End-of-Sale and End-of-Life Announcement for the Cisco CRS-1 Series Modular Services Card

EOL6442

Cisco® announces the end-of-sale and end-of life dates for the Cisco CRS-1 Series Modular Services Card. The last day to order the affected product(s) is June 30, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco CRS-1 Series Modular Services Card

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 30, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 30, 2009
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 29, 2009
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 29, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	June 30, 2010
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 30, 2010
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	September 28, 2013
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 29, 2014

HW = Hardware
OS SW = Operating System Software App.
SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CRS-MSC	Cisco CRS-1 Series Modular Services Card	See the Product Migration Options section below for detailed information on replacing this product.	
CRS-MSC-20G	Cisco CRS-1 Series Modular Services Card 20G	CRS-MSC-20G-B	Cisco CRS-1 Series Modular Services Card revision B 20G

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CRS-MSC-20G=	Cisco CRS-1 Series Modular Services Card 20G	CRS-MSC-20G-B=	Cisco CRS-1 Series Modular Services Card revision B 20G
CRS-MSC-40G	Cisco CRS-1 Series Modular Services Card 40G	CRS-MSC-40G-B	Cisco CRS-1 Series Modular Services Card revision B 40G
CRS-MSC-40G=	Cisco CRS-1 Series Modular Services Card 40G	CRS-MSC-40G-B=	Cisco CRS-1 Series Modular Services Card revision B 40G
CRS-MSC=	Cisco CRS-1 Series Modular Services Card	CRS-MSC-B=	Cisco CRS-1 Modular Services Card revision B

Product Migration Options

Customers are encouraged to migrate to the Cisco CRS-1 Series Modular Services Card Revision B. Information about this product can be found at: http://www.cisco.com/en/US/prod/collateral/routers/ps5763/ps5862/data_sheet_C78-457165.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: https://www.cisco.com/site/us/en/buy/payment-solutions/lifecycle-incentive.html. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco CRS-1 Series Modular Services Card through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco CRS-1 Series Modular Services Card Revision B, visit http://www.cisco.com/en/US/prod/collateral/routers/ps5763/ps5862/data_sheet_C78-457165.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice

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