How can I view the top level overview information about my Buying Program (BP) suites, in Cisco License Central (CLC)?

Introduction

This document outlines a top-level overview of information about Buying Program (BP) suites that provides detailed insights into suites related to the Buying Program, in Cisco License Central.

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites

Before you start, ensure that you have the following:

- Active cisco.com account.
- Access to SA/VA is needed.
- Active Enterprise Agreement (EA) Suite.
- Contracts & Subscriptions.

Steps

Step 1: Go to **Cisco Software Central** and log in with your Cisco.com credentials.

Step 2: Click on **Access Cisco License Central** under the Cisco License Central section.

Step 3: Enter your Smart Account or use the Search function to search for a Smart Account.

Step 4: Navigate to the left Menu bar and click on the "**Contracts & Subscriptions**" tab and click on "**Overview**"

1. Under Overview page, you can see the cards below.

a. Suites by portfolio.

b. Suite consumption.

c. Alerts and notifications.

d. Upcoming True Forwards.

e. Upcoming renewals.

1.a. **Under Suites by portfolio card**.

a. You can see the Software & Services tabs within the **'Active Suites in the agreement'** table.

Tab 1 -> The Software tab will display the as-is suites view/table.

Tab 2 -> The Services tab will display a new view that shows the information pertaining to Services. This Includes data across the selected SA-VA

b. You can also perform the filter options by selecting the portfolio names.

c. If you click on the **'Networking Infrastructure'** suites portfolio name, the filter will be applied, and you can see the below **"Active suites"** in the table.

d. You can see the gear icon symbol below the **'Active suites in the agreement'** table at the right-hand side, by clicking the gear icon button. You can create your own table by using Select or Deselect, to show or hide columns.

1.b. **Under Suite consumption card**.

a. You can see the donut charts displaying the Overconsumed, Under consumed and fully consumed suites. And by clicking the **'tooltip icon'** next to Suite consumption, you see the description of Overconsumed, Under consumed and fully consumed suites.

b. We can also perform the filter options by selecting the portfolio names.

c. If you click on the **'Overconsumed'** portfolio name, the filter will be applied, and you can see the **"Active suites"** in the agreement' table below.

d. It will navigate to the **‘Software’** tab, and it will display active software suites.

e. If you click on the **‘Services’** portfolio name, the filter will be applied, and it will navigate to the ‘Service’ tab.

1.c. **Alerts and notifications card**.

a. You can see the alerts in the **‘Alerts and notifications’** card. The alerts will be displayed based on the product categories. If you click on the notification **‘view details',** it displays the suites name under **‘Activate suites in the agreement’.**

b. When you click the **‘Discover more’** link, a flyer will appear. This provides a comprehensive list of suites that are available in your buying programs.

c. The **‘Learn more’** link will open a new tab in the browser, and you are taken to the product-specific page on Cisco.com

1.d. **Upcoming True Forwards card**.

a. The **‘Upcoming True Forwards’** card displays the reseller’s name and the nearest top 3 True forward dates.

b. For the **‘Reseller’** View and **‘Suite’** view, you can click on the toggle button on the right side of the card.

c. **EGT Indicator:** If a suite is currently in an Exceptional Growth True Forward motion, an EGT flag will appear against the suite name when toggled to the ‘Suite’ view.

1.e. **Upcoming renewals card**.

a. The **‘Upcoming renewals’** card displays the top 3 renewal dates based on the Subscription ID.

b. We can also perform the filter options by selecting the **‘Subscription ID’.**

c. By clicking on any **‘Subscription ID**’, a filter will be applied, and you can see the changes in the **‘Active suites in the agreement’** table.



Note: If the customer doesn't have a buying program and happens to click the link to **‘Overview’,** the resulting message says **‘No suites were found in the selected Smart Account and Virtual Accounts’.**

Troubleshooting

For External Customer/Partner Use Only: Follow these instructions to resolve your issue. If you need further assistance, please initiate a request for License Support via Cisco Support Case Manager.