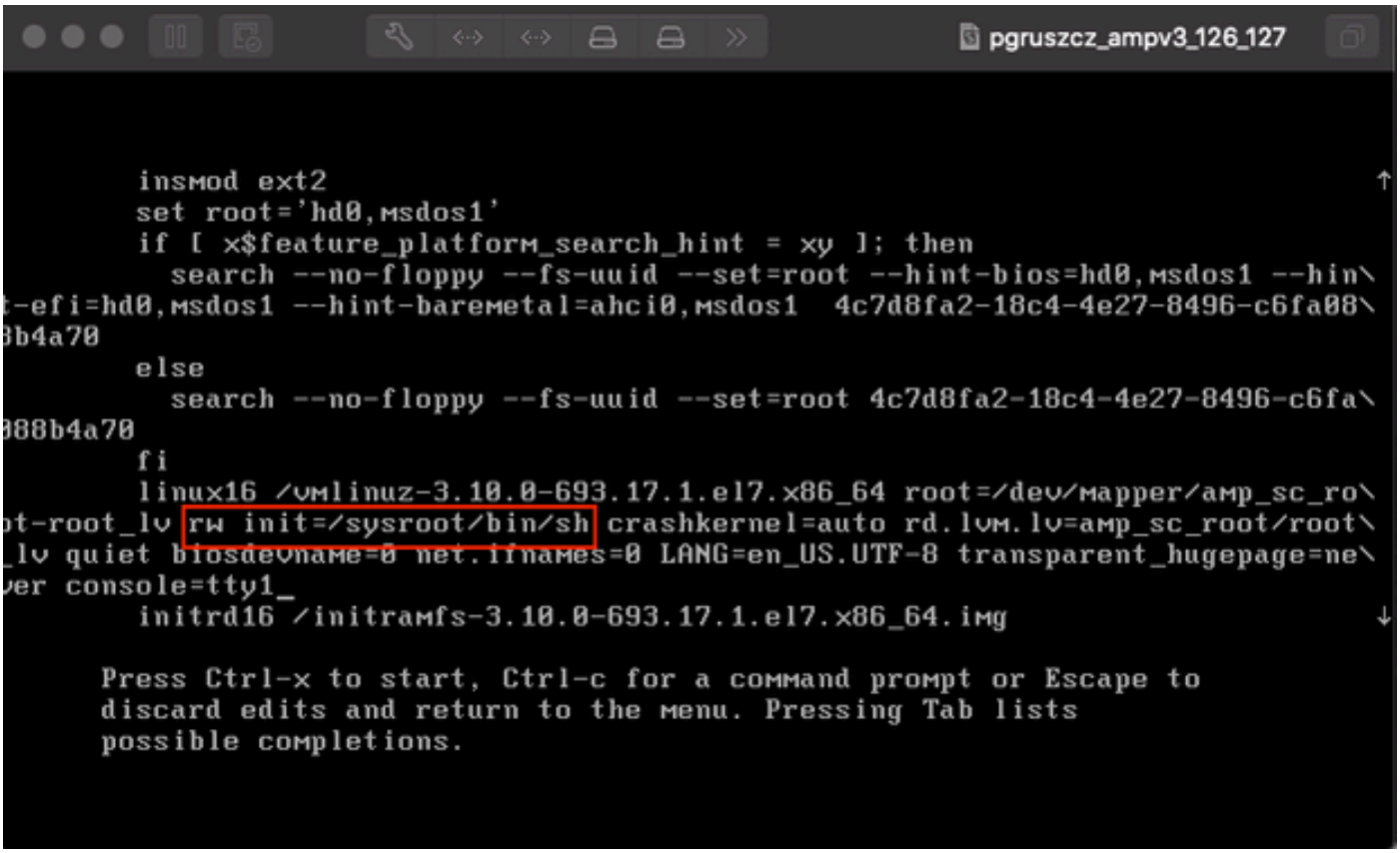


3) **Press** '**e**' on your keyboard

4) The following screen will appear. **Scroll down** in the output to get into the "**fi**" section, and **change** the **"ro"** part:

