How can I assign my Product Activation Key (PAK) to a Smart Account in License Registration Portal (LRP)?

Contents

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the following action themselves to resolve the issue. If the customer / partner runs into issues following the instructions, please have them open a case with licensing support (https://www.cisco.com/go/scm) to help resolve. Please **DO NOT** perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites

Before you start, ensure that you have the following data:

- Active Cisco.com account.
- PAK (Product Activation Key)
- Access to Smart Account and Virtual Account

Steps

Step 1: Go to Cisco Software Central and log in with your Cisco.com credentials.

Step 2: Under Traditional Licenses, click on Access LRP

Step 3: Choose "All Licenses For (cco ID)" from the 'Show' drop down selector, this will get you to see user view

Step 4: Click on "Show Filter" in "PAKs or Tokens" tab

Step 5: Enter the PAK in " PAK/Token" search box and hit Enter

Step 6: Click on the arrow to the right of the PAK and select "Assign to Smart Account"

Step 7: In the Assign to Smart/Virtual Accounts window, select Smart Account and Virtual Account from the drop-down list

Step 8: Click Assign

Troubleshooting

1. I am not able to see my PAK in LRP portal?

Go to **PAK or Tokens** tab; select **Add New PAKs/Tokens;** select Smart Account/Virtual Acccount; enter PAK number;

click Ok.

If you experience an issue with this process, that you cannot address, please open a Licensing case at Support Case Manager (SCM) using Software Licensing option.

For feedback on the content of this document, please submit here .