End-of-Sale and End-of-Life Announcement for the Cisco Catalyst 3560-X and 3750-X Series Switches

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Overview

EOL10623 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Catalyst 3560-X and 3750-X Series Switches. The last day to order the affected product(s) is October 30, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Please expect a list price increase for the products listed in this announcement in the next 12 months.

The EOL milestones also apply to the bundle and promotional PIDs.

Cisco hardware warranty support will be discontinued on the Last Date of Support (LDoS).

Table 1. End-of-life milestones and dates for the Cisco Catalyst 3560-X and 3750-X Series Switches

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 31, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 30, 2016
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 28, 2017
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 30, 2017
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 30, 2017
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 30, 2017
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	October 30, 2019

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Milestone	Definition	Date
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 28, 2021
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2021

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C3KX-NM-10G	Catalyst 3K-X 10G Network Module option PID	C3850-NM-2-10G	Cisco Catalyst 3850 2 x 10GE Network Module	The replacement product part number will not work with the Catalyst 3750X and 3560X switches
C3KX-NM-10G=	Catalyst 3K-X 10G Network Module	C3850-NM-2-10G=	Cisco Catalyst 3850 2 x 10GE Network Module	The replacement product part number will not work with the Catalyst 3750X and 3560X switches
C3KX-NM-10GT	Catalyst 3K-X 10G-T Network Module	There is currently no replacement product available for this product.	-	-
C3KX-NM-10GT=	Catalyst 3K-X 10G-T Network Module	There is currently no replacement product available for this product.	-	-
C3KX-NM-1G	Catalyst 3K-X 1G Network Module option PID	C3850-NM-4-1G	Cisco Catalyst 3850 4 x 1GE Network Module	The replacement product part number will not work with the Catalyst 3750X and 3560X switches
C3KX-NM-1G=	Catalyst 3K-X 1G Network Module	C3850-NM-4-1G=	Cisco Catalyst 3850 4 x 1GE Network Module	The replacement product part number will not work with the Catalyst 3750X and 3560X switches
C3KX-NM-BLANK=	Catalyst 3K-X Network Module Blank Spare	C3850-NM-BLANK=	Cisco Catalyst 3850 Network Module Blank	The replacement product part number will not work with the Catalyst 3750X and 3560X switches
C3KX-SM-10G	Catalyst 3K-X 10G Service Module	C3850-NM-2-10G	Cisco Catalyst 3850 2 x 10GE Network Module	The replacement product part number will not work with the Catalyst 3750X and 3560X switches
C3KX-SM-10G=	Catalyst 3K-X 10G Service Module Spare	C3850-NM-2-10G=	Cisco Catalyst 3850 2 x 10GE Network Module	The replacement product part number will not work with the Catalyst 3750X and 3560X switches

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
WS-C3560X-24P-E	Catalyst 3560X 24 Port PoE IP Services	WS-C3650-24PD-E	Cisco Catalyst 3650 24 Port PoE 2x10G Uplink IP Services	-
WS-C3560X-24P-L	Catalyst 3560X 24 Port PoE LAN Base	WS-C3650-24PD-L	Cisco Catalyst 3650 24 Port PoE 2x10G Uplink LAN Base	-
WS-C3560X-24P-S	Catalyst 3560X 24 Port PoE IP Base	WS-C3650-24PD-S	Cisco Catalyst 3650 24 Port PoE 2x10G Uplink IP Base	-
WS-C3560X-24T-E	Catalyst 3560X 24 Port Data IP Services	WS-C3650-24TD-E	Cisco Catalyst 3650 24 Port Data 2x10G Uplink IP Services	-
WS-C3560X-24T-L	Catalyst 3560X 24 Port Data LAN Base	WS-C3650-24TD-L	Cisco Catalyst 3650 24 Port Data 2x10G Uplink LAN Base	-
WS-C3560X-24T-S	Catalyst 3560X 24 Port Data IP Base	WS-C3650-24TD-S	Cisco Catalyst 3650 24 Port Data 2x10G Uplink IP Base	-
WS-C3560X-24U-E	Catalyst 3560X 24 Port UPOE IP Services	WS-C3650-24PD-E	Cisco Catalyst 3650 24 Port PoE 2x10G Uplink IP Services	-
WS-C3560X-24U-L	Catalyst 3560X 24 Port UPOE LAN Base	WS-C3650-24PD-L	Cisco Catalyst 3650 24 Port PoE 2x10G Uplink LAN Base	-
WS-C3560X-24U-S	Catalyst 3560X 24 Port UPOE IP Base	WS-C3650-24PD-S	Cisco Catalyst 3650 24 Port PoE 2x10G Uplink IP Base	-
WS-C3560X-48P-E	Catalyst 3560X 48 Port PoE IP Services	WS-C3650-48PD-E	Cisco Catalyst 3650 48 Port PoE 2x10G Uplink IP Services	-
WS-C3560X-48P-L	Catalyst 3560X 48 Port PoE LAN Base	WS-C3650-48PD-L	Cisco Catalyst 3650 48 Port PoE 2x10G Uplink LAN Base	-

