How Can I Create a Customer Hosted Controller Profile in the Plug and Play Portal (PnP)?

Contents

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (https://www.cisco.com/go/scm) To help resolve.

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites
Before you start, ensure that you have:

- Active Cisco.com account
- Smart Account and Virtual Account
- Explicit Smart Account admin or Virtual Account admin access is needed.

Note: Please DO NOT perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

Steps
Step 1: Go to Cisco Software Central and log in with your Cisco.com credentials

Step 2: Select a Smart Account

Step 3: Click on Manage Devices under Network Plug and Play

Step 4: Select the Virtual Account from the Virtual Account selector

Step 5: Go to the Controller Profiles tab and click on +Add Profile

Step 6: In the Add Controller Profile pop-up, select a Controller Type: "PNP SERVER" or "VBOND" or "WLC" and click Next

Step 7: Enter the necessary details and click Next

Note: SSL Certificate is mandatory only if "HTTPS" is selected

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Step 8: Review the information entered, then click Submit



Note: Compatibility of controllers Profiles with Product Types

- VBOND - Routers with SD-WAN images.
- PNP SERVER - Routers, Switches and NFVIS
- WLC - Access Points

Troubleshooting

If you experience an issue with this process, that you cannot address, pen a case in Support Case Manager (SCM) using the Software Licensing option.

For feedback on the content of this document, please submit here.