Cisco C9350 Series Smart Switches



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1. Introduction

This document provides a detailed overview of the ordering process for Cisco® C9350 Series Smart Switches in Cisco Commerce (CCW).

Cisco C9350 Series Smart Switches are designed to offer more flexible operations, ensure a more secure experience, and bring exceptional speed and scale to enterprise networks. As the foundation for a future-proofed workplace, these enterprise LAN access smart switches provide scalability, security, and simplified operations as organizations seek to transform their network architectures.

For more detailed information on Cisco C9350 Series Smart Switch products, visit the data sheet.

Things to know

The release of the Cisco C9350 Series Smart Switches brings notable changes to the traditional ordering process. The following is a summary of these changes.

- **Unified licensing:** A common license with flexible management that unlocks platform features and capabilities. These licenses can be purchased in a Cisco Networking Subscription or Enterprise Agreement.
- **Unified support:** Reliable product support for both software and hardware included in license.
- **Unified hardware:** A single SKU for each model, regardless of region or management preference.

For additional information about the Cisco Commerce experience, go to https://apps.cisco.com/Commerce/home.

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2. Cisco C9350 Series Smart Switches

Default accessories shipped with the Cisco C9350 Series Smart Switches

By default, the Cisco C9350 Series Smart Switches ship with the following components:

- **Switch unit:** The selected Cisco C9350 Series model.
- **Default power supply:** A power supply unit based on the switch model selected. To upgrade from the default to a higher-wattage option, specify the appropriate SKU during the ordering process.
- **RFID module:** An RFID module is included by default for asset tracking purposes. Customers must explicitly **opt out** during the ordering process if they do not wish to receive the RFID module.
- **Mounting brackets:** Two mounting brackets for 19-inch racks.

The following accessories and components are **optional** and must be explicitly selected when ordering:

- **Secondary power supply:** For redundancy or additional power needs, some models allow the selection of up to **two additional power supplies**. Secondary power supplies do not need to match the default or upgraded primary power supply.
- **Power cables:** A power cable must be selected for **each power supply** (default and optional). Specific cable types must be chosen based on regional or operational requirements.
- **Stack cables (data stack):** Available in 50-cm, 1-m, and 3-m lengths. These cables are used to create a **data stack** between switches and must be selected during the ordering process.
- **StackPower+ cables:** Available in 35-cm and 100-cm lengths. These cables enable **power sharing** between switches and must be selected during the ordering process.
- **SSD:** An **SSD module** can be added for enhanced application hosting or storage. The SSD option must be selected during the ordering process.
- **Non-Standard Mounting brackets:** Specialized bracket kits for non-19-inch racks are not included and must be ordered separately.

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The following tables outline the product IDs and product descriptions for available models of the Cisco C9350 Series Smart Switches.

Table 1. Switch ordering information

Product ID	Description	Default PSU
C9350-48S	Cisco C9350 48-port 1G Fiber	PWR-C2-500WAC-I
C9350-24S	Cisco C9350 24-port 1G Fiber	PWR-C2-500WAC-I
C9350-12Y	Cisco C9350 12-port 25G Fiber	PWR-C2-500WAC-I
C9350-24Y	Cisco C9350 24-port 25G Fiber	PWR-C2-500WAC-I
C9350-48HX	Cisco C9350 48-port 10G mGig with 90W UPOE+	PWR-C2-1600WAC-I
C9350-48HXN	Cisco C9350 12-port 10G mGig and 36-port 5G mGig with 48-Port 90W UPoE+	PWR-C2-850WAC-I
C9350-24HX	Cisco C9350 24-port 10G mGig with 90W UPOE+	PWR-C2-1600WAC-I
C9350-48HM	Cisco C9350 48-port 2.5G mGig with 90W UPOE+	PWR-C2-850WAC-I
C9350-48HXG	Cisco C9350 24-port 10G mGig and 24-port 1G with 48-Port 90W UPoE+	PWR-C2-850WAC-I
C9350-48TX	Cisco C9350 48-port 10G mGig data-only	PWR-C2-500WAC-I
C9350-48U	Cisco C9350 48-port 1G with 60W UPOE	PWR-C2-850WAC-I
C9350-24U	Cisco C9350 24-port 1G with 60W UPOE	PWR-C2-850WAC-I