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
WS-C3560X-48P-S	Catalyst 3560X 48 Port PoE IP Base	WS-C3650-48PD-S	Cisco Catalyst 3650 48 Port PoE 2x10G Uplink IP Base	-
WS-C3560X-48PF-E	Catalyst 3560X 48 Port Full PoE IP Services	WS-C3650-48FD-E	Cisco Catalyst 3650 48 Port Full PoE 2x10G Uplink IPServices	-
WS-C3560X-48PF-L	Catalyst 3560X 48 Port Full PoE LAN Base	WS-C3650-48FD-L	Cisco Catalyst 3650 48 Port Full PoE 2x10G Uplink LAN Base	-
WS-C3560X-48PF-S	Catalyst 3560X 48 Port Full PoE IP Base	WS-C3650-48FD-S	Cisco Catalyst 3650 48 Port Full PoE 2x10G Uplink IP Base	-
WS-C3560X-48T-E	Catalyst 3560X 48 Port Data IP Services	WS-C3650-48TD-E	Cisco Catalyst 3650 48 Port Data 2x10G Uplink IP Services	-
WS-C3560X-48T-L	Catalyst 3560X 48 Port Data LAN Base	WS-C3650-48TD-L	Cisco Catalyst 3650 48 Port Data 2x10G Uplink LAN Base	-
WS-C3560X-48T-S	Catalyst 3560X 48 Port Data IP Base	WS-C3650-48TD-S	Cisco Catalyst 3650 48 Port Data 2x10G Uplink IP Base	-
WS-C3560X-48U-E	Catalyst 3560X 48 Port UPOE IP Services	WS-C3650-48FD-E	Cisco Catalyst 3650 48 Port Full PoE 2x10G Uplink IPServices	-
WS-C3560X-48U-L	Catalyst 3560X 48 Port UPOE LAN Base	WS-C3650-48FD-L	Cisco Catalyst 3650 48 Port Full PoE 2x10G Uplink LAN Base	-
WS-C3560X-48U-S	Catalyst 3560X 48 Port UPOE IP Base	WS-C3650-48FD-S	Cisco Catalyst 3650 48 Port Full PoE 2x10G Uplink IP Base	-
WS-C3750X-12S-E	Catalyst 3750X 12 Port GE SFP IP Services	WS-C3850-12S-E	Cisco Catalyst 3850 12 Port GE SFP IP Services	-
WS-C3750X-12S-S	Catalyst 3750X 12 Port GE SFP IP Base	WS-C3850-12S-S	Cisco Catalyst 3850 12 Port GE SFP IP Base	-
WS-C3750X-24P-E	Catalyst 3750X 24 Port PoE IP Services	WS-C3850-24P-E	Cisco Catalyst 3850 24 Port PoE IP Services	-
WS-C3750X-24P-L	Catalyst 3750X 24 Port PoE LAN Base	WS-C3850-24P-L	Cisco Catalyst 3850 24 Port PoE LAN Base	-
WS-C3750X-24P-S	Catalyst 3750X 24 Port PoE IP Base	WS-C3850-24P-S	Cisco Catalyst 3850 24 Port PoE IP Base	-
WS-C3750X-24S-E	Catalyst 3750X 24 Port GE SFP IP Services	WS-C3850-24S-E	Cisco Catalyst 3850 24 Port GE SFP IP Services	-
WS-C3750X-24S-S	Catalyst 3750X 24 Port GE SFP IP Base	WS-C3850-24S-S	Cisco Catalyst 3850 24 Port GE SFP IP Base	-

