How to Share SEG (IronPort) Traditional Licenses with Multiple Devices

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Introduction

The article describes the process of sharing a traditional demo license for Security Email Gateway (SEG) previously known as IronPort.

Prerequisites

Before you start, ensure that you have the following data at your disposal:

- Active Cisco.com account

> ⚠ **Caution**: This process must be performed by a user with the Cisco.com account on which the original product activation key (PAK) was registered. If this person is no longer with your company, open a case in Support Case Manager (SCM) for further assistance.

- Serial number (SN) for a physical appliance or virtual license number (VLN) for a virtual appliance

Sharing SEG (IronPort) Traditional Licenses with Multiple Devices

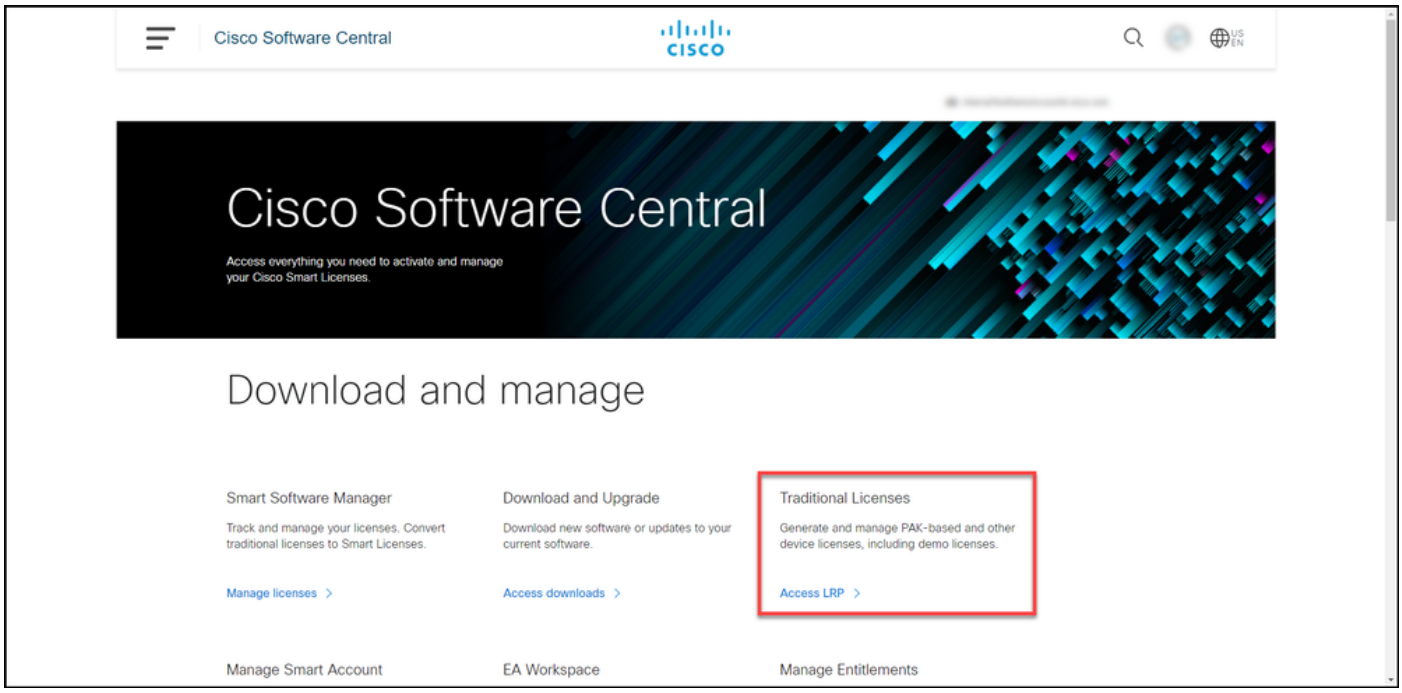
Step 1:

Go to Cisco Software Central and log in with your Cisco.com account.



Step 2:

In the **Traditional Licenses** section, click **Access LRP**.

