Cisco IOS XE Software Update Program for Cisco Switches

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Program summary

The Cisco IOS® XE Software Update Program (*formerly known as the "IOS Software Update Policy") complements the Enhanced Limited Lifetime hardware warranty (E-LLW) and Limited Lifetime hardware warranty (LLW) offered with Cisco® switches (see the **Covered Products** section below for further details). This Software Update Program helps ensure that Cisco customers receive the latest software-enabled innovations within specified term limits.

The Cisco IOS XE Software Update Program is included with covered products for original purchasers, and allows original purchasers using a valid Cisco.com ID to receive the updates shown in the following table.

Table 1. Updates provided under the Cisco IOS XE Software Update Program

Free critical updates	• Free critical updates maintain the compliance of the software with published specifications, release notes, and industry-wide compliance. These updates are available to the original purchaser for **up to 12 months after end of sale**. • Free vulnerability and security updates are available to the original purchaser for **up to 30 months after end of sale**. **Note: No** support contract is required to obtain these software updates. For more details on end-of-life milestones, please refer to Cisco's End-of-Life Policy.
Free major and minor releases	• Free major and minor release updates are available to an original purchaser moving from one release to another within the same perpetual license tier (e.g., Advantage or Essentials). • **Note:** No support contract is required to obtain these software updates.

* Formerly known as the "IOS Software Update Policy"

For information regarding coverage across license types, please refer to the services comparison table below.

Table 2. Comparison of software update coverage across the various Cisco licenses and services

	Cisco IOS XE Software Update Program	Enhanced Limited Lifetime Warranty (E-LLW) Or Limited Lifetime Warranty (LLW)	Cisco DNA® Software Subscription License	Cisco Catalyst™ Software Subscription (DNX) License	Cisco Switching License	Cisco Support (Basic/Standard/ Signature)
Operating system updates and upgrades	●	--	--	●	●	●

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Covered products

The Cisco IOS XE Software Update Program (“Program”) applies to the Cisco switches listed in the following table.

Table 3. Cisco switches covered under the Program

Cisco Catalyst switches	Cisco Catalyst 9200 Series fixed access switches
	Cisco Catalyst 9300 Series fixed access switches
	Cisco Catalyst 9400 Series modular access switches
	Cisco Catalyst 9500 Series fixed core and aggregation switches
	Cisco Catalyst 9600 modular core switches
	Cisco Catalyst 9300X, 9400X, 9500X, and 9600X switches
Cisco Smart switches	Cisco C9350 Series Smart access switches
	Cisco C9550 Series Smart core switches
	Cisco C9610 Series Smart modular core switches

Legal disclaimers

All software (including updates and upgrades) is available on the Software Download Center tool located at https://software.cisco.com/download/navigator.html and is subject to the terms and conditions of Cisco’s General Terms and any supplemental terms located at https://www.cisco.com/c/dam/en_us/about/doing_business/legal/Cisco_General_Terms.pdf.

This Program is subject to change without notice.

More information about Cisco Support is located at https://www.cisco.com/go/services

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Useful definitions

Table 4. Useful definitions

Term	Definition
Maintenance release	An incremental software release that provides maintenance fixes and may provide additional software functions. Cisco designates a maintenance release as a change in the digits to the right of the tenths or hundredths digit of the software version number [x.x.(x) or x.x.x.(x)].
Major release	A release of software that provides additional software functions. Cisco designates a major release as a change in the ones digit of the software version number [(x).x.x].
Minor release	An incremental release of software that provides maintenance fixes and additional software functions. Cisco designates a minor release as a change in the tenths digit of the software version number [x.(x).x].
Original purchaser	The customer that originally purchased the covered product directly from Cisco or through an authorized source.
Software	The software programs provided by Cisco, including any copies, updates, upgrades, modifications, and enhancements, and any derivative works thereof.
Update	A maintenance release or minor release.
Upgrade	A separately licensed and priced software release that contains an enhanced configuration or feature set.

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