End-of-Sale and End-of-Life Announcement for the Cisco Hyperconverged M5 (HX Hybrid, HX All Flash, HX Edge)

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Contents

Overview 3

End-of-life milestones 3

Product part numbers 4

Product Migration Options 7

For more information 8

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Overview

EOL15062 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Hyperconverged M5 (HX Hybrid, HX All Flash, HX Edge). The last day to order the affected product(s) is October 30, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Hyperconverged M5 (HX Hybrid, HX All Flash, HX Edge)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 1, 2023
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 30, 2023
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 28, 2024
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	October 31, 2028
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 29, 2024
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 29, 2024
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 25, 2028
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2028

HW = Hardware OS SW = Operating System Software App. SW = Application Software

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Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
HX-C240M5LVN0	HX Veeam Data Protection Node w/192GB, 96TB, 40GVIC	There is currently no migration product available for this product.	-	-
HX-DH-C240M5L-01	-VOID-	There is currently no migration product available for this product.	-	-
HX-E-220M5SX	Cisco HyperFlex Hybrid Edge 220 M5 system	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HX-E-220M5SX-BR	Cisco HyperFlex Hybrid Edge 220 M5 system	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HX-E-240-M5SX	Cisco HyperFlex Hybrid Edge 240 Full Capacity M5 system	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HX-E-240-M5SX=	Cisco HyperFlex Hybrid Edge 240 Full Capacity M5 system	HX-E-240-M6SX=	^Cisco HyperFlex Hybrid Edge 240 Full Capacity M6 system	-
HX-E-M5S-HXDP	Cisco HyperFlex M5 Edge Hybrid & All Flash (w/o FI)	There is currently no migration product available for this product.	-	-
HX-E-M5S-HXDP-BR	Cisco HyperFlex M5 Edge Hybrid & All Flash (w/o FI)	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HX-FSS-3YR	Hyperconverged System Full Stack Subscription Bundle - 3YR	There is currently no migration product available for this product.	-	-
HX-FSS-5YR	Hyperconverged System Full Stack Subscription Bundle - 5YR	There is currently no migration product available for this product.	-	-
HX-M5S-HXDP	Cisco HX2X0C M5 Hyperflex System	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HX-M5S-HXDP-BR	Cisco HX2X0C M5 Hyperflex System	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HX-SP-220M5C-E2	UCS SP HX220cHyperflex EDGE System w/1x4214R,4x32GB mem	HX-E-220M6S	^Cisco HyperFlex Hybrid Edge 220 M6 system	-
HX220C-M5SX	Cisco HyperFlex HX220c M5 Node	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-

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End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
HX220C-M5SX-BR	Cisco HyperFlex HX220c M5 Node	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HX220C-M5SX=	Cisco HyperFlex HX220c M5 Node	HX220C-M6S=	^Cisco HyperFlex HX220c M6 Node	-
HX240C-M5L	Cisco HyperFlex HX240c M5 LFF	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HX240C-M5L-BR	Cisco HyperFlex HX240c M5 LFF	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HX240C-M5L=	Cisco HyperFlex HX240c M5 LFF	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HX240C-M5SD	Cisco HyperFlex Hybrid Edge 240SD Short Depth M5 system	HX-E-240-M6SX	^Cisco HyperFlex Hybrid Edge 240 Full Capacity M6 system	-
HX240C-M5SD=	Cisco HyperFlex Hybrid Edge 240SD Short Depth M5 system	HX-E-240-M6SX	^Cisco HyperFlex Hybrid Edge 240 Full Capacity M6 system	-
HX240C-M5SX	Cisco HyperFlex HX240c M5 Node	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HX240C-M5SX-BR	Cisco HyperFlex HX240c M5 Node	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HX240C-M5SX=	Cisco HyperFlex HX240c M5 Node	HX240C-M6SX=	^Cisco HyperFlex HX240c M6 Node	-
HX2X0C-M5S	Cisco Hyperconverged System	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HX2X0C-M5S-BR	Cisco Hyperconverged System	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HXAF-E-220M5SX	Cisco HyperFlex All Flash Edge 220 M5 system	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HXAF-E-220M5SX-BR	Cisco HyperFlex All Flash Edge 220 M5 system	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HXAF-E-240-M5SX	Cisco HyperFlex All Flash Edge 240 Full Capacity M5 system	There is currently no migration product available for this product.	-	-
HXAF-E-240-M5SX=	VOID; Not Used	HXAF-E-240-M6SX	^Cisco HyperFlex All Flash Edge 240 Full Capacity M6 system	-

