How to Obtain the Reservation Request Code

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Introduction

This article describes the process of obtaining the reservation request code for enterprise products with internetwork operating system (IOS) XE as part of specific license reservation (SLR).

Prerequisites

Requirements

Access to the device.

Components Used

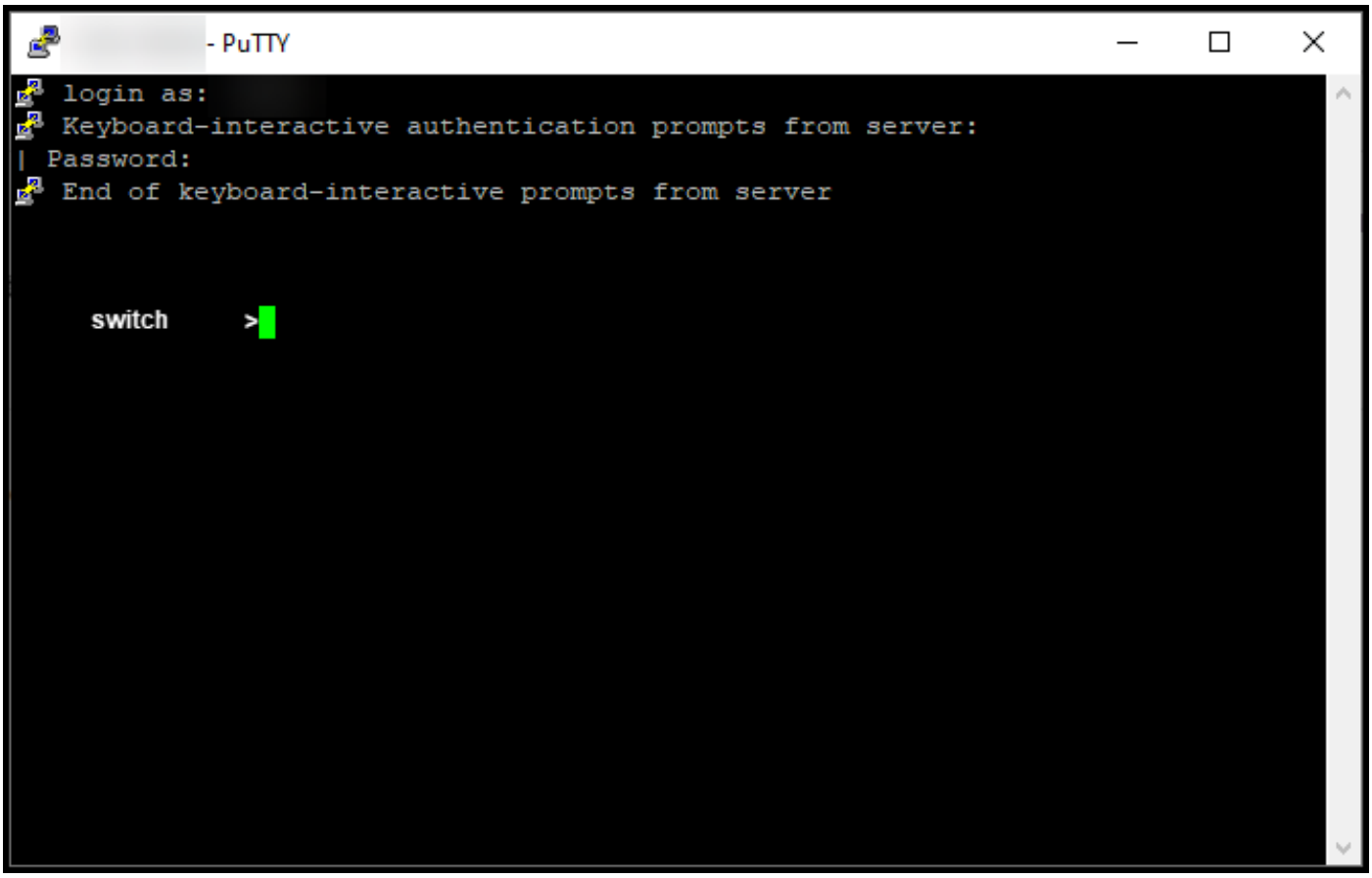
The information in this document was created from Catalyst 9300 with IOS version 16.12.05b in a specific lab environment. The device in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Obtaining the Reservation Request Code

Step 1:

Log in to the IOS of the device with the login and password by using one of the clients or console.

