End-of-Sale and End-of-Life Announcement for the Cisco Secure Endpoint Cloud subscription PID

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Overview

EOL15691 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Secure Endpoint Cloud subscription PID. The last day to order the affected product(s) is September 25, 2025. The last day to renew or add to an existing subscription is September 25, 2025. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

To improve the ordering process for Cisco Secure Endpoint Private & Public Cloud subscription, we are replacing the legacy essentials connector PID with a new PID applicable for private cloud only effective September 25th, 2025. Cisco will announce the end-of-sale for the existing PID as we move forward with this replacement. Please see replacement PID options in the table below for additional information. There are no changes to the underlying product or its features.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Secure Endpoint Cloud subscription PID

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 25, 2025
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 25, 2025
Last Ship Date: Subscription	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 24, 2025
End of Service Contract Renewal Date: Subscription	The last date to extend or renew a service contract for the product.	December 24, 2025
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	September 25, 2025
Last Date of Support: Subscription**	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	September 30, 2030

*The requested subscription start date needs to be on or before the End of Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

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Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
AMP4E-CL-SUB	Cisco Secure Endpoint Cloud subscription	See Product Migration Options section for details.	New ATO & PID	-

Product Migration Options

Secure Endpoint Private Cloud customers should leverage the New ATO- SEPVTCL-SEC-SUB & New PID -SE-PVTCL, which entitles customers to private cloud connector licenses. Secure Endpoint Public Cloud customers who intend to buy or renew their connector licenses should use the AMP4E-SEC-SUB ATO and the respective license tier PIDs.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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Printed in USA Cxx-xxxxxxx-xx 08/26

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