How do I enable factory pre-install for Specific License Reservation (SLR), in Cisco License Central (CLC)?

Introduction

This document explains how to enable the factory pre-install feature for Specific License Reservation (SLR) in Cisco License Central (CLC).

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites

Before you start, ensure that you have the following:

- Active Cisco.com account
- Prerequisite for SLR:

1. The order needs to be assigned to SA VA.

2. The product OS version should support SLR pre-install.

- Use the link below to check product supports SLR pre-install: https://software.cisco.com/software/smart-licensing/assets/ProductDetails/External_Page_Products.htm?bust=09122022
- The user accessing Cisco License Central must have at least one of the following:
  - Smart Account Viewer/User/Admin
  - Virtual Account Viewer/User/Admin

Steps

Step 1: Navigate to Cisco Software Central and log in using your Cisco.com credentials.

Step 2: Under the Cisco License Central section, click Access Cisco License Central.

Step 3: Enter your Smart Account name or use the search function to locate and select the appropriate account.

Step 4: From the left-hand navigation menu, select the *Account Management* tab, then select *License Settings* under the Settings menu.

Step 5: Select the checkbox for *Enable factory preinstallation of reserved license*.

Step 6: From the drop-down menu that appears, select the specific Virtual Account(s) to which you wish to apply for this policy.

Step 7: Click *Apply*.

Step 8: *Provide reasons for change,* a pop-up will appear. Provide your reason.

Step 9: Click *Apply Changes.*

Step 10: *Enter Active Case Number*; a pop-up will appear. If you have an existing case, enter the case number and click *Proceed*, or click *Proceed Without*.

Step Results: The factory preinstallation of reserved licenses is now enabled for the selected Virtual Accounts.

Note: To enable factory pre-install for SLR go to: How Do I Enable Factory Pre-Install for SLR?

Troubleshooting

For External Customer/Partner Use Only: Follow these instructions to resolve your issue. If you need further assistance, please initiate a request for License Support via Cisco Support Case Manager.