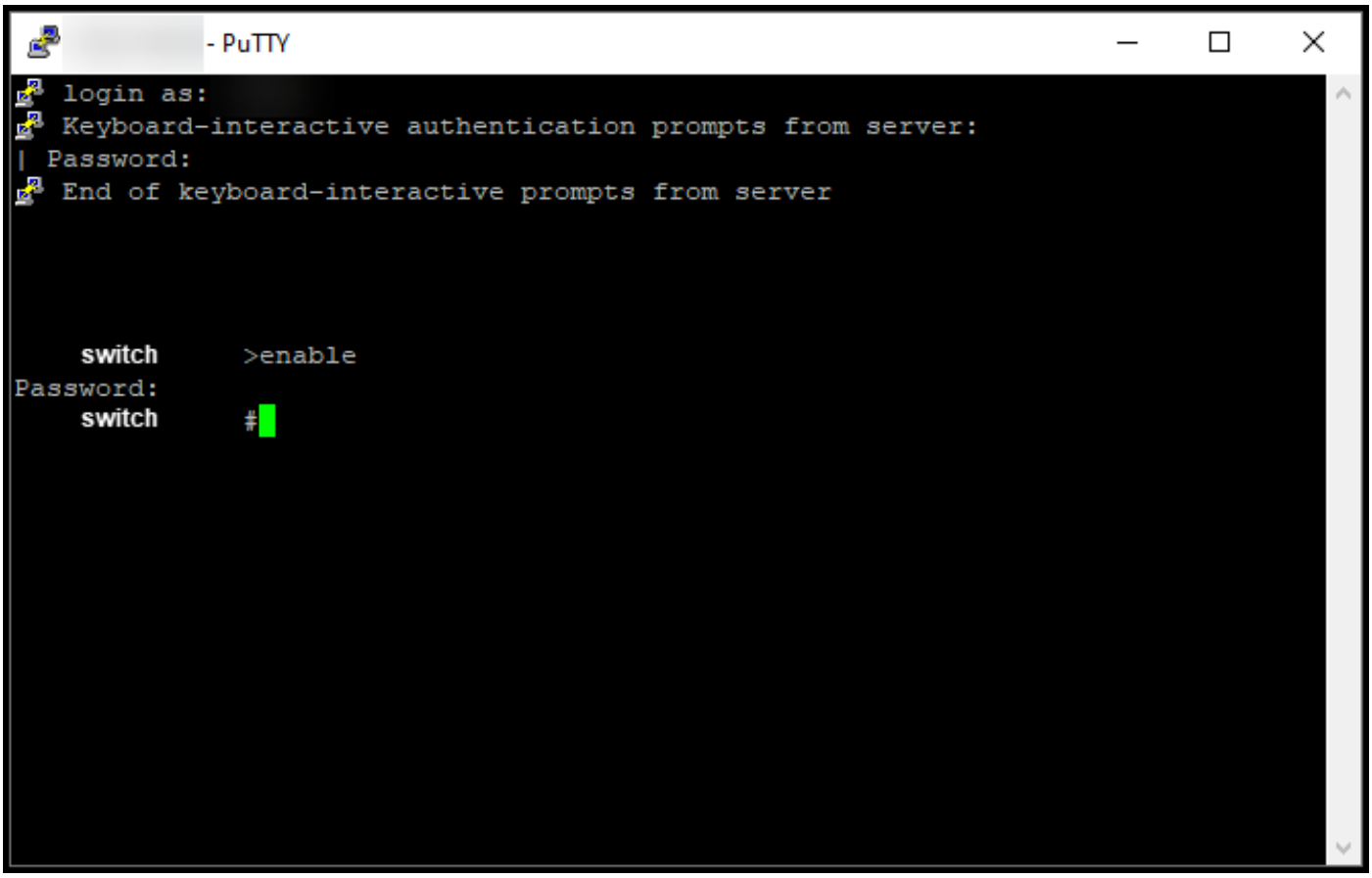
Step result: You enter the user EXEC mode of the IOS.



Step 2:

Type the **enable** command in the command line, and then enter the password to access the privileged EXEC mode.

