How can I view all my devices in Cisco License On-Prem (CLP) deployment?

Introduction

This document provides instructions on how to view all the devices associated with a specific On-Prem account within an Cisco License On-Prem (CLP) deployment.

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites

Before you start, ensure that you have the following:

- A Cisco Smart Account
- A valid CCO User ID and password with access to the relevant Smart or Virtual Account.
- Access to Cisco License On-Prem (CLP) portal.

Steps

Step 1: Access the Cisco License On-Prem (CLP) portal at: https://<IP_Address>:8443/admin/#/mainview.

Step 2: Navigate to the Licensing workspace from the left-hand menu.

Step 3: Select the appropriate *On-Prem Account* from the *On-Prem Account tab*.

Step 4: Once the account is selected, additional tabs will appear in the left-hand menu. Navigate to the *Devices* Tab and select *Device Inventory*.

Step 5: You will be directed to the Device Inventory page, which provides a comprehensive view of all devices associated with the selected On-Prem account, including:

- Device name
- Device type
- Usage report status
- Device connection status
- Product number
- Device Identifier
- Product description & others

Step Results: This view provides a consolidated list of all devices across all local virtual accounts within the selected On-Prem account. You may perform both inline and bulk actions directly from this page.

Troubleshooting

For External Customer/Partner Use Only: Follow these instructions to resolve your issue. If you need further assistance, please initiate a request for License Support via Cisco Support Case Manager.