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Product ID	Description	Default PSU
C9350-48P	Cisco C9350 48-port 1G with 30W PoE+	PWR-C2-850WAC-I
C9350-24P	Cisco C9350 24-port 1G with 30W PoE+	PWR-C2-850WAC-I
C9350-48T	Cisco C9350 48-port 1G data-only	PWR-C2-500WAC-I
C9350-24T	Cisco C9350 24-port 1G data-only	PWR-C2-500WAC-I

Table 2. Network module ordering information

Product ID	Description
C9350-NM-4C	Cisco C9350 4 x 100G/40G QSPF28 network module
C9350-NM-4C=	Cisco C9350 4 x 100G/40G QSPF28 network module, spare
C9350-NM-2C	Cisco C9350 2 x 100G/40G QSFP28 network module
C9350-NM-2C=	Cisco C9350 2 x 100G/40G QSFP28 network module, spare
C9350-NM-8Y	Cisco C9350 8 x 25G/10G/1G or 4x 50G/25G/10G/1G SFP56 network module
C9350-NM-8Y=	Cisco C9350 8 x 25G/10G/1G or 4x 50G/25G/10G/1G SFP56 network module, spare
C9350-NM-8M	Cisco C9350 8 x mGig Network Module
C9350-NM-8M=	Cisco C9350 8 x mGig Network Module, spare
C9350-NM-8L	Cisco C9350 8 x 50G/25G/10G/1G SFP56 network Module
C9350-NM-8L=	Cisco C9350 8 x 50G/25G/10G/1G SFP56 network Module, spare

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Table 3. Stack cable ordering information

Product ID	Description
STACK-T1A-50CM	50cm Type 1A Stacking cable
STACK-T1A-50CM=	50cm Type 1A Stacking cable, spare
STACK-T1A-1M	1m Type 1A Stacking cable
STACK-T1A-1M=	1m Type 1A Stacking cable, spare
STACK-T1A-3M=	3m Type 1A Stacking cable
STACK-T1A-3M=	3m Type 1A Stacking cable, spare
CAB-SPWR-35CM	Stack Power cable 35cm
CAB-SPWR-35CM=	Stack Power cable 35cm, spare
CAB-SPWR-100CM	Stack Power cable 100cm
CAB-SPWR-100CM=	Stack Power cable 100cm, spare

Table 4. Power supply ordering information

Product ID	Description
PWR-C2-1600WAC-I	1600W AC 80+ Titanium Config 2 Port-Inlet Power Supply
PWR-C2-1600WAC-I=	1600W AC 80+ Titanium Config 2 Port-Inlet Power Supply, spare
PWR-C2-1600WAC-IUP	1600W AC 80+ Titanium Config 2 Port-Inlet Power Supply, primary upgrade

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Product ID	Description
PWR-C2-1600WAC-I/2	1600W AC 80+ platinum Config 2 Power Supply, Port Intake redundant
PWR-C2-850WAC-I	850W AC 80+ Platinum Config 2 Port-Inlet Power Supply
PWR-C2-850WAC-I=	850W AC 80+ Platinum Config 2 Port-Inlet Power Supply, spare
PWR-C2-850WAC-IUP	850W AC 80+ Platinum Config 2 Port-Inlet Power Supply, primary upgrade
PWR-C2-850WAC-I/2	850W AC 80+ platinum Config 2 Power Supply, Port Intake redundant
PWR-C2-500WAC-I	500W AC 80+ Platinum Config 2 Port-Inlet Power Supply
PWR-C2-500WAC-I=	500W AC 80+ Platinum Config 2 Port-Inlet Power Supply, spare
PWR-C2-500WAC-I/2	500W AC 80+ platinum Config 2 Power Supply, Port Intake redundant

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3. Software and licensing

The Cisco C9350 Series Smart Switches introduce a new unified licensing structure through the Cisco Networking Subscription. The Cisco Networking Subscription streamlines management of Cisco software, hardware, services, and platforms. This licensing model supports your network investment today and protects it for the future. Additionally, the Cisco Networking Subscription includes unified product support, providing a consistent and reliable customer support experience with hardware and software coverage.

