How can I view the Overview page and Dashboard features, in Cisco License Central (CLC)?

Introduction

This Document outlines the steps for quick access to essential actions, customizable layouts and widgets available on the CLC Overview dashboard.

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites

Before you start, ensure that you have the following:

- Active Cisco.com account
- The user accessing the Cisco License Central must have at least one of the following:
  - Smart Account User/Admin/Viewer
  - Virtual Account User/Admin/Viewer

Steps

Step 1: Go to Cisco Software Central and log in with your Cisco.com credentials.

Step 2: Click on Access Cisco License Central under the Cisco License Central section.

Step 3: Enter your Smart Account or use the Search function to search for a Smart Account.

Step 4: Navigate to the left Menu bar and click on Overview.

Step Results: A welcome banner appears at the top of the Overview dashboard, inviting users to start the tour via the Start Overview Tour button.

Step 5: From the top-right corner of the screen, click your profile name, select Set Preferences from the drop-down menu, and click Save Preferences if any changes are made.



Note: User can set language preferences, and visual mode preferences.

Step 6: To customize the Overview dashboard, select Edit Overview from the top-right corner.

Note:

- User can drag and drop widgets to customize the dashboard layout.
- User can reset widget positions via Reset to Default in the top menu, with a confirmation prompt displayed.
- The customized view persists throughout the user's CLC journey until updated or reset.

Step 7: To customize Widget display click Add Widget from top menu and click Save Changes.

Note:

- User can add or edit dashboard widgets based on their preferences.
- By default, nice widgets are shown; user can add more from the widget library.
- Each Widget has 3 variable displays to select from.

Troubleshooting

If you experience an issue during the process explained in this document, open a case in Support Case Manager (SCM).

For feedback on the content of this document, please submit here.

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (https://www.cisco.com/go/scm) to help resolve.