End-of-Sale and End-of-Life Announcement for the Cisco Industrial Ethernet 4000 Series Switches

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Overview

EOL15265 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Industrial Ethernet 4000 Series Switches. The last day to order the affected product(s) is July 26, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Industrial Ethernet 4000 Series Switches

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 26, 2024
End-of-Sale Date: HW ,License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 26, 2024
Last Ship Date: HW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 24, 2024
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 26, 2025
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	July 26, 2027
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 26, 2025
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 26, 2025
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 21, 2028
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2029

HW = Hardware OS SW = Operating System Software App. SW = Application Software

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Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
IE-4000-16GT4G-E	IE4000 switch with 16 GE Copper and 4 GE combo uplink ports	IE-3505-8T3S-E	Cisco IE3500 w/ 8 GE Copper and 3 GE SFP, Adv Modular, NE	-
IE-4000-16T4G-E	IE4000 switch with 16 FE Copper and 4 GE combo uplink ports	IE-3505-8T3S-E	Cisco IE3500 w/ 8 GE Copper and 3 GE SFP, Adv Modular, NE	-
IE-4000-4GC4GP4G-E	IE4000 with 4GE combo, 4GE PoE+ and 4 GE combo uplink ports	IE-3500-8P3S-E	Cisco IE3500 w/ 8 GE PoE+ and 3 GE SFP, Modular, NE	-
IE-4000-4GS8GP4G-E	IE4000 with 4GE SFP, 8GE PoE+ and 4GE combo uplink ports	IE-3500-8P3S-E	Cisco IE3500 w/ 8 GE PoE+ and 3 GE SFP, Modular, NE	-
IE-4000-4S8P4G-E	IE4000 with 4FE SFP, 8FE PoE+ and 4GE combo uplink ports	IE-3500-8P3S-E	Cisco IE3500 w/ 8 GE PoE+ and 3 GE SFP, Modular, NE	-
IE-4000-4T4P4G-E	IE4000 with 4FE Copper, 4FE PoE+ and 4GE combo uplink ports	IE-3500-8P3S-E	Cisco IE3500 w/ 8 GE PoE+ and 3 GE SFP, Modular, NE	-
IE-4000-4TC4G-E	IE4000 w/ 4FE Copper combo ports and 4 GE combo uplink ports	IE-3505-8T3S-E	Cisco IE3500 w/ 8 GE Copper and 3 GE SFP, Adv Modular, NE	-
IE-4000-8GS4G-E	IE4000 switch with 8 GE SFP and 4 GE combo uplink ports	IE-3505-8T3S-E	Cisco IE3500 w/ 8 GE Copper and 3 GE SFP, Adv Modular, NE	-
IE-4000-8GT4G-E	IE4000 switch with 8 GE Copper and 4 GE combo uplink ports	IE-3505-8T3S-E	Cisco IE3500 w/ 8 GE Copper and 3 GE SFP, Adv Modular, NE	-
IE-4000-8GT8GP4G-E	IE4000 with 8GE Copper, 8GE PoE+ and 4GE combo uplink ports	IE-3500-8P3S-E	Cisco IE3500 w/ 8 GE PoE+ and 3 GE SFP, Modular, NE	-
IE-4000-8S4G-E	IE4000 switch with 8 FE SFP and 4 GE combo uplink ports	IE-3505-8T3S-E	Cisco IE3500 w/ 8 GE Copper and 3 GE SFP, Adv Modular, NE	-
IE-4000-8T4G-E	IE4000 switch with 8 FE copper and 4 GE combo uplink ports	IE-3505-8T3S-E	Cisco IE3500 w/ 8 GE Copper and 3 GE SFP, Adv Modular, NE	-

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End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
C1-IE4000-RTU	Cisco ONE IP SERVICES License for IE4000 Switches	There is currently no migration product available for this product.	**-**	-
IE4000-RTU	Paper IP SERVICES License for IE4000 Switches	There is currently no migration product available for this product.	-	-
IE4000-RTU=	Paper SW License for IE4000 and IE4010 Switches	There is currently no migration product available for this product.	-	-

Product migration options

For higher port density, customers are advised to refer to the IE3x00 product datasheets and select appropriate Expansion Modules based on requirements.

Customers may be able to use the Cisco Takeback and Reuse Program where applicable to return hardware that has reached end-of-use, at no cost. Returned products are put to their next best use, whether reused, remanufactured, or recycled by one of Cisco's certified contracted recyclers. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse.html.

Customers may be able to continue to purchase the Cisco Industrial Ethernet 4000 Series Switches through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: https://www.cisco.com/c/en/us/products/remanufactured.html.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html.

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For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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