How to Generate a Demo or Evaluation License for SEG (IronPort)

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Introduction

The article describes the process of generating a traditional demo license for Security Email Gateway (SEG) previously known as IronPort. To generate a Smart demo license, you can reach out to the Accounts team or Point of Sales.

Prerequisites

Before you start, ensure that you have the following data at your disposal:

- Active Cisco.com account
- Serial number (SN) for a physical appliance or virtual license number (VLN) for a virtual appliance

Generating a Demo or Evaluation License for SEG (IronPort)

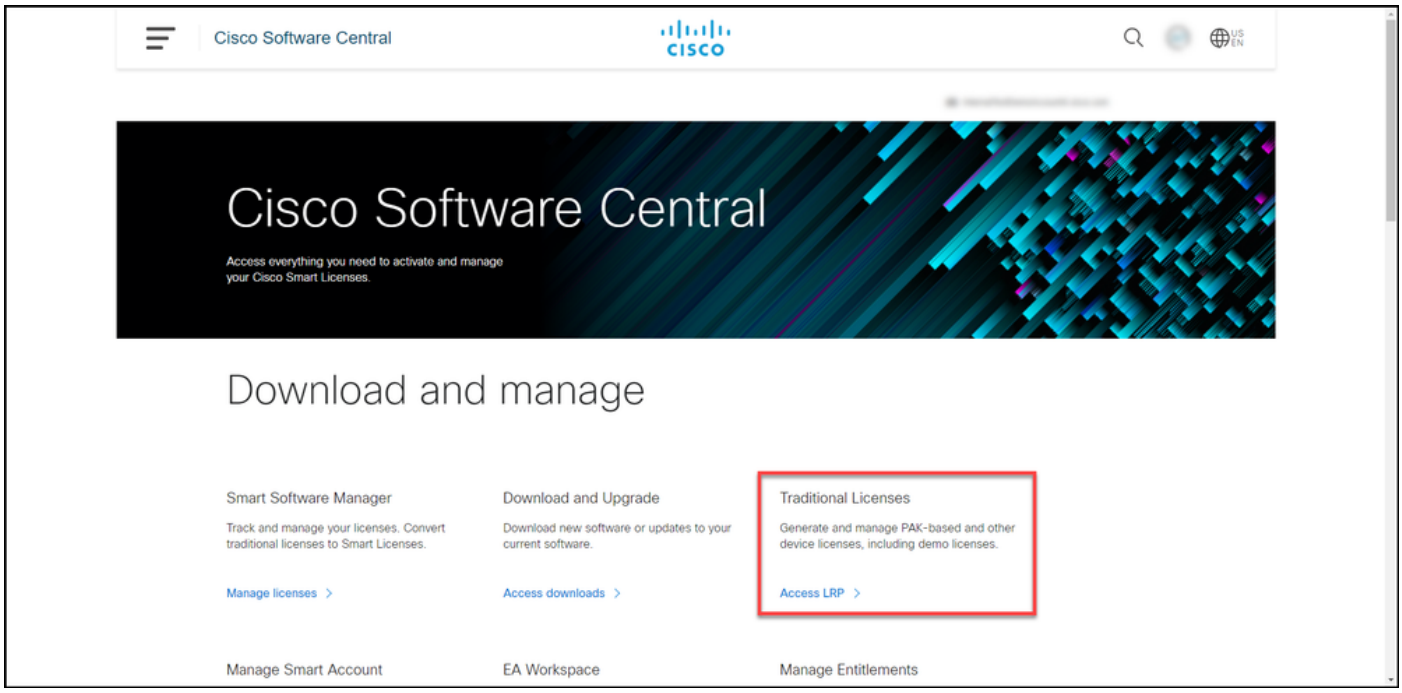
Step 1:

Go to Cisco Software Central and log in with your Cisco.com account.