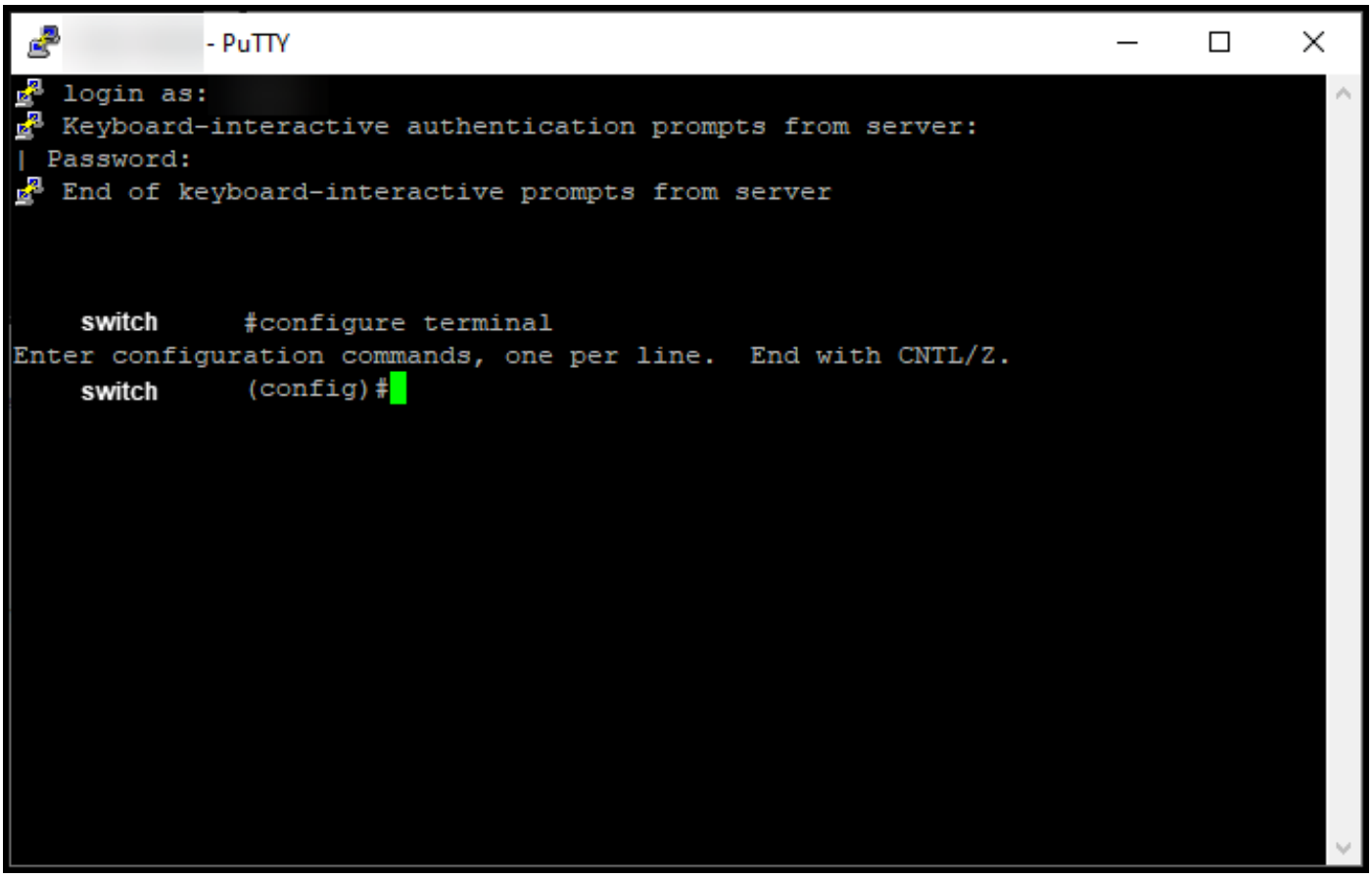
Step result: You enter the privileged EXEC mode.



Step 3:

Type the **configure terminal** command in the command line to access the global configuration mode.

