How Can I Run a Device Report for all the Devices Registered against a Smart Account (SA) within the Plug and Play (PnP) Portal?

Contents

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (https://www.cisco.com/go/scm) to help resolve.

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites
Before you start, ensure that you have:

- Active Cisco.com account
- Access to Smart account and virtual account either with Smart account Admin or virtual account admin access role

Steps

Step 1: Go to Cisco Software Central and log in with your cisco.com credentials.

Step 2: Go to Network Plug and Play and click Manage devices.

Step 3: Select the Smart Account and Virtual account from the smart account selector on the top right corner.

Step 4: Go to devices tab.

Step 5: Either select all devices or select specific devices.

Step 6: Click on file export icon on the top right corner to download the report.

Troubleshooting

If you experience an issue with this process, that you cannot address, please open a Licensing case at Support Case Manager (SCM) using Software Licensing option.

For feedback on the content of this document, please submit here.