End-of-Sale and End-of-Life Announcement for the Cisco Identity Services Engine Software Versions 3.1 and 3.2

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Overview

Cisco announces the end-of-sale and end-of-life dates for the Cisco Identity Services Engine Software Versions 3.1 and 3.2. The last day to order the affected product(s) is November 03, 2026. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Identity Services Engine Software Versions 3.1 and 3.2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 05, 2025
Software Maintenance	From this date, Cisco will only publish fixes for critical security vulnerabilities and severity 1 issues pertaining to the release as determined by the Cisco ISE team	November 03, 2025
End of SW Maintenance Releases Date: App. SW	The last date on which Cisco Engineering may release final software maintenance releases, planned maintenance updates, or bug fixes—including severity-1 and security vulnerabilities. After this milestone, Cisco Engineering will cease development, repair, maintenance, and testing of the product software. Bug fixes for vulnerabilities or security issues identified thereafter may only be provided through later supported software releases.	November 03, 2026
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2027

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Notes:
ISE 3.2 P8 is going to be the last Software Maintenance patch. Future 3.2 patches will only include Sev1 and Vulnerability fixes.

ISE 3.1 P10 will be the last Software Maintenance patch. Future 3.1 patches will only include Sev1 and Vulnerability fixes.

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Product migration options

Install and upgrade guides: https://www.cisco.com/c/en/us/support/security/identity-services-engine/products-installation-guides-list.html.

Ordering Guide:

Cisco ISE ordering Guide: https://www.cisco.com/c/en/us/products/collateral/security/identity-services-engine/ise-licensing-guide-og.html

Customers are encouraged to review the Cisco ISE ordering guide and to speak with their sales representative to ensure that they migrate to the correct mix of Cisco ISE products.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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