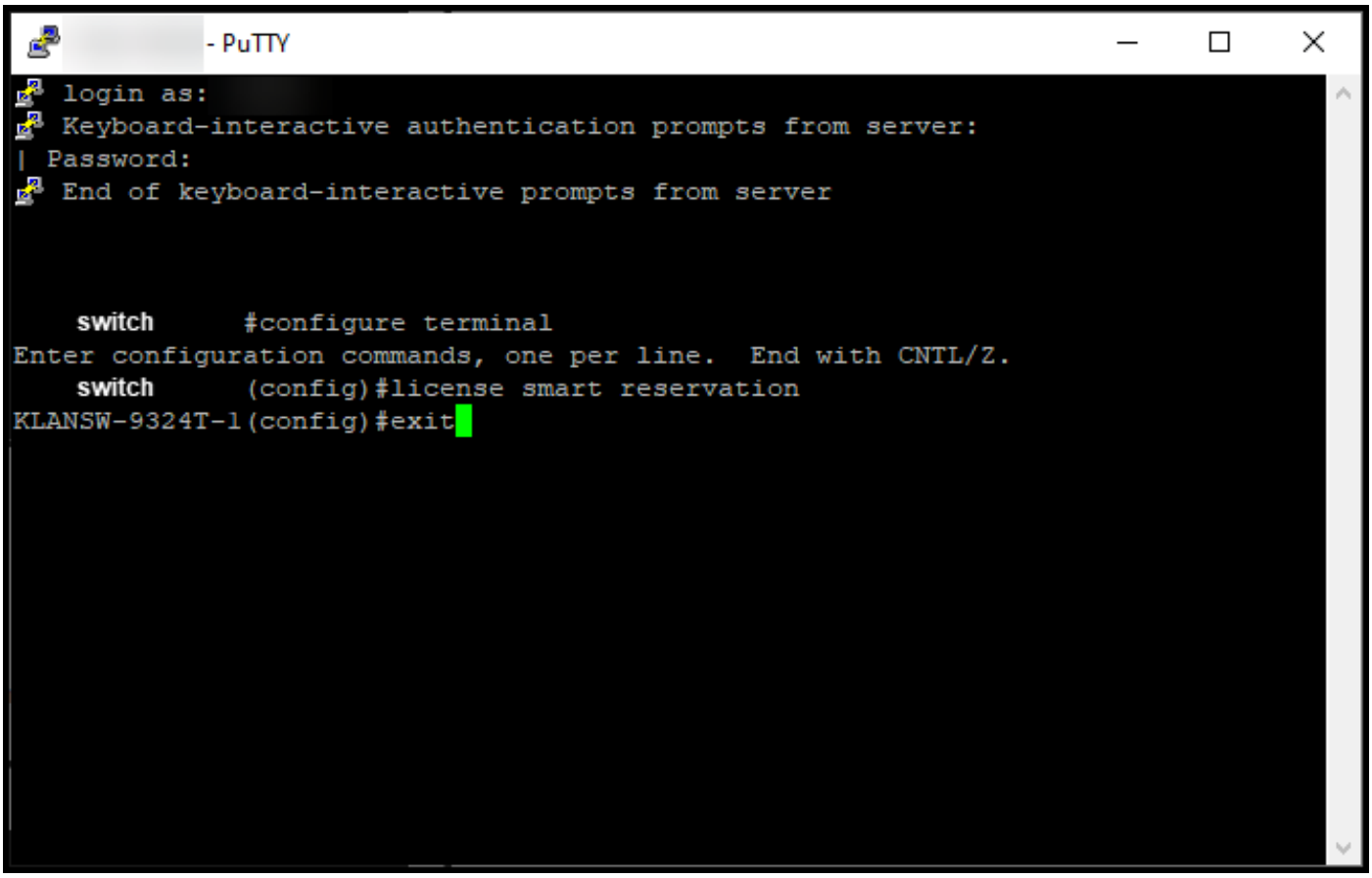
Step result: You enter the global configuration mode.



Step 4:

In the global configuration mode, enter the **license smart reservation** command to enable permanent license reservation, and then type the exit command to return to the privileged EXEC mode.

