Enabling NAT for SSM On-Prem

Contents

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (https://www.cisco.com/go/scm) to help resolve. Please DO NOT perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

Q: I have a NAT (Network Address Translation) router in my network. Can I use devices behind the NAT to communicate with the SSM On-Prem application?

A: Yes, NAT is supported for SLP devices.

To enable:
Step 1: Open SSM On-Prem.

Step 2: Navigate to **Admin Workspace > Settings > CSLU**

Step 3: Switch the **NAT Setup Off** toggle button to **NAT Setup On.** The NAT setup is disabled by default.

Step 4: Click **Save.**

Troubleshooting:

If you experience an issue with this process, that you cannot address, please open a Licensing case at Support Case Manager (SCM) using Software Licensing option.

For feedback on the content of this document, please submit here .