Step 2:

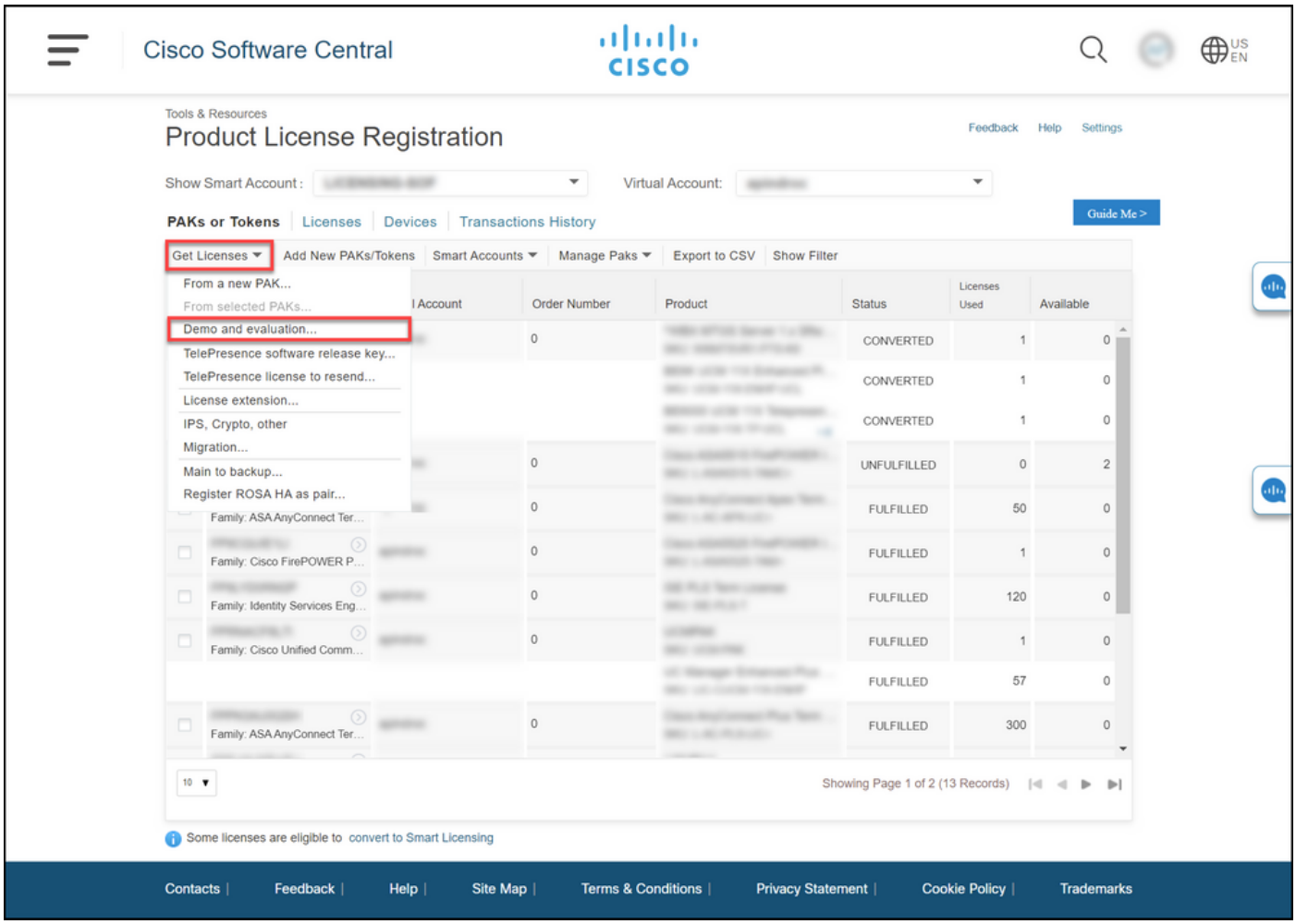
In the **Traditional Licenses** section, click **Access LRP**.



