End-of-Sale and End-of-Life Announcement for the Cisco ISR1100 and ISR1100X Series Routers

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco ISR1100 and ISR1100X Series Routers. The last day to order the affected product(s) is July 28, 2026. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco ISR1100 and ISR1100X Series Routers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 28, 2025
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 28, 2026
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 27, 2026
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 28, 2027
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	July 27, 2029
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 28, 2027
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 28, 2027
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 26, 2030
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2031

HW = Hardware OS SW = Operating System Software App. SW = Application Software

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Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
ISR1100-4G	ISR1100 Series Router, 4 Eth LAN/WAN Ports, 4G RAM	C1121X-8P	ISR 1100 8P Dual GE SFP WAN 8GB Router	-
ISR1100-4GLTEGB	ISR1100 Router, 4 Eth LAN/WAN Ports, 1 LTE Port, 4G RAM	C1121X-8PLTEP	ISR 1100X 8P Dual GE SFP Router Pluggable SMS/GPS	Pluggable Interface Modules can be purchased additionally.
ISR1100-4GLTENA	ISR1100 Router, 4 Eth LAN/WAN Ports, 1 LTE Port, 4G RAM	C1121X-8PLTEP	ISR 1100X 8P Dual GE SFP Router Pluggable SMS/GPS	Pluggable Interface Modules can be purchased additionally.
ISR1100-6G	ISR1100 Router, 4 GE LAN/WAN Ports and 2 SFP ports, 4GB RAM	C8200-1N-4T	Cisco Catalyst C8200-1N-4T Router	-
ISR1100X-4G	ISR1100 Series Router, 4 Eth LAN/WAN Ports, 8GB RAM	C1121X-8P	ISR 1100 8P Dual GE SFP WAN 8GB Router	-
ISR1100X-6G	ISR1100 Router, 4 GE LAN/WAN Ports and 2 SFP ports, 8GB RAM	C8200-1N-4T	Cisco Catalyst C8200-1N-4T Router	-

Product migration options

Customers currently using the Cisco ISR 1100 and ISR 1100X Series platforms are encouraged to consider upgrading as per the requirement. Equivalent Pluggable Modules and Subscriptions can be purchased along with these routers as applicable. The last supported software release on these routers will be IOS XE 17.18 or Viptela OS 20.9. For more information, please reach out to your sales representative.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco ISR1100 and ISR1100X Series Routers through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: https://www.cisco.com/c/en/us/products/remanufactured.html.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html.

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For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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