How Can I Add a Device to My CCO ID Profile from within License Registration Portal (LRP)?

Contents

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (https://www.cisco.com/go/scm) to help resolve.

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites
Before you start, ensure that you have:

- Active Cisco.com account
- Device Identifier

Note: Please DO NOT perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

Steps
Step 1: Go to Cisco Software Central and log in with your Cisco.com credentials

Step 2: Under Traditional Licenses, click on Access LRP

Step 3: From the smart account drop down selector, choose "All Licenses For (cco ID)" This gets you to user view

Step 4: Click on the Devices Tab

Step 5: Click on Add Devices

Step 6: You can either Select product family from the drop down (Device Identifier is automatically selected) or Select the Device Identifier as per your requirements

Step 7: Enter the device details (for example: UDI PID/ UDI SN, Mac Address, Host ID, and so on)

Step 8: Click on the OK button

Troubleshooting

1. If I am not able to access LRP then how should I resolve it? Make sure you have an active CCO ID.

If you experience an issue with this process, that you cannot address, open a case in Support Case Manager (SCM).

For feedback on the content of this document, please submit here.