Step 3:

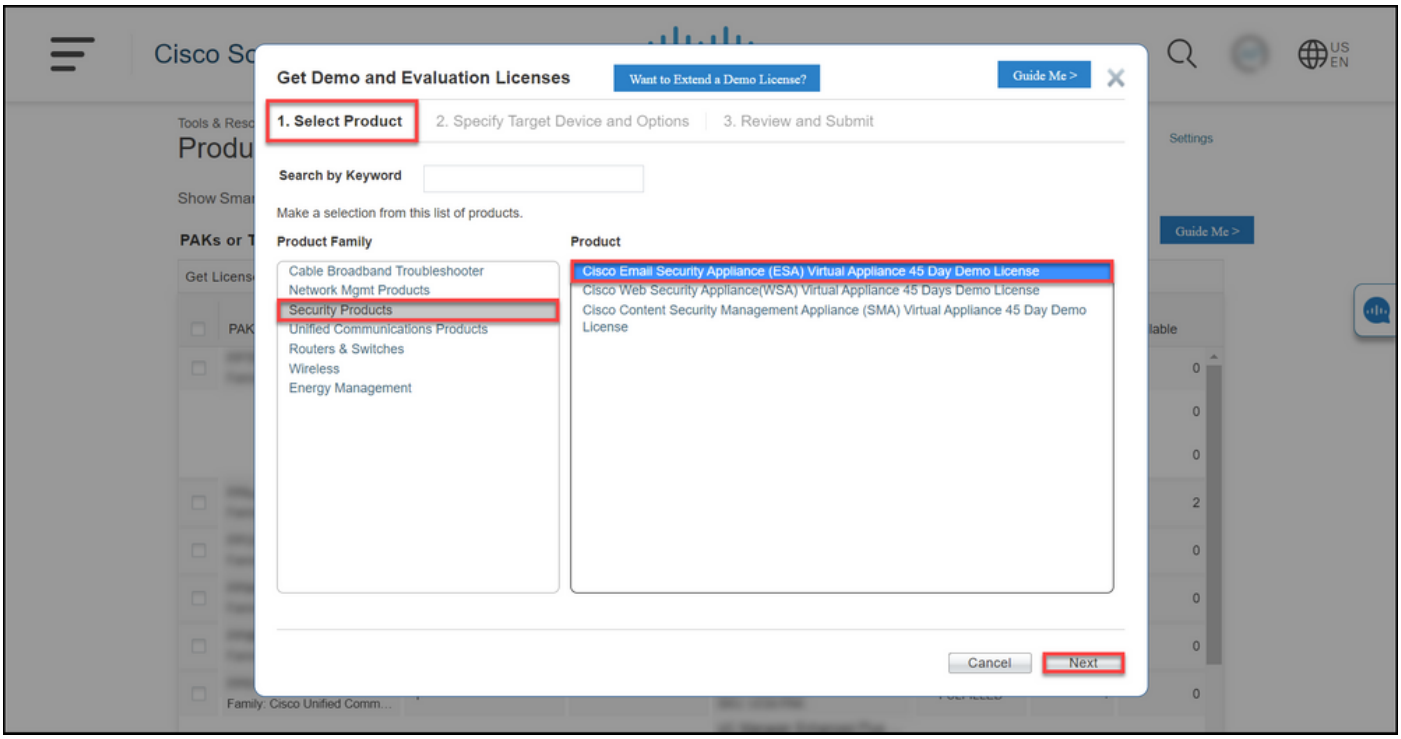
On the **PAKs or Tokens** tab, from the **Get Licenses** drop-down list, select **Demo and Evaluation**.

Note: If the system displays the **Welcome To The License Registration Portal** alert dialog box, you can select **Do not show this message again** to prevent it from being displayed again.