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End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
HXAF-FSS-3YR	Hyperconverged System Full Stack Subscription Bundle - 3YR	There is currently no migration product available for this product.	-	-
HXAF-FSS-5YR	Hyperconverged System Full Stack Subscription Bundle - 5YR	There is currently no migration product available for this product.	-	-
HXAF-M5S-HXDP	Cisco HXAF2X0C M5 Hyperflex System	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HXAF-M5S-HXDP-BR	Cisco HXAF2X0C M5 Hyperflex System	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HXAF220C-M5SN	Cisco HXAF220c M5 All NVMe Hyperflex System	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HXAF220C-M5SN=	Cisco HXAF220c M5 All NVMe Hyperflex System	HXAF220C-M6SN=	^Cisco HXAF220c M6 All NVMe Hyperflex System	-
HXAF220C-M5SX	Cisco HyperFlex HX220c M5 All Flash Node	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HXAF220C-M5SX-BR	Cisco HyperFlex HX220c M5 All Flash Node	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HXAF220C-M5SX=	Cisco HyperFlex HX220c M5 All Flash Node	HXAF220C-M6S=	^Cisco HyperFlex HX220c M6 All Flash Node	-
HXAF240C-M5SD	Cisco HyperFlex All Flash Edge 240SD Short Depth M5 system	HX-E-240-M6SX	^Cisco HyperFlex Hybrid Edge 240 Full Capacity M6 system	-
HXAF240C-M5SD=	Cisco HyperFlex All Flash Edge 240SD Short Depth M5 system	HX-E-240-M6SX	^Cisco HyperFlex Hybrid Edge 240 Full Capacity M6 system	-
HXAF240C-M5SX	Cisco HyperFlex HX240c M5 All Flash Node	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HXAF240C-M5SX-BR	Cisco HyperFlex HX240c M5 All Flash Node	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HXAF240C-M5SX=	Cisco HyperFlex HX240c M5 All Flash Node	HXAF240C-M6SX=	^Cisco HyperFlex HX240c M6 All Flash Node	-
HXAF2X0C-M5S	Cisco Hyperconverged System	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HXAF2X0C-M5S-BR	Cisco Hyperconverged System	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-
HXM5-SIT-01	HX SimpleIT bundle	HX-M6-MLB	HX/HXAF/EDG M6 MLB	-

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End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
PLHC-EDGEPHXE-M51A	Cisco+ HyperFlex Hybrid Edge 220 M5 system	See the Product Migration Options section below for detailed information on replacing this product.	-	-
PLHC-VDIGPHXA-M51A	Cisco+ HyperFlex HX240c M5 All Flash Node VDI-HX	See the Product Migration Options section below for detailed information on replacing this product.	-	-
PLHC-VSIGPHXA-M51A	Cisco+ HyperFlex HX240c M5 All Flash Node VSI-HX	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

For ordering HX-M6-MLB, please refer to ordering Cisco HyperFlex M6 servers guide - https://www.cisco.com/c/en/us/td/docs/hyperconverged_systems/HyperFlex_HX_DataPlatformSoftware/HX-Ordering-and-Licensing-Guide/b_Cisco_HyperFlex_Systems_Ordering_and_Licensing_Guide/m_ordering.html
For release support timeline for HXDP software releases, please refer to Cisco HyperFlex software requirements and recommendation guide - https://www.cisco.com/c/en/us/td/docs/hyperconverged_systems/HyperFlex_HX_DataPlatformSoftware/release-guidelines-and-support-timeline/b-recommended-hx-data-platform-sw-releases/m-recommended-releases.html#Cisco_Reference.dita_cd7f7999-d7dd-4119-93f3-b9542dec558d

Customers may be able to use the Cisco Takeback and Reuse Program where applicable to return hardware that has reached end-of-use, at no cost. Returned products are put to their next best use, whether reused, remanufactured, or recycled by one of Cisco's certified contracted recyclers. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse.html.

Customers may be able to continue to purchase the Cisco Hyperconverged M5 (HX Hybrid, HX All Flash, HX Edge) through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: https://www.cisco.com/c/en/us/products/remanufactured.html.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html.

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For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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Printed in USA Cxx-xxxxxxx-xx 08/26

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