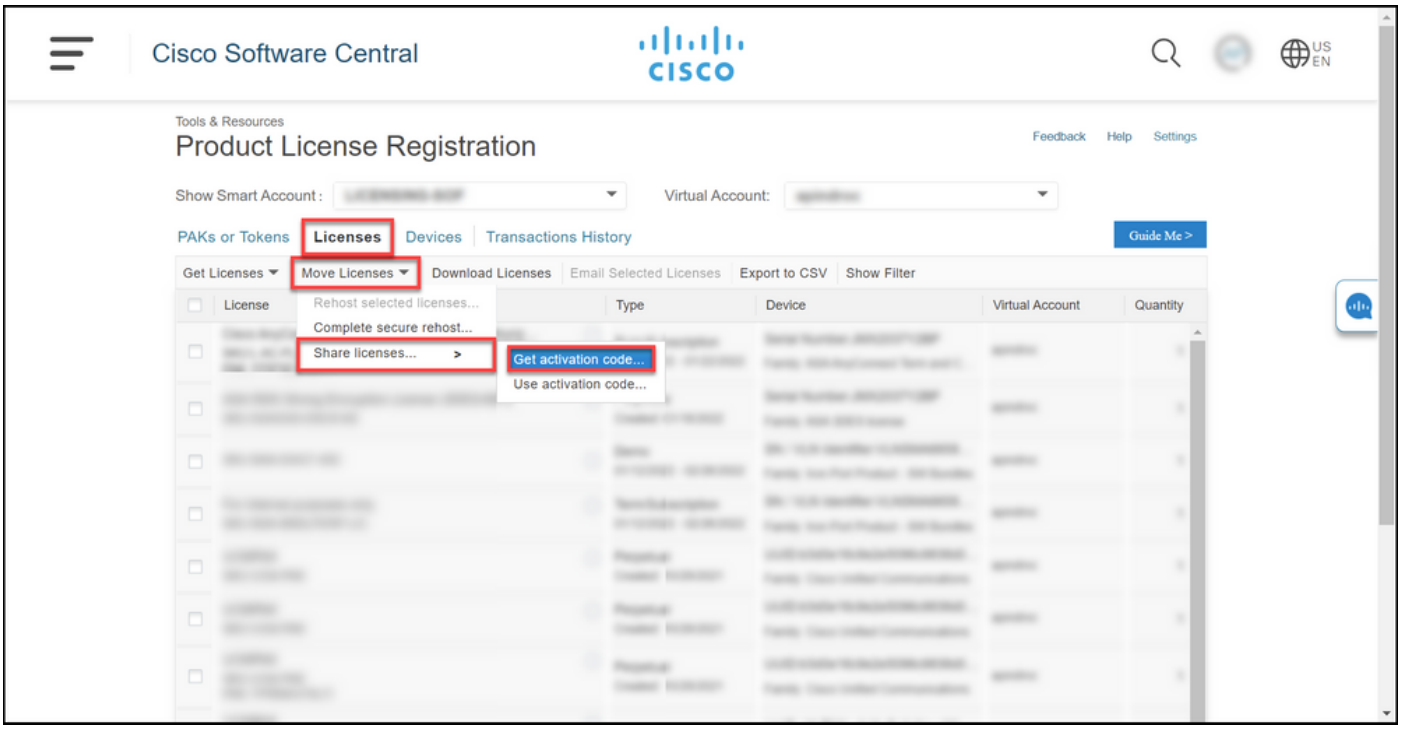


Step 3:

On the **License** tab, from the **Move Licenses** drop-down list, hover over **Share licenses**, and then select **Get activation code**.

Step result: The system displays the **Share License Process** dialog box.