Step 4:

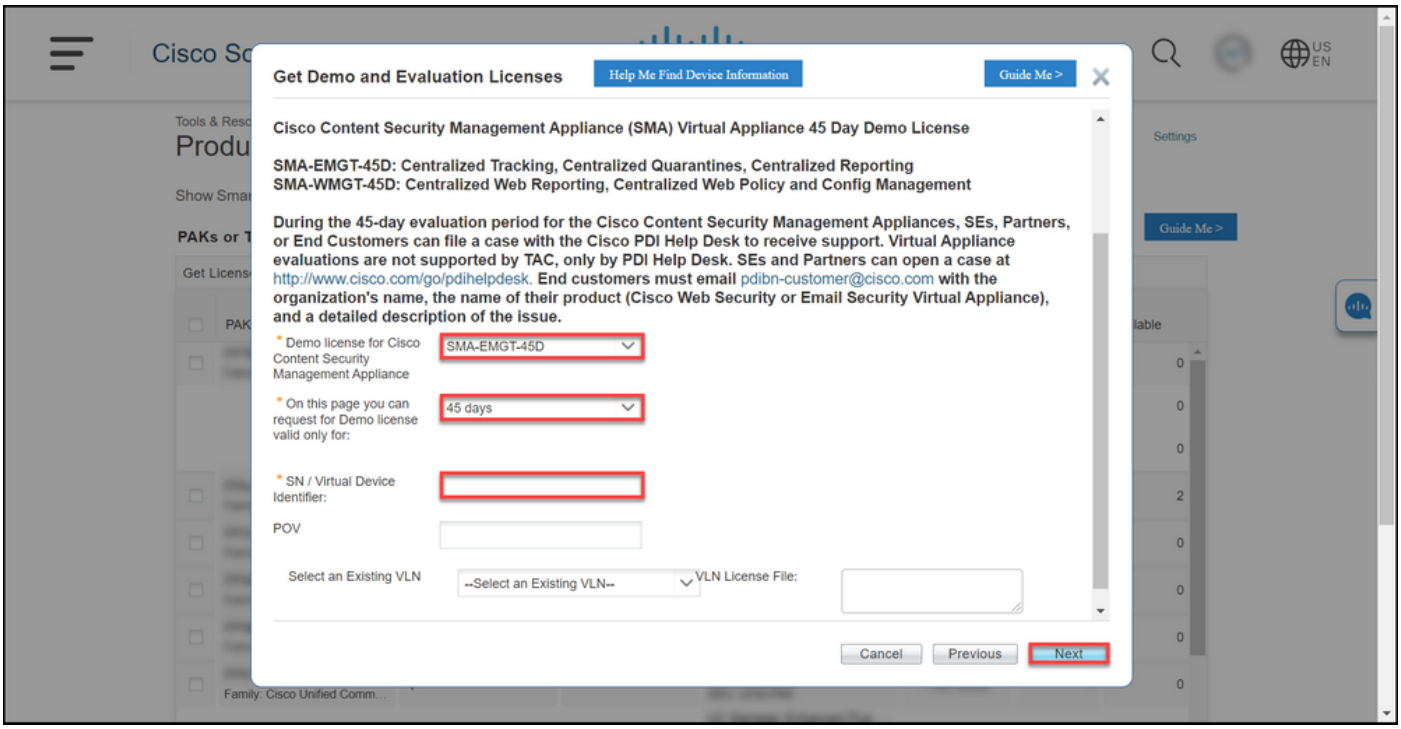
In the **Get Demo and Evaluation Licenses** dialog box, on the **Select Product** tab, select **Security Products** from the **Product Family** list, click **Cisco Email/Web/Content Security Virtual Demo License** from the **Product list**, and then select one of the licenses that you are interested in (you also have the option to search by keyword). For the purpose of this article, **Cisco Email Security Appliance (ESA) Virtual Appliance 45 Demo License** is selected. Click **Next**.