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
WS-C3750X-24T-E	Catalyst 3750X 24 Port Data IP Services	WS-C3850-24T-E	Cisco Catalyst 3850 24 Port Data IP Services	-
WS-C3750X-24T-L	Catalyst 3750X 24 Port Data LAN Base	WS-C3850-24T-L	Cisco Catalyst 3850 24 Port Data LAN Base	-
WS-C3750X-24T-S	Catalyst 3750X 24 Port Data IP Base	WS-C3850-24T-S	Cisco Catalyst 3850 24 Port Data IP Base	-
WS-C3750X-24U-E	Catalyst 3750X 24 Port UPOE IP Services	WS-C3850-24U-E	Cisco Catalyst 3850 24 Port UPOE IP Services	-
WS-C3750X-24U-L	Catalyst 3750X 24 Port UPOE LAN Base	WS-C3850-24U-L	Cisco Catalyst 3850 24 Port UPOE LAN Base	-
WS-C3750X-24U-S	Catalyst 3750X 24 Port UPOE IP Base	WS-C3850-24U-S	Cisco Catalyst 3850 24 Port UPOE IP Base	-
WS-C3750X-48P-E	Catalyst 3750X 48 Port PoE IP Services	WS-C3850-48P-E	Cisco Catalyst 3850 48 Port PoE IP Services	-
WS-C3750X-48P-L	Catalyst 3750X 48 Port PoE LAN Base	WS-C3850-48P-L	Cisco Catalyst 3850 48 Port PoE LAN Base	-
WS-C3750X-48P-S	Catalyst 3750X 48 Port PoE IP Base	WS-C3850-48P-S	Cisco Catalyst 3850 48 Port PoE IP Base	-
WS-C3750X-48PF-E	Catalyst 3750X 48 Port Full PoE IP Services	WS-C3850-48F-E	Cisco Catalyst 3850 48 Port Full PoE IP Services	-
WS-C3750X-48PF-L	Catalyst 3750X 48 Port Full PoE LAN Base	WS-C3850-48F-L	Cisco Catalyst 3850 48 Port Full PoE LAN Base	-
WS-C3750X-48PF-S	Catalyst 3750X 48 Port Full PoE IP Base	WS-C3850-48F-S	Cisco Catalyst 3850 48 Port Full PoE IP Base	-
WS-C3750X-48T-E	Catalyst 3750X 48 Port Data IP Services	WS-C3850-48T-E	Cisco Catalyst 3850 48 Port Data IP Services	-
WS-C3750X-48T-L	Catalyst 3750X 48 Port Data LAN Base	WS-C3850-48T-L	Cisco Catalyst 3850 48 Port Data LAN Base	-
WS-C3750X-48T-S	Catalyst 3750X 48 Port Data IP Base	WS-C3850-48T-S	Cisco Catalyst 3850 48 Port Data IP Base	-
WS-C3750X-48U-E	Catalyst 3750X 48 Port UPOE IP Services	WS-C3850-48U-E	Cisco Catalyst 3850 48 Port UPOE IP Services	-
WS-C3750X-48U-L	Catalyst 3750X 48 Port UPOE LAN Base	WS-C3850-48U-L	Cisco Catalyst 3850 48 Port UPOE LAN Base	-
WS-C3750X-48U-S	Catalyst 3750X 48 Port UPOE IP Base	WS-C3850-48U-S	Cisco Catalyst 3850 48 Port UPOE IP Base	-

Product migration options

Customers are encouraged to migrate to the Cisco Catalyst 3650 and 3850 Series Switches. Information about the 3850 switches can be found at: https://www.cisco.com/c/en/us/products/switches/catalyst-3850-series-switches/index.html.

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Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Catalyst 3560-X and 3750-X Series Switches through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more Information about the Cisco Catalyst 3650 and 3850 Series Switches, visit https://www.cisco.com/c/en/us/products/switches/catalyst-3850-series-switches/index.html, or contact your local account representative.

To request information about the Cisco Catalyst 3650 and 3850 Series Switches, send an e-mail to ask-c3850-pm@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

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Printed in USA

C51-736139-01 08/19

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