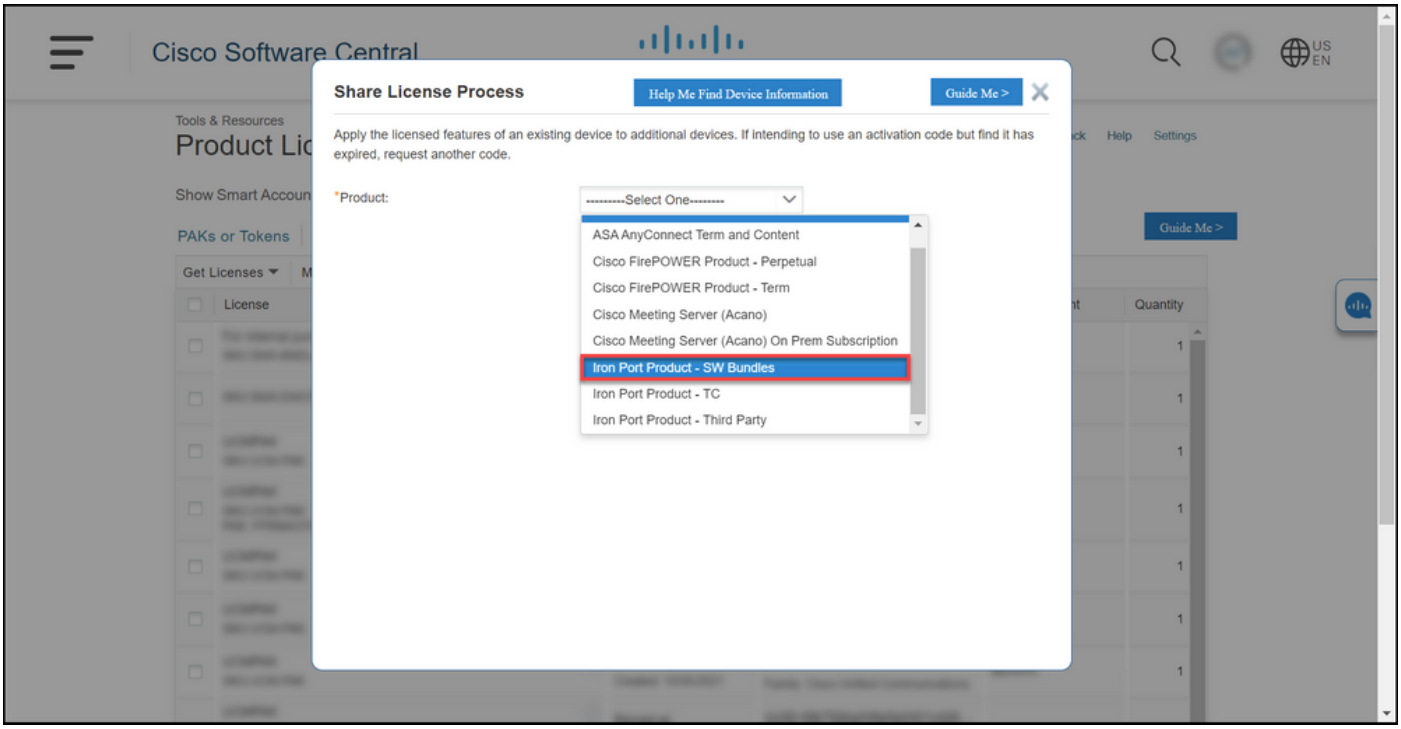
Note: If the system displays the **Welcome To The License Registration Portal** alert dialog box, you can select **Do not show this message again** to prevent it from being displayed again.



Step 4:

In the **Share License Process** dialog box, from the **Product** drop-down list, select one of the SEG (IronPort) products. For the purpose of this article, **IronPort Product - SW Bundles** is selected.

Step result: The system displays the fields that apply to the SEG (IronPort) product that you selected.



Step 5:

Enter the source and target serial number or virtual device identifier in the respective fields, and select the **Physical** or **Virtual** radio button depending on your appliance type. In the **Send to** field, enter the email address of the user who will receive the new activation code. Click **Request Code**.

Step Result: The system displays the **Shared License Activation Code Confirmation** dialog box. You should also receive the **Device Registration** email with the activation code within an hour from requesting the code.

