End-of-Sale and End-of-Life Announcement for the Cisco Catalyst C9800-40/-80 Wireless LAN Controller

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Overview

EOL15034 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Catalyst C9800-40/-80 Wireless LAN Controller. The last day to order the affected product(s) is December 31, 2025. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This notice applies to the C9800-40 and C9800-80 versions of the C9800 family of controllers and their associates accessories and modules. The C9800-L and C9800-CL versions are not included in this notice.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Catalyst C9800-40/-80 Wireless LAN Controller

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 9, 2025
End-of-Sale Date: HW, OS SW, Accessory	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 31, 2025
Last Ship Date: HW, OS SW, Accessory	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 31, 2026
End of SW Maintenance Releases Date: HW, OS SW	The last date that Cisco Engineering may release any new features and basic software maintenance (bug fixes). After this date, Cisco Engineering will no longer develop new features or provide fixes for non-critical bugs but will continue to release and test general product software up to the Last Date of Support (LDoS) at Cisco's discretion.	December 31, 2027
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	December 31, 2030
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 31, 2026
End of New Service Attachment Date: HW, OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 31, 2026
End of Service Contract Renewal Date: HW, OS SW	The last date to extend or renew a service contract for the product.	March 31, 2030

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Milestone	Definition	Date
Last Date of Support: HW, OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2030

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C9800-BLANK	Cisco 9800 Wireless Controller Module Blank	There is currently no replacement product available for this product.	-	-
C9800-BLANK=	C9800 Module Blank Cover	There is currently no replacement product available for this product.	-	-
C9800-10X10GE	Cisco Catalyst 9800-80 10GE Module	There is currently no replacement product available for this product.	-	-
C9800-10X10GE=	Cisco Catalyst 9800-80 10GE Module	There is currently no replacement product available for this product.	-	-
C9800-18X1GE	Cisco Catalyst 9800-80 1GE Module	There is currently no replacement product available for this product.	-	-
C9800-18X1GE=	Cisco Catalyst 9800-80 1GE Module	There is currently no replacement product available for this product.	-	-
C9800-1X100GE	Cisco Catalyst 9800-80 1 Port 100GE Module	There is currently no replacement product available for this product.	-	-

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C9800-1X100GE=	Cisco Catalyst 9800-80 1 Port 100GE Module	There is currently no replacement product available for this product.	-	-
C9800-1X40GE	Cisco Catalyst 9800-80 1 Port 40GE Module	There is currently no replacement product available for this product.	-	-
C9800-1X40GE=	Cisco Catalyst 9800-80 1 Port 40GE Module	There is currently no replacement product available for this product.	-	-
C9800-2X40GE	Cisco Catalyst 9800-80 2 Port 40GE Module	There is currently no replacement product available for this product.	-	-
C9800-2X40GE=	Cisco Catalyst 9800-80 2 Port 40GE Module	There is currently no replacement product available for this product.	-	-
C9800-40-2K-SLR-K9	Cisco Catalyst 9800-40 SLR Wireless Controller	There is currently no replacement product available for this product.	-	-
C9800-40-CA-K9	Cisco Catalyst 9800-40 Wireless Controller (Service Only)	There is currently no replacement product available for this product.	-	-
C9800-40-K9	Cisco Catalyst 9800-40 Wireless Controller	CW9800M	Cisco Catalyst CW9800M Wireless Controller	-
C9800-40-SLR-K9	Cisco Catalyst 9800-40 SLR Wireless Controller	There is currently no replacement product available for this product.	-	-
C9800-40-SLRCA-K9	Cisco Catalyst 9800-40 SLR Controller (Service Only)	There is currently no replacement product available for this product.	-	-
C9800-80-CA-K9	Cisco Catalyst 9800-80 Wireless Controller (Service only)	There is currently no replacement product available for this product.	-	-
C9800-80-K9	Cisco Catalyst 9800-80 Wireless Controller	CW9800H1	Cisco Catalyst CW9800H1 Wireless Controller	-

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C9800-80-K9	Cisco Catalyst 9800-80 Wireless Controller	CW9800H2	Cisco Catalyst CW9800H2 Wireless Controller	-
C9800-80-SLR-K9	Cisco Catalyst 9800-80 Modular SLR Wireless Controller	There is currently no replacement product available for this product.	-	-
C9800-80-SLRCA-K9	Cisco Catalyst 9800-80 Modular SLR CA Wireless Controller	There is currently no replacement product available for this product.	-	-
C9800-AC-1100W	Cisco Catalyst Wireless Controller 1100W AC Power Supply	There is currently no replacement product available for this product.	-	-
C9800-AC-1100W=	Cisco Catalyst Wireless Controller 1100W AC Power Supply	There is currently no replacement product available for this product.	-	-
C9800-AC-750W-R	Cisco Catalyst 9800-40 750W AC Power Supply	There is currently no replacement product available for this product.	-	-
C9800-AC-750W-R=	Cisco Catalyst 9800-40 750W AC Power Supply, Reverse Air	There is currently no replacement product available for this product.	-	-
C9800-AC-750W-RED	Cisco Catalyst 9800-40 750W AC Power Supply	There is currently no replacement product available for this product.	-	-
C9800-DC-950W	Cisco Catalyst Wireless Controller 950W DC Power Supply	There is currently no replacement product available for this product.	-	-
C9800-DC-950W=	Cisco Catalyst Wireless Controller 950W DC Power Supply	There is currently no replacement product available for this product.	-	-
EDU-C9800-40-K9	EDU SKU - Cisco Catalyst 9800-40 Wireless Controller	EDU-CW9800M	Cisco Catalyst CW9800M Wireless Controller for EDU Use	-
EDU-C9800-80-K9	EDU SKU-Cisco Catalyst 9800-80 Wireless Controller	EDU-CW9800H1	Cisco Catalyst CW9800H1 Wireless Controller for EDU use	-

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EDU-C9800-80-K9	EDU SKU-Cisco Catalyst 9800-80 Wireless Controller	EDU-CW9800H2	Cisco Catalyst CW9800H2 Wireless Controller for EDU use	-
EDU-C9800-80-S5-K9	NYC EDU SKU-Cisco Catalyst 9800-80 Wireless Controller	There is currently no replacement product available for this product.	-	-
EDU-C9800-BNDL	EDU Bundle for Catalyst 9800 at 50 Percent Off	There is currently no replacement product available for this product.	-	-
SC980040K9-171	UNIVERSAL	There is currently no replacement product available for this product.	-	-
SC980040K9-1715	Cisco Catalyst 9800-40 Wireless Controller	There is currently no replacement product available for this product.	-	-
SC980080K9-171	UNIVERSAL (NETWORK ESSENTIALS)	There is currently no replacement product available for this product.	-	-
SC980080K9-1715	Cisco Catalyst 9800-80 Wireless Controller	There is currently no replacement product available for this product.	-	-

Product migration options

Customers are encouraged to migrate to the new CW9800 Series wireless LAN controllers. These new controllers run on the same IOS XE software as the C9800, with a minimum SW release of 17.14.1. The new CW9800 controllers are both only 1RU and have improved power consumption efficiency. Refer to their datasheets for more details: https://www.cisco.com/c/en/us/products/collateral/networking/wireless/wireless-lan-controllers/cat-cw9800h1-cw9800h2-wireless-controllers-ds.html and https://www.cisco.com/c/en/us/products/collateral/networking/wireless/wireless-lan-controllers/catalyst-cw9800m-wireless-controller-ds.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

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Customers may be able to continue to purchase the Cisco Catalyst C9800-40/-80 Wireless LAN Controller through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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