End-of-Sale and End-of-Life Announcement for the Cisco HyperFlex Factory Installed VMware Foundation

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Overview

EOL15168 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco HyperFlex Factory Installed VMware Foundation. The last day to order the affected product(s) is March 12, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco HyperFlex Factory Installed VMware Foundation

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 12, 2023
End-of-Sale Date: OS SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 12, 2024
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 10, 2024
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 14, 2024
End of New Service Attachment Date: OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 14, 2024
End of Service Contract Renewal Date: OS SW	The last date to extend or renew a service contract for the product.	August 14, 2024
Last Date of Support: OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

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Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
HX-VSP-6-5-FND-D	Factory Installed - vSphere SW 6.5 Enduser to provide License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-6-5-FND-DL	Factory Installed - VMware vSphere 6.5 SW Download	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-6-5-FNDR-D	Factory Installed vSphere 6.5 1-CPU Enduser provides License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-6-5-FNDR-DL	Factory Installed - VMware vSphere 6.5 Fnd SW Download	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-6-5-FNDR2-D	Factory Installed vSphere 6.5 2-CPU Enduser provides License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-6-7-FND-D	Factory Installed - vSphere SW 6.7 Enduser to provide License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-6-7-FND-DL	Factory Installed - VMware vSphere 6.7 SW	See the Product Migration Options section below for	-	-

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End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
	Download	detailed information on replacing this product.		
HX-VSP-6-7-FNDR-D	Factory Installed vSphere 6.7 1-CPU Enduser provides License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-6-7-FNDR-DL	Factory Installed - VMware vSphere 6.7 Fnd SW Download	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-6-7-FNDR2-D	Factory Installed vSphere 6.7 2-CPU Enduser provides License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-7-0-EPL-D	Factory Installed vSphere 7.0 EntP 2-CPU - User provides Lic	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-7-0-FND-D	Factory Installed - vSphere SW 7.0 1-CPU Enduser provides Lic	See the Product Migration Options section below for detailed information on replacing this product.	-	-

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End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
HX-VSP-7-0-FND-DL	Factory Installed - VMware vSphere 7.0 Fnd SW Download	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-7-0-FND2-D	Factory Installed - vSphere SW 7.0 2-CPU Enduser provides Lic	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-7-0-STD-D	Factory Installed vSphere 7.0 Std 2-CPU - User provides Lic	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-8-0-FND-D	Factory Installed - vSphere SW 8.0 1-CPU Enduser provides Lic	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-8-0-FND-DL	Factory Installed - VMware vSphere 8.0 Fnd SW Download	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-8-0-FND2-D	Factory Installed - vSphere SW 8.0 2-CPU Enduser provides Lic	See the Product Migration Options section below for detailed information on replacing this product.	-	-

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End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
HX-VSP-7-0-EPL-UP=	VMware Factory vSphere EPL Upgrade v7 2CPU Req Cisco Service	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-7-0-STD-UP=	VMware Factory vSphere Std Upgrade v7 2CPU Req Cisco Service	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-EPL7-UPG=	VMware Factory vSphere EPL Upgrade License 7.x (2 CPU)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-EPL-D=	For Cisco TAC Use Only - VMware vSphere 6 Ent+ Lic (2 CPU)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-STD7-UPG=	VMware Factory vSphere Std Upgrade License 7.x (2 CPU)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX-VSP-STD-D=	For Cisco TAC Use Only - VMware vSphere 6.x Std License 2CPU	See the Product Migration Options section below for detailed information on replacing this product.	-	-

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Product migration options

Cisco and Nutanix have partnered to bring Nutanix hyperconverged Software on Cisco Hardware. You can migrate from the existing HyperFlex solution to Cisco Compute Hyperconverged with Nutanix solution with qualifying M6 hardware. For more details, please refer to Nutanix Migration Guide. For more information on this End-of-Life announcement, refer to Cisco HyperFlex End of Life Frequently Asked Questions (FAQ).

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco HyperFlex Factory Installed VMware Foundation through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: https://www.cisco.com/c/en/us/products/remanufactured.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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San Jose, CA

Asia Pacific Headquarters
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