Step 5:

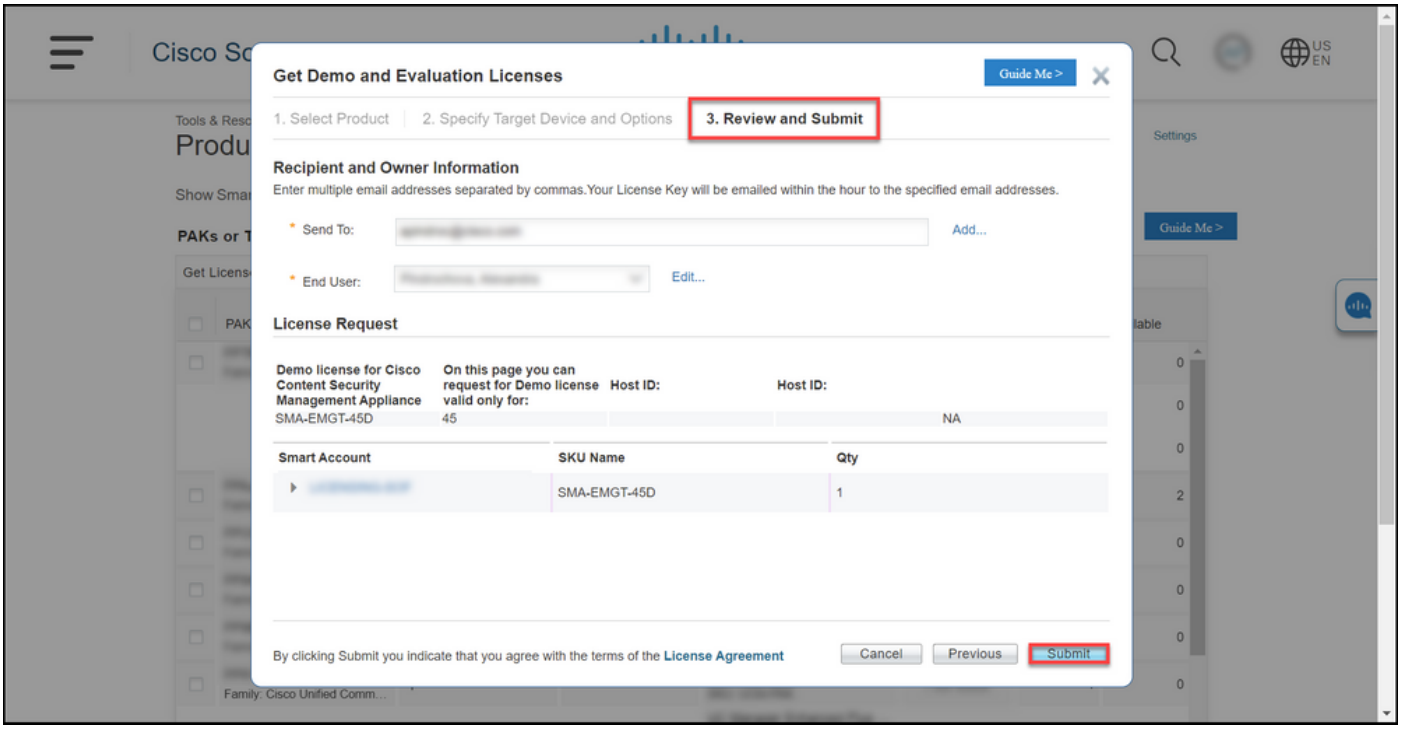
On the **Specify Target Device and Options** tab, you need to select the license bundle type, length of your evaluation period, and serial number (SN) or virtual device identifier (depending on whether you are generating a license for a physical or virtual device). If your device is virtual, you need to enter virtual license number (VLN) into the **SN/Virtual Device Identifier** field. To obtain SN or virtual device identifier, refer to How to Locate the Universal Device Identifier (UDI). Click **Next**.

Note: For a new and unlicensed virtual device, VLN does not exist yet. However, you can leave the **SN/Virtual Device Identifier** field blank and the system will automatically generate VLN when the license generation is complete. After you click **Next**, the system displays the following warning message: ***There are existing VLNs associated with your ID. Please be aware that if you choose to generate a new VLN, the existing features will not be rolled up and you will only receive the currently added features. Do you still want to continue with generation of a new VLN?*** Click **Yes**.



Step 6:

On the **Review and Submit** tab, in the **Recipient and Owner Information** section, enter the email address and the end username of the recipients to whom you need to email the license information. In the **License Request** section, review your license details. Click **Submit**.