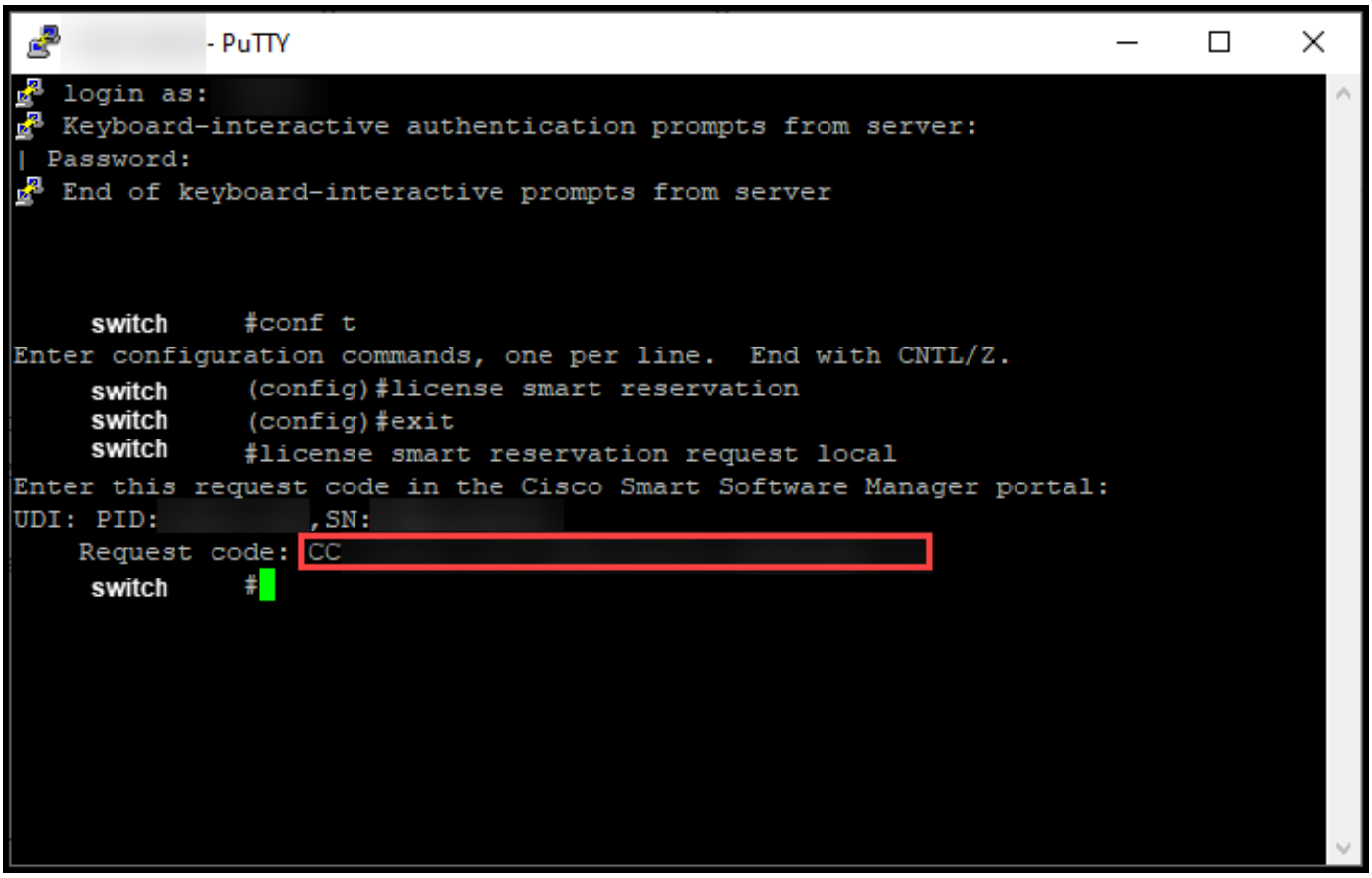
Step result: You return to the privileged EXEC mode.



Step 5:

In the privileged EXEC mode, enter the **license smart reservation request local** command.

Step result: The system generates the reservation request code that you need to enter in Cisco Smart Software Manager (CSSM).



Troubleshooting

If you experience an issue during the process of obtaining the reservation request code, open a case inSupport Case Manager (SCM).

Next Steps

After you obtain the reservation request code, you need to enter it in Cisco Smart Software Manager (CSSM) to be able to reserve your license.

Related Information

How to Enable Factory Preinstalled SLR on a Smart Account

How to Identify That the Smart Account Is Enabled for SLR

How to Identify Products That Support SLR

How to Install the Authorization Code on a Device

How to Reserve Licenses (SLR)

How to Update the License Reservation (SLR)

How to Transfer a Product Instance (SLR)

How to Transfer Licenses Between Virtual Accounts (SLR)

[How to Rehost Licenses from a Failed Product (SLR)]

[How to Obtain the Reservation Return Code]

[How to Remove a Product Instance (SLR)]