End-of-Sale and End-of-Life Announcement for the Cisco IP Conference Phone 7832

© 2026 Cisco and/or its affiliates. All rights reserved.

Contents

Overview 3

End-of-life milestones 3

Product part numbers 4

Product migration options 4

For more information 5

© 2026 Cisco and/or its affiliates. All rights reserved.

Overview

EOL15902

Cisco announces the end-of-sale and end-of-life dates for the Cisco IP Conference Phone 7832. The last day to order the affected product(s) is October 28, 2026. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco IP Conference Phone 7832

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 29, 2026
End-of-Sale Date: HW, Accessory	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 28, 2026
Last Ship Date: HW, Accessory	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 26, 2027
End of SW Maintenance Releases Date: HW, Accessory	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 28, 2027
End of Vulnerability/Security Support: HW, Accessory	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	October 27, 2029
End of Routine Failure Analysis Date: HW, Accessory	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 28, 2027
End of New Service Attachment Date: HW, Accessory	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 28, 2027
End of Service Contract Renewal Date: HW, Accessory	The last date to extend or renew a service contract for the product.	January 23, 2031
Last Date of Support: HW, Accessory	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2031

HW = Hardware OS SW = Operating System Software App. SW = Application Software

© 2026 Cisco and/or its affiliates. All rights reserved.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
CP-7832-3PCC-K9++=	Cisco IP Conference Phone 7832 with MPP firmware, TAA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CP-7832-3PW-NA-K9=	Cisco 7832 Conference Phone, MPP, PSU, NA Clip or Cord	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CP-7832-3PCC-K9=	Cisco 7832 Conference Phone for MPP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CP-7832-K9++=	Cisco conference phone 7832 for TAA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CP-7832-PWR-SPL=	Cisco conference phone 7832 power splitter	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CP-7832-K9=	Cisco 7832 IP Conference Station	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CP-7832-W-K9=	Cisco 7832 IP Conference Station White	See the Product Migration Options section below for detailed information on replacing this product.	-	-

© 2026 Cisco and/or its affiliates. All rights reserved.

Product migration options

The Cisco IP Conference Phone 7832 has been superseded by the Cisco IP Conference Phone 8832. Please refer to the Cisco IP Conference Phone 8832 Data Sheet for more information: https://www.cisco.com/c/en/us/products/collateral/collaboration-endpoints/unified-ip-phone-8800-series/datasheet-c78-739624.html.

Customers may be able to continue to purchase the Cisco IP Conference Phone 7832 through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: https://www.cisco.com/c/en/us/products/remanufactured.html.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at **https://www.cisco.com/go/offices**.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: https://www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Printed in USA Cxx-xxxxxxx-xx 05/26

© 2026 Cisco and/or its affiliates. All rights reserved.