How Can I Get an Inventory of Devices with Traditional Licenses from within the License Registration Portal (LRP)?

Contents

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (https://www.cisco.com/go/scm) to help resolve.

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites
Before you start, ensure that you have:

- Active Cisco.com account
- Access to Smart account and virtual account

Steps
Step 1: Go to Cisco Software Central and log in with your cisco.com credentials.

Step 2: Select the Smart Account from the Smart Account Selector at the top right corner.

Step 3: Go to Traditional Licenses and click on Access LRP.

Step 4: Select the Smart Account and Virtual Account from the Smart Account selector on top right corner.
Step 5: Go to Devices tab.

Step 6: Select the Devices from the check boxes on the left.

Step 7: Click on export to CSV on top right corner to download all the devices within the selected Virtual Account.

Troubleshooting

1. How can I check which licenses are fulfilled on the device? In the downloaded report Column “Licensed Features” is the Fulfilled License.

If you experience an issue with this process, that you cannot address, please open a Licensing case at Support Case Manager (SCM) using Software Licensing option.

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