How Can I Get a Temporary License from within the License Registration Portal (LRP)?

Contents

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (https://www.cisco.com/go/scm) to help resolve.

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites
Before you start, ensure that you have:

- Active Cisco.com account
- Device details

Note: Please DO NOT perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

Steps
Step 1: Go toCisco Software Centraland log in with your cisco.com credentials.

Step 2: Under Traditional Licenses, click on Access LRP

Step 3: Choose "All Licenses For (cco ID)" from the 'Show' drop down selector, this gets you to see user view

Step 4: Click on 'Get Licenses' drop down from PAKs or Tokens Tab

Step 5: Click on Demo And Evaluation Licenses

Step 6: Select product Family and choose appropriate product and click next

Step 7: Enter device details and Click Next.

Note: Smart Account and Virtual Account can be selected

Step 8: Enter the name and email address of recipients and Click Submit.



Note: Please make sure to check your spam folder as well, for the License email sent from do-not-reply@cisco.com

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Troubleshooting

1. How to obtain subsequent or additional Temp/Demo traditional license? Open a Licensing case atSupport Case Manager (SCM)using Software Licensing option.
2. I am getting error when trying to generate demo license. Open a Licensing case atSupport Case Manager (SCM)using Software Licensing option.

If you experience an issue with this process, that you cannot address, please open a Licensing case atSupport Case Manager (SCM)using Software Licensing option.

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