A single, per-device license unlocks access to flexible management options, including Cisco Catalyst™ Center and the Cisco Meraki® dashboard. Users can mix and match how and where they wish to manage their device with flexibility and ease through a streamlined licensing structure.

Table 5. Unified licensing SKUs

SKU	Description
LIC-CS-AC1-L-E	Cisco Switching Essentials License Access Tier 1, Large (48 port)
LIC-CS-AC1-M-E	Cisco Switching Essentials License Access Tier 1, Medium (up to 24 port)
LIC-CS-AC1-L-A	Cisco Switching Advantage License Access Tier 1, Large (48 port)
LIC-CS-AC1-M-A	Cisco Switching Advantage License Access Tier 1, Medium (up to 24 port)

Note: For a new subscription, unified switching licenses require at least 36 months.

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4. Services and warranty

Unified support

The Cisco Networking Subscription level includes consistent, reliable unified product support for both software and hardware. This service includes access to Cisco Communities, 24x7 Technical Assistance Center (TAC) support, major software updates, maintenance, minor software releases, digital insights, and e-learning. Return Material Authorization (RMA) Upgrade service for hardware replacement can be added at the device level.

To learn more about what is featured in the unified support offering, please visit the Cisco Networking Subscription data sheet.

The following table provides information about the Cisco C9350 Series product warranty.

Table 6. Limited Lifetime Warranty (LLW) details

Description	Cisco Limited Lifetime (LLW)
Devices covered	Applies to Cisco C9350 Series Switches.
Warranty duration	As long as the original customer owns the product.
End-of-Life Policy	In the event of discontinuance of product manufacture, Cisco warranty support is limited to 5 years from the announcement of discontinuance.
Hardware replacement	Cisco or its service center will use commercially reasonable efforts to ship a replacement part to the customer's address of record on the next business day after issuance of a valid RMA request. Actual delivery times may vary depending on Customer location. Taxes and duties may apply and will be borne by the recipient of the replacement part.

