End-of-Sale and End-of-Life Announcement for the Cisco Local External Storage Server (L-ESS)

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Local External Storage Server (L-ESS). The last day to order the affected product(s) is April 8, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Local External Storage Server (L-ESS)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 9, 2019
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 8, 2020
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 7, 2020
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 8, 2021
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 8, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	July 5, 2022
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2023

HW = Hardware OS SW = Operating System Software App. SW = Application Software

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Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
MIXSA-00-SSE0R10	ECS Offboard Storage Server (ESS) Rel 10
MIXSA-00-SSE0R10=	ECS Offboard Storage Server (ESS) Rel 10
MIXSA-00-SSE0R11	ECS Offboard Storage Server (ESS) Rel 11
MIXSA-00-SSE0R12	ECS Offboard Storage Server (ESS) Rel 12
MIXSA-00-SSE0R12=	ECS Offboard Storage Server (ESS) Rel 12
MIXSA-00-SSE0R9	ECS Offboard Storage Server (ESS) Rel 9
MIXSA-00-SSEE0R12	ECS Offboard Storage Server (ESS) Rel 12 OS embedded
MIXSA-00-SSEE0R12=	ECS Offboard Storage Server (ESS) Rel 12 OS embedded
MIXSA-00-SSEE0R14	ECS Offboard Storage Server (ESS) Rel 14 OS embedded
MIXSA-00-SSEE0R14=	ECS Offboard Storage Server (ESS) Rel 14 OS embedded
MIXSA-99-SSE0R10	ECS Offboard Storage Server (ESS) Rel 10
MIXSA-99-SSE0R12	ECS Offboard Storage Server (ESS) Rel 12
MIXSA-99-SSEE0R12	ECS Offboard Storage Server (ESS) Rel 12 OS embedded
MIXSF-00-SSE0R10	ECS Offboard Storage Server (ESS Failover) Rel 10
MIXSF-00-SSE0R11	ECS Offboard Storage Server (ESS Failover) Rel 11
MIXSF-00-SSE0R9	ECS Offboard Storage Server (ESS Failover) Rel 9

Product migration options

There is no replacement available for the Cisco Local External Storage Server (L-ESS) at this time.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

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For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

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