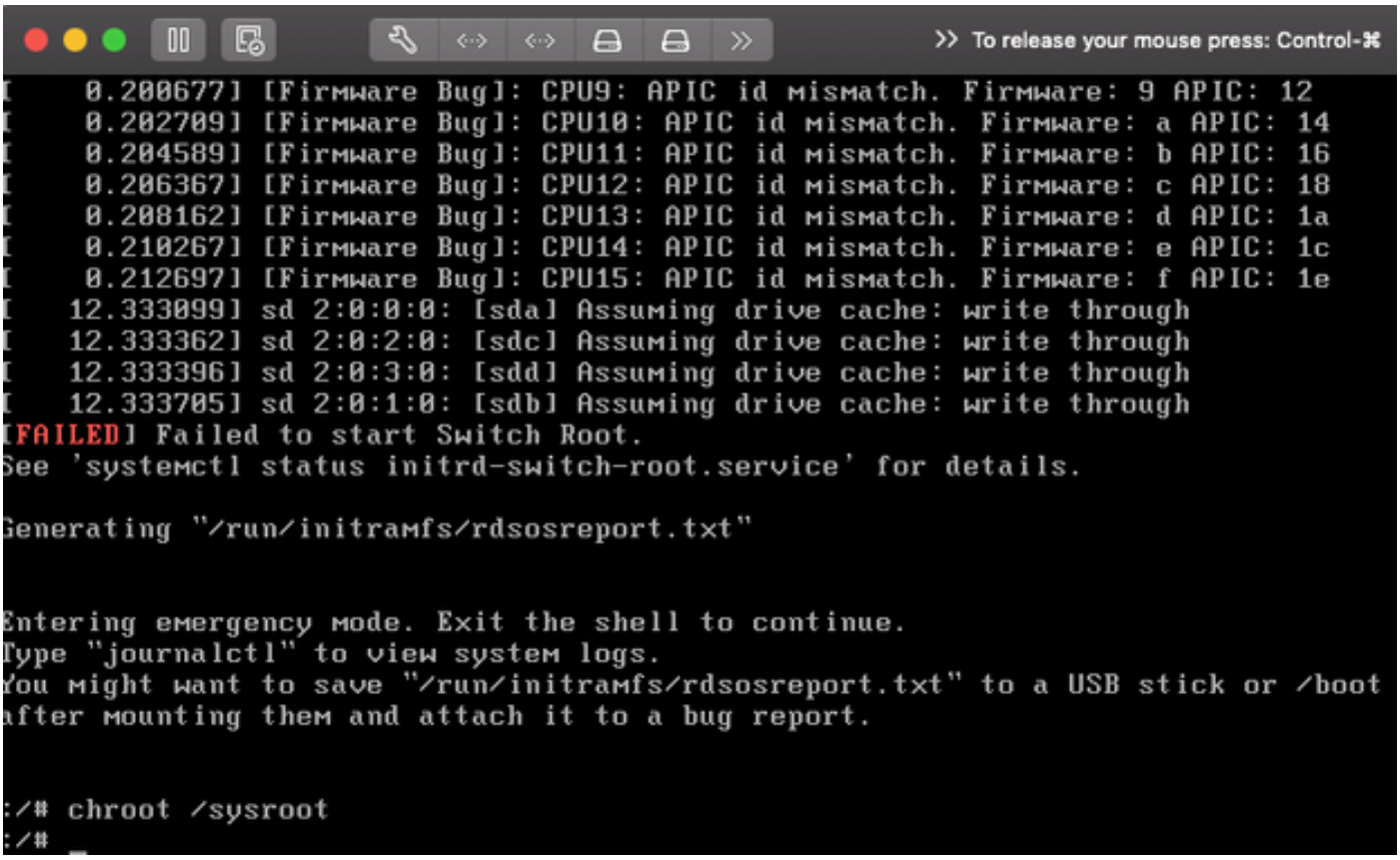


to **"rw init=/sysroot/bin/sh"** as presented in the screenshot:

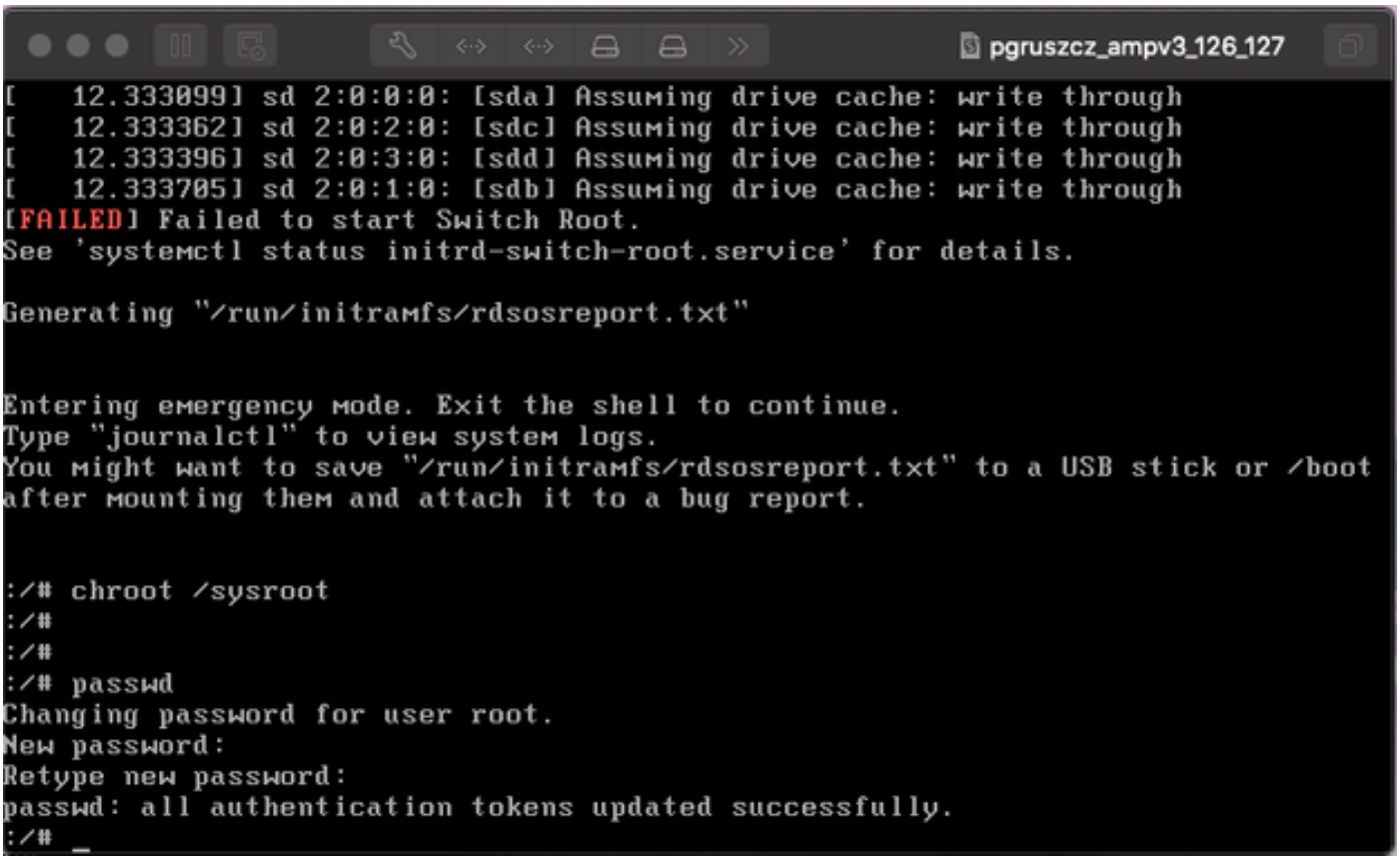


5) **Select** '**Ctrl-X**' on your keyboard

6) Once the shell is presented, **execute** the "**chroot /sysroot**" command:



7)To reset your password, **enter** the command "**passwd**" and follow the prompts to enter your new password



8. **Reload** the VPC and login using the new password