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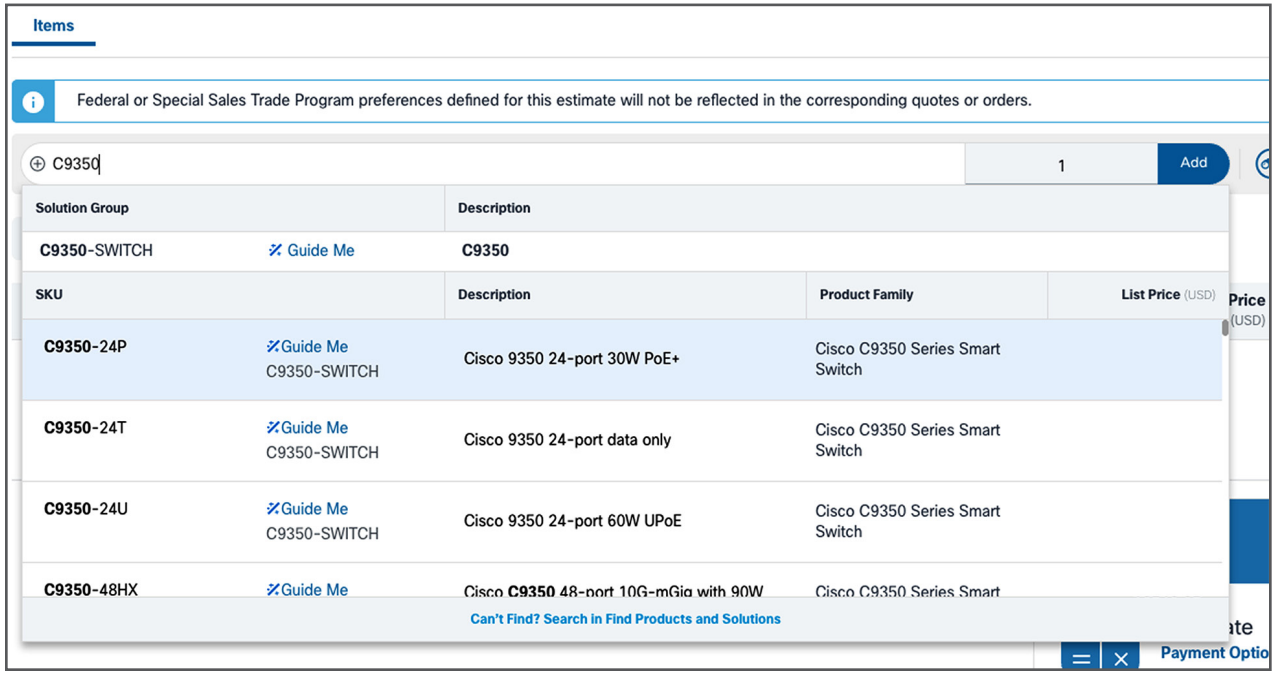
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Description	Cisco Limited Lifetime (LLW)
Effective date	Hardware warranty commences from the date of shipment to customer (and in case of resale by a Cisco reseller, not more than 90 days after original shipment by Cisco).
Cisco.com access	Warranty allows guest access only to Cisco.com.

5. How to order a Cisco C9350 Series Smart Switch