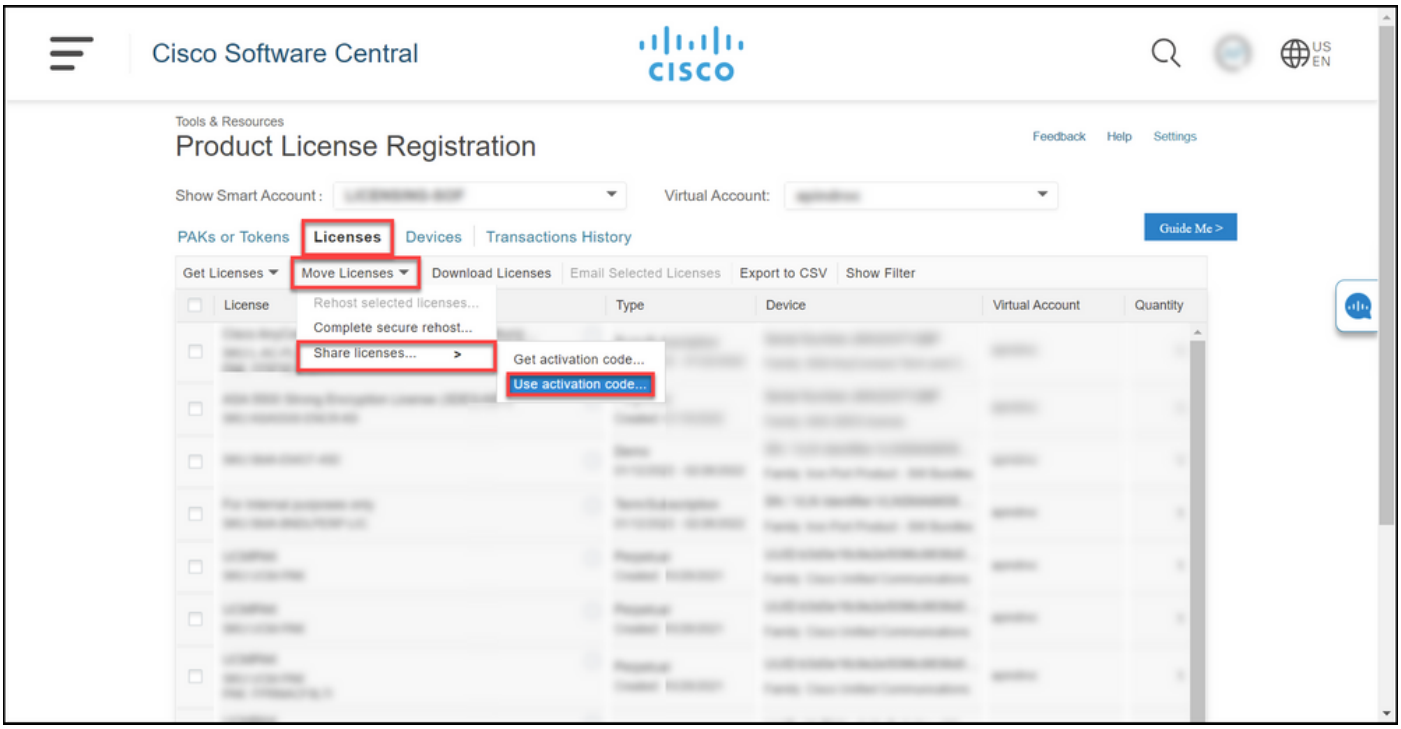
Note: If you need to share the license with more SEG (IronPort) appliances, you need to repeat this process for each additional appliance.



Step 6:

On the **License** tab, from the **Move Licenses** drop-down list, hover over **Share licenses**, and then select **Use activation code**.

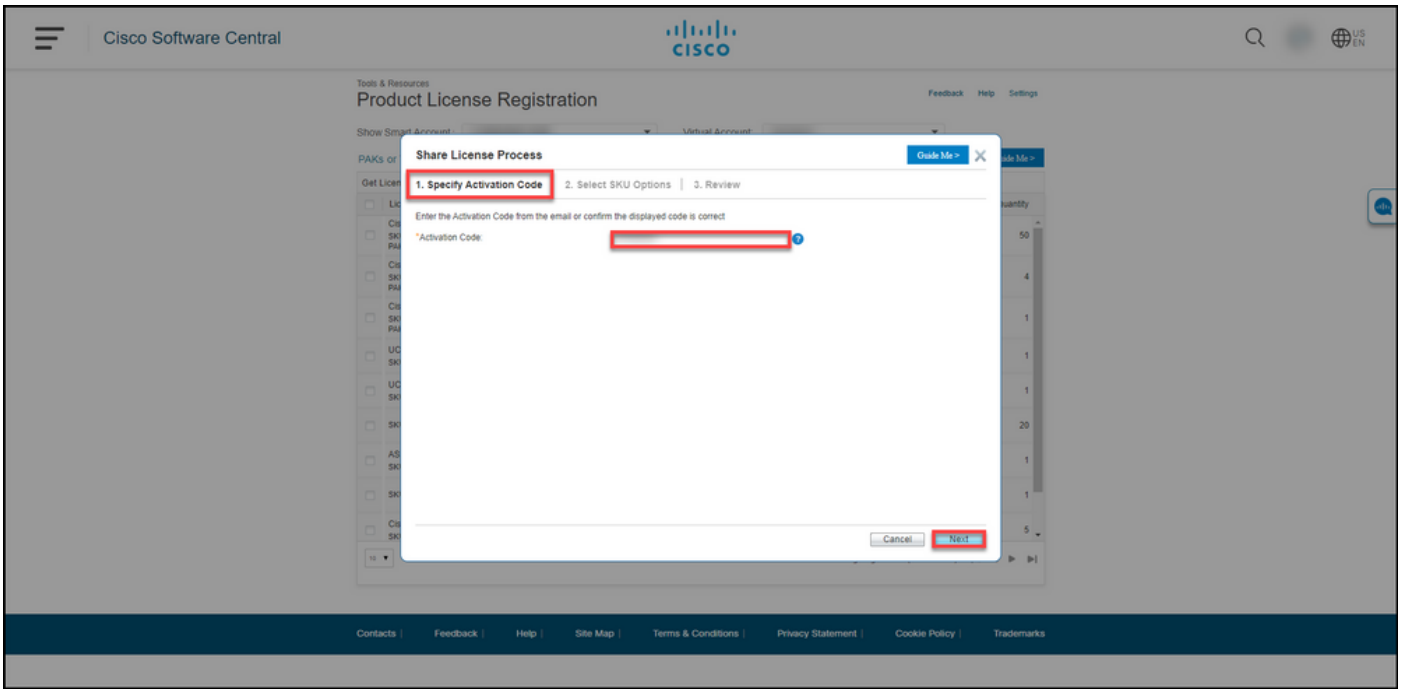
Step result: The system displays the **Share License Process** dialog box.