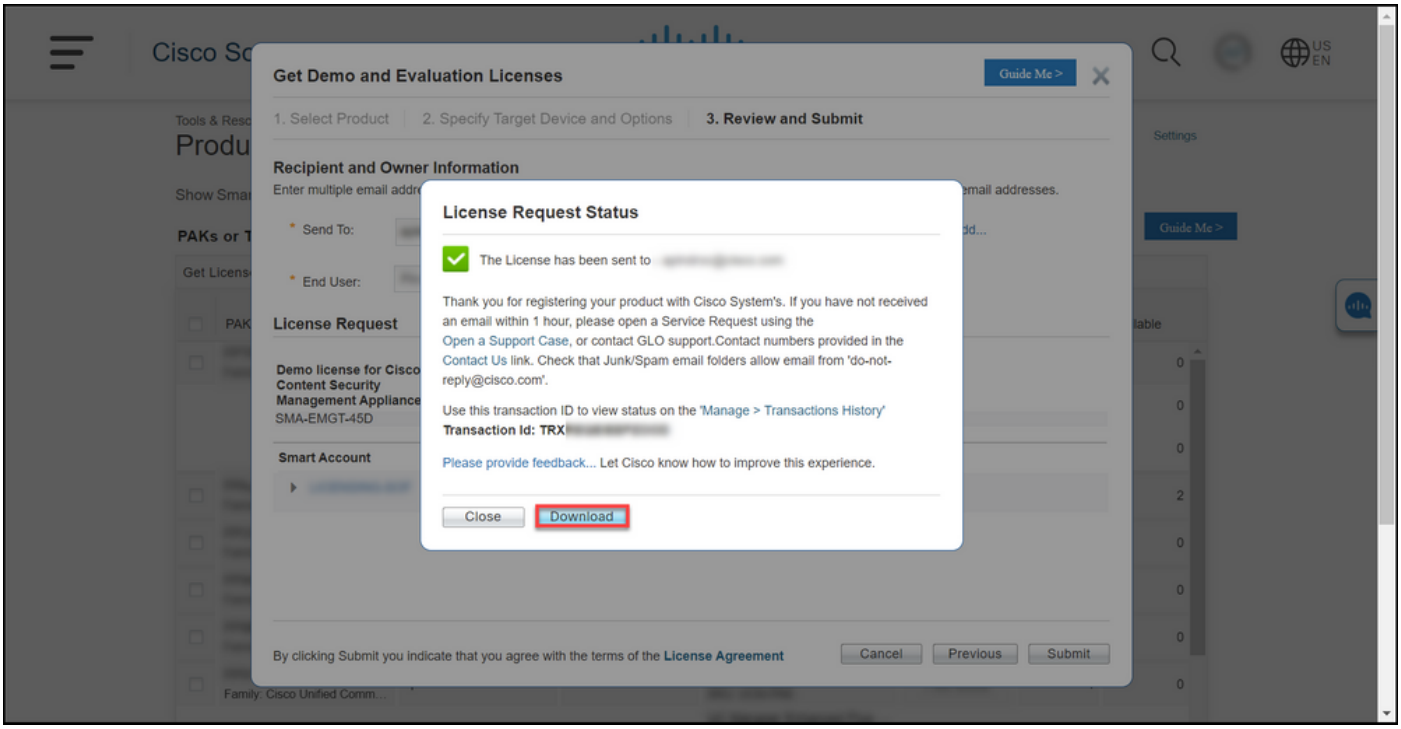


Step 7:

Obtain your **License** by clicking **Download** in the**License Request Status** dialog box. You should also receive the **License** to your email within an hour from submitting the**License Agreement**.

⚠ **Caution**: Since the email is sent from do-not-reply@cisco.com, ensure that you check your junk email

⚠ folder.



Troubleshooting

If you experience an issue with producing a demo or evaluation license for SEG (IronPort), open a case in Support Case Manager (SCM).

Next Steps

After you receive a license key file, refer to the product configuration guide for license installation and guidance.