- **Step 1:** In CCW, search for the desired device series, C9350-SWITCH, which will then take you through a guided buying experience.



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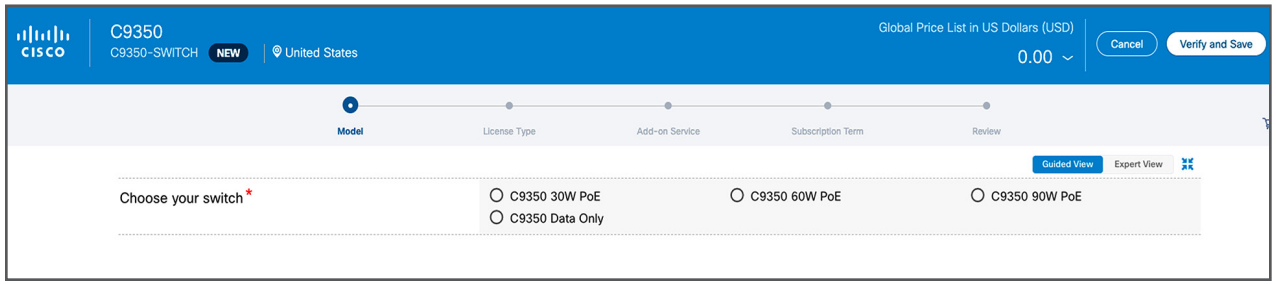
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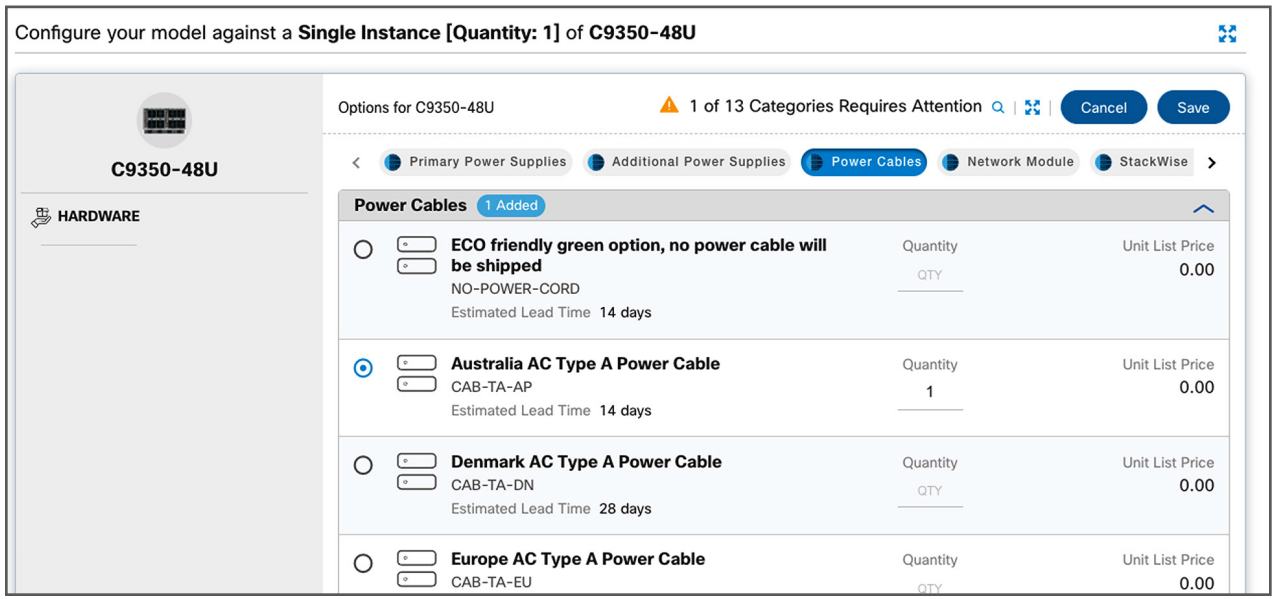
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- **Step 2:** Choose your specific device SKU and the quantity you intended to purchase.