Step 7:

In the **Share License Process** dialog box, on the **Specify Activation Code** tab, enter the activation code from the **Device Registration** email. Click **Next**.

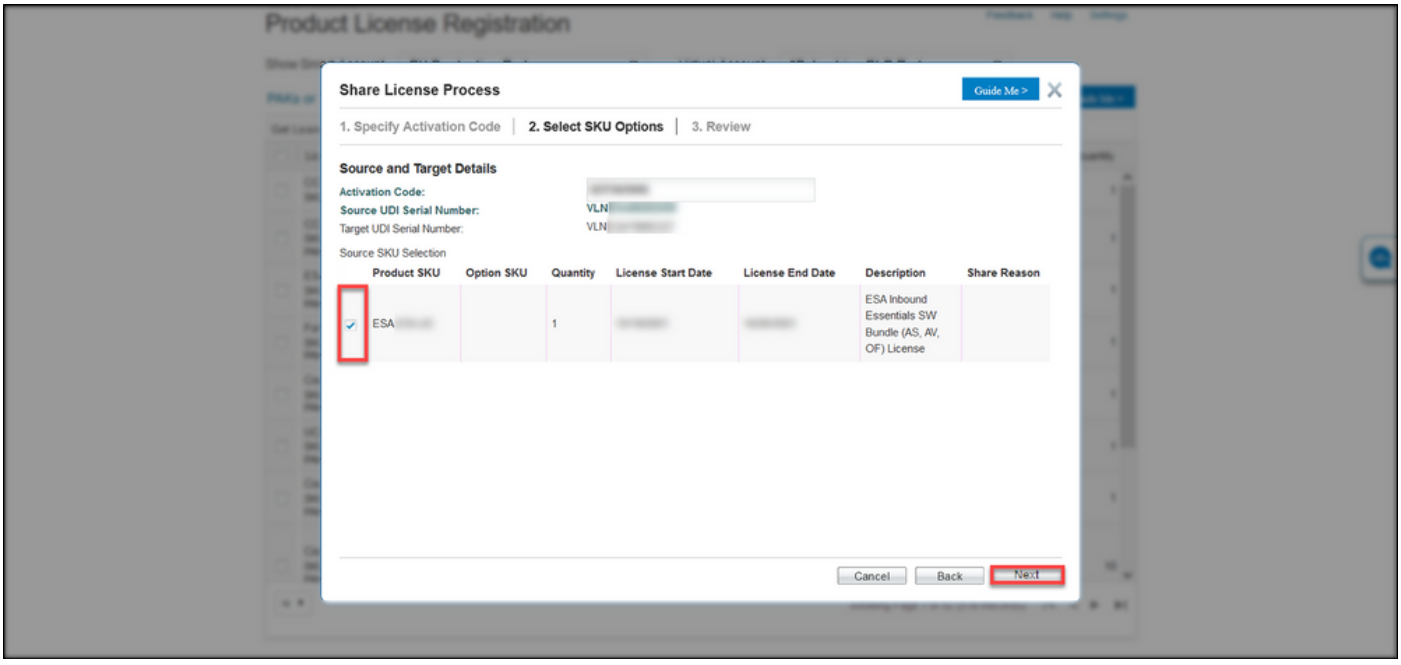
Step result: The system displays the **Select SKU Options** tab.



