# Cisco Intersight Integration with Cisco Cloud Control (AI Canvas/AI Assistant)

## Value and workflow

**Q: What is Cisco Cloud Control?**

**A:** Cisco Cloud Control is the unified operations platform for AgenticOps. It brings the Cisco® estate and connected third-party systems into one operational environment, giving teams and AI agents the context and control to manage infrastructure, resolve issues across IT domains, and extend the platform with custom applications, agents, and integrations.

**Q: How will the integration with Cisco Cloud Control change my daily Cisco Intersight® workflow?**

**A:** The integration transforms your Intersight workflow by introducing AI-powered experiences that make your daily operations faster, more intuitive, and more proactive.

- **Natural language guidance:** use the AI Assistant as your primary interface to query your Intersight inventory, analyze performance metrics (such as temperature, PSU, or fan status), and obtain context-aware documentation without searching through menus.
- **Reasoning and analysis:** use “reasoning mode” for complex infrastructure queries or leverage the prompt library to generate instant summaries of your Cisco UCS® estate, such as firmware version distributions or server model breakdowns.
- **Guided troubleshooting:** move from reactive firefighting to proactive resolution. The AI Assistant provides intelligent recommendations and suggested next steps for alerts, helping you identify root causes faster and reducing the time spent manually interpreting telemetry.
- **Extensibility and third-party integration:** connect existing tools and third-party systems to your environment, allowing you to extend your operational surface and bring external data into your management workflow. This ensures that even if you rely on third-party tools, you can integrate them into your operational fabric.

© 2026 Cisco and/or its affiliates. All rights reserved.

**Q: How does this integration enhance operations for multi-product Cisco environments?**

**A:** The integration upgrades your daily Intersight experience by transforming it into a more powerful, cross-domain command center. It enriches your compute management by seamlessly pulling in data from adjacent Cisco platforms—such as networking and security—giving you a more complete picture of your infrastructure health. For those using multiple Cisco tools, it enables customers to:

- **Move across products more easily:** spend less time signing in, switching tools, and rebuilding context.
- **Manage with greater consistency:** work from shared inventory, topology, identity, and policy across the Cisco estate.
- **Resolve issues faster:** understand how signals, assets, and dependencies connect so teams can focus on the underlying problem.
- **Put AI agents to work with confidence:** let agents investigate and carry out authorized actions with shared context, clear controls, and appropriate oversight.

## AI-powered experiences

**Q: What is AI Canvas/AI Assistant?**

**A:** AI Canvas is the multiplayer, agentic workspace within Cisco Cloud Control where operators and AI agents investigate, decide, and act together. It keeps evidence and context in one place so teams can find cause and impact faster, continue across handoffs without starting over, and move from investigation to approved action.

AI Assistant is the context-aware, natural-language assistant within Cisco Cloud Control that helps operators get answers and complete everyday tasks. It combines product knowledge with operational context to help teams understand issues, identify next steps, and continue complex investigations in AI Canvas without starting over.

**Q: What are the primary tasks I can accomplish using the AI Assistant in my daily operations?**

**A:** The AI Assistant serves as your natural language interface to streamline daily operations. You can use it to:

- **Query device inventory and health:** quickly retrieve status updates and configuration details across your infrastructure
- **Access product documentation:** obtain immediate, context-aware guidance without leaving your workflow
- **Analyze infrastructure performance:** monitor metrics and health status to maintain operational awareness
- **Assess infrastructure impact on applications:** evaluate how your current infrastructure state influences application performance, helping you identify and resolve bottlenecks faster

**Q: How does the “multiplayer” workspace in AI Canvas improve team collaboration during incident response?**

**A:** AI Canvas provides a shared, synchronized workspace where operators and AI agents can work from the same evidence, findings, notes, and investigation history. The workspace preserves context across collaboration and handoffs so another operator can continue the investigation without reconstructing the work from the beginning.

**Q: How does the AI Assistant handle data privacy and security when querying my infrastructure logs and documentation?**

A: The platform utilizes a centralized AI gateway (a middleware layer) that manages model routing, data governance, and policy enforcement to ensure enterprise-grade security. Read more here.

© 2026 Cisco and/or its affiliates. All rights reserved.

## Licensing, support, and resources

**Q: Will my existing Essentials or Advantage tier licenses of Intersight provide access to these new AI capabilities?**

**A:** Yes, these features are included in both tiers.

**Q: Do you have to purchase them separately from Intersight?**

**A:** No. Cisco Cloud Control and AI Canvas are included in the subscription licenses for eligible Cisco products, including Cisco Intersight, available in both Essentials and Advantage tiers.

**Q. Is the Cisco Cloud Control integration available for the Intersight Virtual Appliance?**

**A:** No, Cisco Cloud Control integration is currently for the Intersight SaaS platform (US-East region). Support for Intersight SaaS EU-Central is on the roadmap. There is no support for the Intersight Virtual Appliance at this time.

**Q: What resources are available to learn about AI Canvas?**

**A:** See Cisco Cloud Control documentation for more information.

**Q: Where can I go to provide feedback or request new skills for AI Assistant within Intersight?**

**A:** Please use the feedback mechanisms provided directly within the Intersight or Cisco Cloud Control interface.

## Getting started and logistics

**Q: When can current Intersight users start using Cisco Control Cloud, AI Canvas, and AI Assistant (that is, when will these be generally available)?**

**A:** General availability (GA) for US commercial customers using the Intersight East SaaS instance is August 25, 2026.

**Q: Is there a change to the login experience?**

**A:** Intersight users can log in either:

- **From intersight.com:** After logging in with your existing user credentials, you will see the Intersight experience you know today within Cisco Cloud Control.
- **Or from cloud.cisco.com:** After logging in with your existing Intersight credentials, you will see the Cisco Cloud Control welcome screen. You can navigate to Intersight (and to other Cisco products you may have licenses to) on the top navigation.

**Q: Is any set up required?**

**A:** If your organization hasn't yet completed the setup process, you will be prompted with the appropriate steps to follow.

**Q: Will I need to perform any manual migration or re-configuration to connect my current Intersight environment to AI Canvas?**

**A:** No, the integration is native to the platform. You will gain access as the rollout progresses.

© 2026 Cisco and/or its affiliates. All rights reserved. Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)
C67-6235751-01 09/26