- **Step 3:** Add additional accessories, network modules, power cables, etc.



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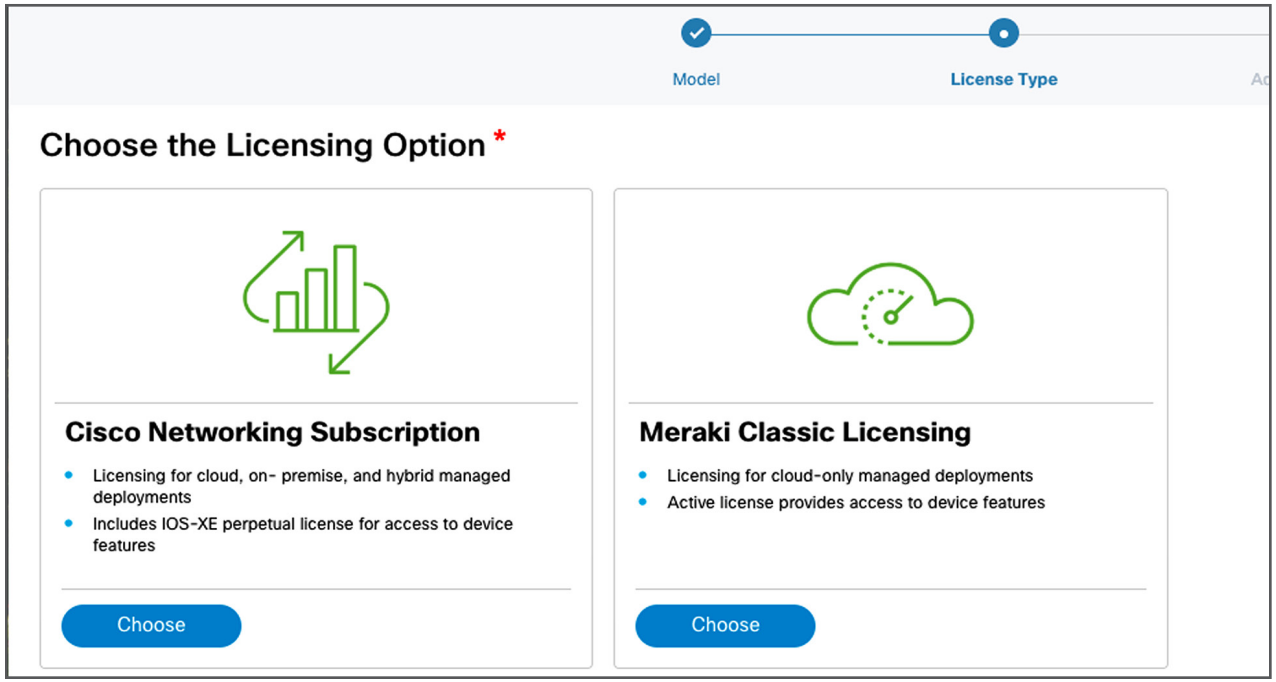
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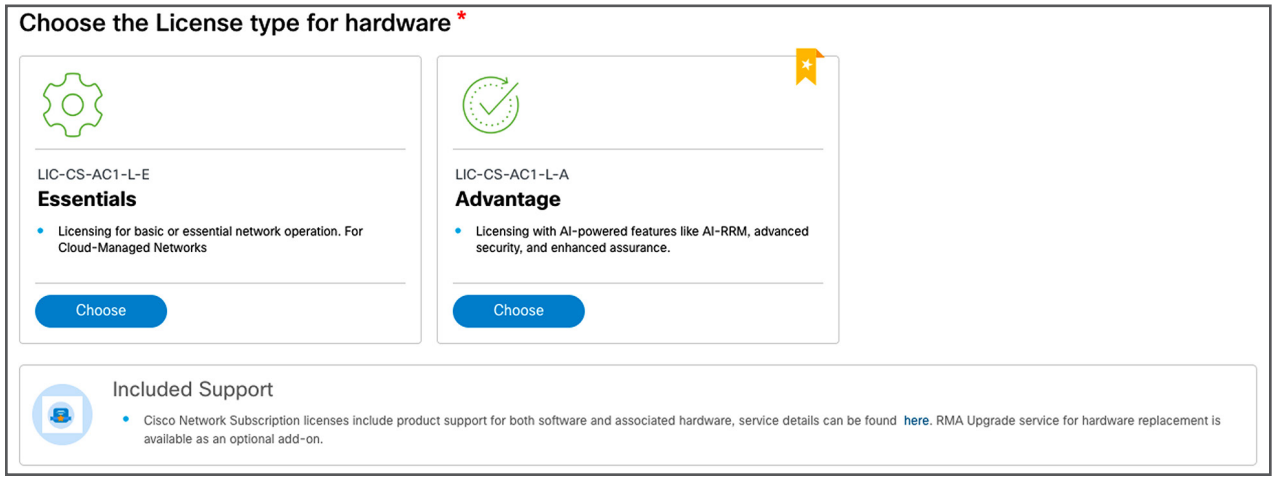
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- **Step 4:** Selecting the licensing option for your devices.



- **Step 5:** Select between Essentials and Advantage license feature level.