Step 8:

On the **Select SKU Options** tab, select the check box next to **Product SKU** that should be embedded on the destination appliance, and then click **Next**.

Step result: The system displays the **Review** tab.

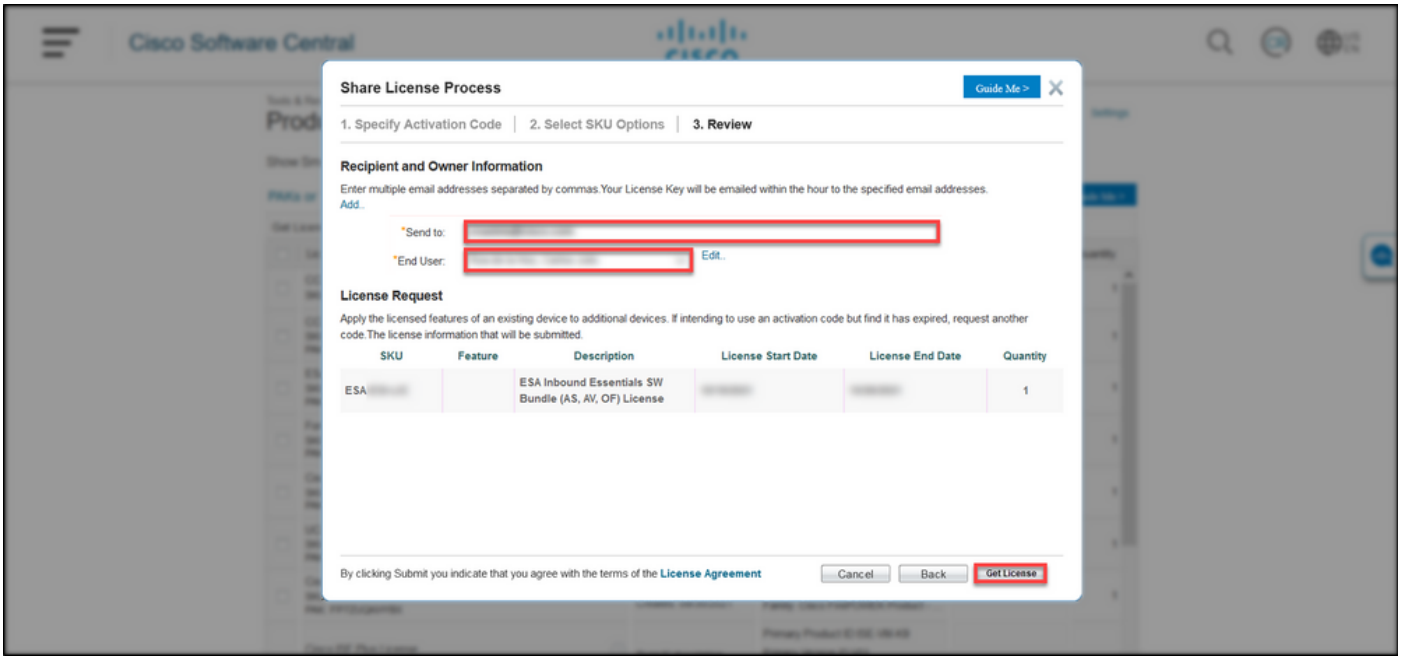


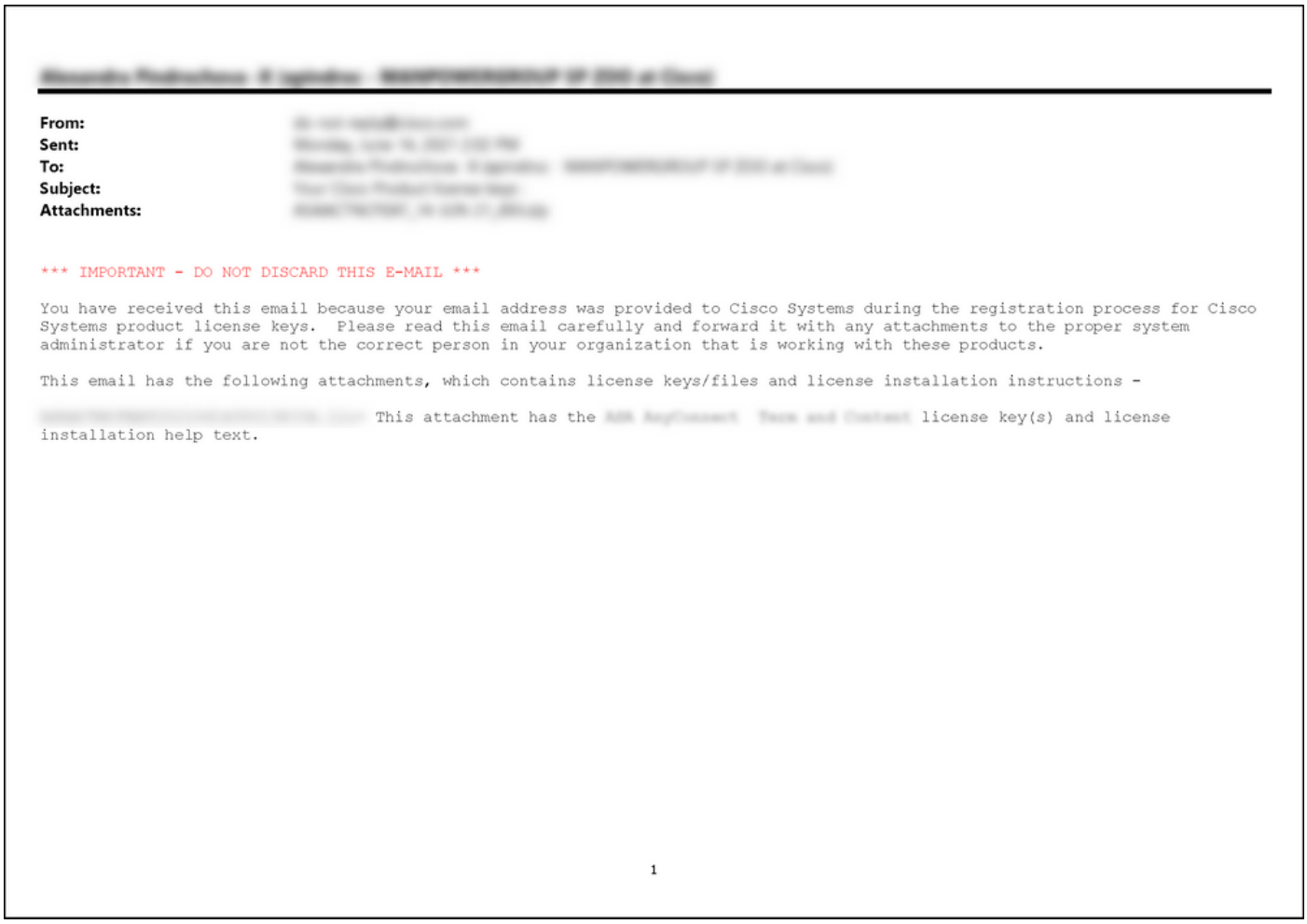
Step 9:

On the **Review** tab, in the **Recipient and Owner Information**section, enter your email address and username. Review the **License Request** section, and then click **Get License**.

Step result: The system displays the **License Request Status** dialog that confirms successful license transaction. You should receive the Cisco product license key to your email with the shared license inside the attached zipped file.

⚠ **Caution**: Since the email is sent from do-not-reply@cisco.com, ensure that you check your junk email folder.





From:
Sent:
To:
Subject:
Attachments:

*** IMPORTANT - DO NOT DISCARD THIS E-MAIL ***

You have received this email because your email address was provided to Cisco Systems during the registration process for Cisco Systems product license keys. Please read this email carefully and forward it with any attachments to the proper system administrator if you are not the correct person in your organization that is working with these products.

This email has the following attachments, which contains license keys/files and license installation instructions -

This attachment has the license key(s) and license installation help text.

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Troubleshooting

If you experience an issue while sharing SEG (IronPort) licenses, open a case in Support Case Manager (SCM).

Next Steps

After you receive a license key file, refer to the product configuration guide for license installation and guidance.