End-of-Sale and End-of-Life Announcement for the Cisco N9500 Cloud-scale Fabric Modules, Fans, SUPs

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco N9500 Cloud-scale Fabric Modules, Fans, SUPs. The last day to order the affected product(s) is July 31, 2027. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco N9500 Cloud-scale Fabric Modules, Fans, SUPs

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 31, 2026
End-of-Sale Date Accessory	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 31, 2027
Last Ship Date Accessory	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 30, 2027
End of SW Maintenance Releases Date Accessory	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 30, 2028
End of Vulnerability/Security Support Accessory	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	July 31, 2032
End of Routine Failure Analysis Date Accessory	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 30, 2028
End of New Service Attachment Date Accessory	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 30, 2028
End of Service Contract Renewal Date Accessory	The last date to extend or renew a service contract for the product.	October 29, 2031
Last Date of Support Accessory	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2032

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Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
N9K-C9504-FAN	Fan Tray for Nexus 9504 chassis, Port-side Intake	N9K-C9504-FAN2	Fan Tray V2 for Nexus 9504 chassis, Port-side Intake	-
N9K-C9504-FAN=	Fan Tray for Nexus 9504 chassis, Port-side Intake	N9K-C9504-FAN2=	Fan Tray V2 for Nexus 9504 chassis, Port-side Intake	-
N9K-C9504-FM-E	Fabric Module for N9504 with 100G support, ACI and NX-OS	N9K-C9504-FM-G	Nexus 9500 4-slot chassis 400G cloud scale fabric module	-
N9K-C9504-FM-E=	Fabric Module for N9504 with 100G support, ACI and NX-OS	N9K-C9504-FM-G=	Nexus 9500 4-slot chassis 400G cloud scale fabric module	-
N9K-C9508-FAN	Fan Tray for Nexus 9508 chassis, Port-side Intake	N9K-C9508-FAN2	Nexus 9508 Fan Tray (Generation 2)	-
N9K-C9508-FAN=	Fan Tray for Nexus 9508 chassis, Port-side Intake	N9K-C9508-FAN2=	Nexus 9508 Fan Tray (Generation 2) Spare	-
N9K-C9508-FM-E2	Fabric Module for N9508 with 100G support, ACI and NX-OS	N9K-C9508-FM-G	Nexus 9500 8-slot chassis 400G cloud scale fabric module	-
N9K-C9508-FM-E2=	Fabric Module for N9508 with 100G support, ACI and NX-OS	N9K-C9508-FM-G=	Nexus 9500 8-slot chassis 400G cloud scale fabric module	-
N9K-SUP-A+	Supervisor for Nexus 9500	N9K-SUP-B+	Supervisor B+ for Nexus 9500	-
N9K-SUP-A+=	Supervisor for Nexus 9500	N9K-SUP-B+=	Supervisor B+ for Nexus 9500	-

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Product migration options

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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