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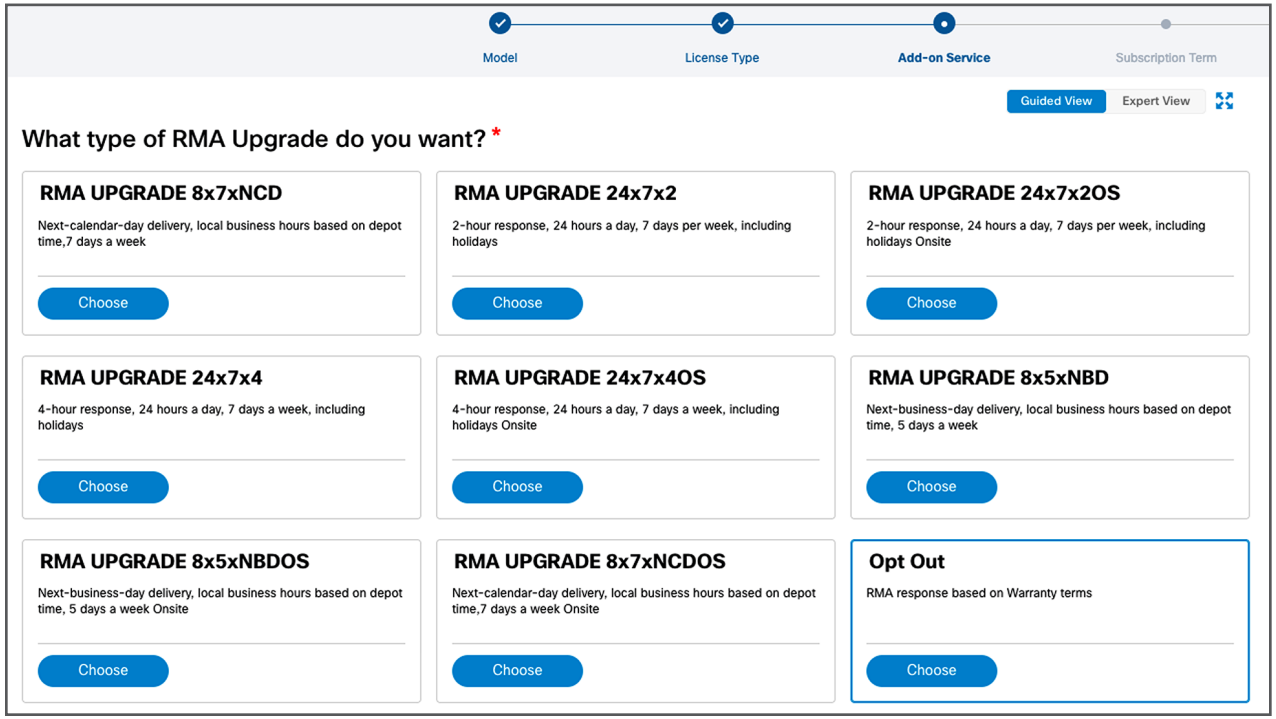
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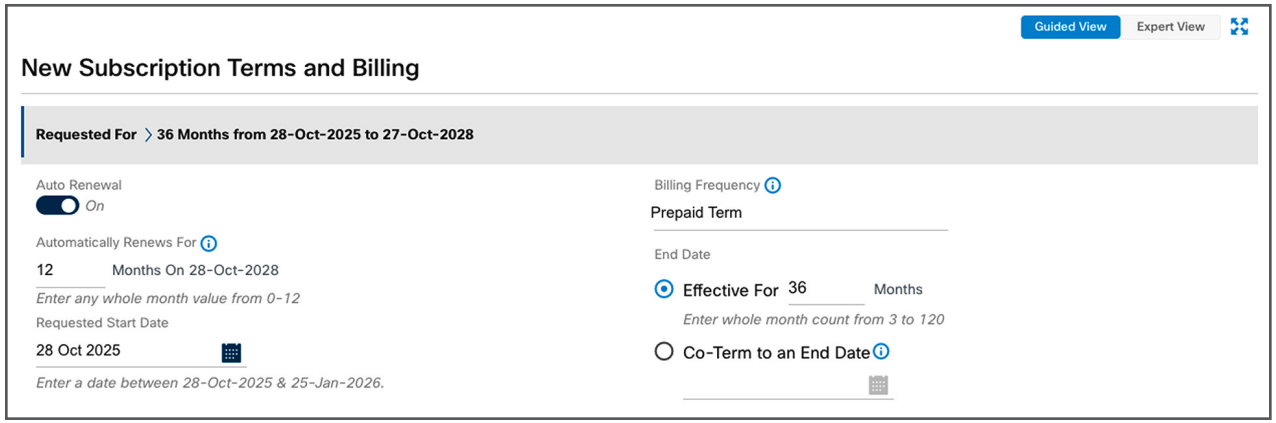
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- **Step 6:** Choose the level of support desired for your devices.



- **Step 7:** Choose subscription details like renewal and billing frequency, and review order details.



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