End-of-Sale and End-of-Life Announcement for the Cisco 819, 881, 887, 896, 897 and 899 4G LTE Routers

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco 819, 881, 887, 896, 897 and 899 4G LTE Routers. The last day to order the affected product(s) is July 29, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco 819, 881, 887, 896, 897 and 899 4G LTE Routers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 1, 2018
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 29, 2019
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 27, 2019
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 29, 2020
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	July 29, 2022
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 28, 2020
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 28, 2020
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 24, 2023

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Milestone	Definition	Date
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C819G-4G-GA-K9	C819 M2M 4G LTE for Global, 800/900/1800/2100/2600 MHz, HSPA+	C1111-4PLTEEA	ISR 1100 4P Dual GE Ethernet w/ LTE Adv SMS/GPS EMEA & NA	-
C819G-4G-GA-K9	C819 M2M 4G LTE for Global, 800/900/1800/2100/2600 MHz, HSPA+	C1111-4PLTELA	ISR 1100 4P Dual GE WAN w/ LTE Adv SMS/GPS LATAM and APAC	-
C819G-4G-NA-K9	C819 M2M 4G LTE for North America, AWS/1900/1500/700, HSPA+	C1111-4PLTEEA	ISR 1100 4P Dual GE Ethernet w/ LTE Adv SMS/GPS EMEA & NA	-
C819G-4G-NA-K9	C819 M2M 4G LTE for North America, AWS/1900/1500/700, HSPA+	C1111-4PLTELA	ISR 1100 4P Dual GE WAN w/ LTE Adv SMS/GPS LATAM and APAC	-
C819G-4G-ST-K9	C819 M2M 4G LTE for Sprint, 2500 MHz PCS Band 19	C1111-4PLTEEA	ISR 1100 4P Dual GE Ethernet w/ LTE Adv SMS/GPS EMEA & NA	-
C819G-4G-VZ-K9	C819 M2M 4G LTE for Verizon, 700 MHz Band 13, AWS Band 4	C1111-4PLTEEA	ISR 1100 4P Dual GE Ethernet w/ LTE Adv SMS/GPS EMEA & NA	-
C819G-LTE-MNA-K9	C819 M2M 4G LTE for North America, AWS/1900/1500/700, HSPA+	C1111-4PLTEEA	ISR 1100 4P Dual GE Ethernet w/ LTE Adv SMS/GPS EMEA & NA	-
C819G-LTE-MNA-K9	C819 M2M 4G LTE for North America, AWS/1900/1500/700, HSPA+	C1111-4PLTELA	ISR 1100 4P Dual GE WAN w/ LTE Adv SMS/GPS LATAM and APAC	-
C881G-4G-GA-K9	Secure FE Router (non-US) 4G LTE / HSPA+ w/ SMS/GPS	C1111-4PLTEEA	ISR 1100 4P Dual GE Ethernet w/ LTE Adv SMS/GPS EMEA & NA	-
C887VAG-4G-GA-K9	VDSL2/ADSL2+ over POTS (non-US) 4G LTE / HSPA+ w/ SMS/GPS	C1117-4PLTEEA	ISR 1100 4P DSL Annex A Router w/ LTE Adv SMS/GPS EMEA & NA	-

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C896VAG-LTE-GA-K9	GE SFP VDSL2/ADSL2+ over ISDN (non-US) 4G LTE / HSPA+	C1112-8PLTEEA	ISR 1100 G.FAST GE SFP Router w/ LTE Adv SMS/GPS EMEA & NA	-
C896VAG-LTE-GA-K9	GE SFP VDSL2/ADSL2+ over ISDN (non-US) 4G LTE / HSPA+	C1117-4PLTEEA	ISR 1100 4P DSL Annex A Router w/ LTE Adv SMS/GPS EMEA & NA	-
C897VAG-LTE-GA-K9	GE SFP VDSL2/ADSL2+ over POTS (non-US) 4G LTE / HSPA+	C1113-8PLTEEA	ISR 1100 G.FAST GE SFP Router w/ LTE Adv SMS/GPS EMEA & NA	-
C897VAMG-LTE-GA-K9	GE SFP VDSL2/ADSL2+ Annex Mover POTS 4G LTE / HSPA+	C1113-8PMLTEEA	ISR 1100 G.FAST GE SFP Router w/ LTE Adv SMS/GPS EMEA & NA	-
C899G-LTE-GA-K9	Secure GE and SFP Router (non-US) 4G LTE / HSPA+ w/ SMS/GPS	C1111-8PLTEEA	ISR 1100 8P Dual GE SFP Router w/ LTE Adv SMS/GPS EMEA & NA	-
C899G-LTE-NA-K9	Secure GE Router North America 4G LTE / HSPA+ w/ SMS/GPS	C1111-8PLTEEA	ISR 1100 8P Dual GE SFP Router w/ LTE Adv SMS/GPS EMEA & NA	-
C899G-LTE-ST-K9	Secure GE and SFP Router Sprint 4G LTE / EVDO w/ SMS/GPS	C1111-8PLTEEA	ISR 1100 8P Dual GE SFP Router w/ LTE Adv SMS/GPS EMEA & NA	-
C899G-LTE-VZ-K9	Secure GE and SFP Router Verizon 4G LTE / EVDO w/ SMS/GPS	C1111-8PLTEEA	ISR 1100 8P Dual GE SFP Router w/ LTE Adv SMS/GPS EMEA & NA	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at: https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco 819, 881, 887, 896, 897 and 899 4G LTE Routers through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

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For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

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