End-of-Sale and End-of-Life Announcement for the Cisco Webex Room 55D

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Overview

EOL14649 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Webex Room 55D. The last day to order the affected product(s) is June 10, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Webex Room 55D

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 10, 2022
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 10, 2023
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 8, 2023
End of SW Maintenance Releases Date: HW	The last date for software full support. After this date, Cisco will no longer guarantee new features or non-critical bug fixes for this product. Customers may be required to install newer software versions to continue to get support.	June 9, 2025
End of SW/Vulnerability/Security Maintenance Releases Date: HW	Last date for limited software support; only critical bug fixes, security and vulnerability improvements are delivered, if possible. The last date that Cisco Engineering may release a maintenance release or scheduled software remedy for a security vulnerability or critical issue. Customers may be required to install newer software versions to continue to get support.	June 30, 2028
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 9, 2024
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 9, 2024
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	September 5, 2027

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Milestone	Definition	Date
Last Date of Cloud Support HW	Cisco can no longer guarantee that the device will continue to function and connect to the Cisco Webex cloud which include impacts to calling features, services, applications, and management. When the device loses its cloud connection, it will happen without notice.	June 30, 2028
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2028

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product Part Numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAB-2HDMILK-0.86M	HDMI to HDMI Cable right angl, 0.86 meters long for ROOM 55D	There is currently no replacement product available for this product.	-	-
CAB-2HDMILK-0.86M-	HDMI to HDMI Cable right angl, 0.86 meters long for ROOM 55D	There is currently no replacement product available for this product.	-	-
CAB-2HDMILK-0.86M=	HDMI to HDMI Cable right angl, 0.86 meters long for ROOM 55D	There is currently no replacement product available for this product.	-	-
CAB-2HDMILK-2.14M-	HDMI to HDMI Cable right angl, 2.14 meters long for ROOM 55D	There is currently no replacement product available for this product.	-	-
CAB-2HDMILK-2.14M=	HDMI to HDMI Cable right angl, 2.14 meters long for ROOM 55D	There is currently no replacement product available for this product.	-	-
CAB-ETHRJ45-1.87M-	Ethernet Cable w/ RJ45 1,87 mts	There is currently no replacement product available for this product.	-	-
CAB-ETHRJ45-1.87M=	Ethernet Cable w/ RJ45 1,87 mts	There is currently no replacement product available for this product.	-	-

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAB-USB-A-B-1.02M-	USB A - USB B Cable, 1.02 meters long for Room55D	There is currently no replacement product available for this product.	-	-
CAB-USB-A-B-1.02M=	USB A - USB B Cable, 1.02 meters long for Room55D	There is currently no replacement product available for this product.	-	-
CAB-USB-A-B-1.45M-	USB A to USB B Cable, 1.45 meters long for MX700/800	There is currently no replacement product available for this product.	-	-
CAB-USB-A-B-1.45M=	USB A to USB B Cable, 1.45 meters long for Room 55D	There is currently no replacement product available for this product.	-	-
CS-RCODPLUS-K9	^Cisco Room CodecPLUS	There is currently no replacement product available for this product.	-	-
CS-RCODPLUS-K9+	Cisco Room CodecPLUS	There is currently no replacement product available for this product.	-	-
CS-RCODPLUS-K9=	Cisco Room CodecPLUS Spare	There is currently no replacement product available for this product.	-	-
CS-RCODPLUS-NR-K7	^Cisco Room CodecPLUS Non Radio Non Encryption	There is currently no replacement product available for this product.	-	-
CS-RCODPLUS-NR-K7+	Cisco Room CodecPLUS Non Radio Non Encryption	There is currently no replacement product available for this product.	-	-
CS-RCODPLUS-NR-K7=	Cisco Room CodecPLUS Non Radio Non Encryption	There is currently no replacement product available for this product.	-	-
CS-RCODPLUS-NR-K9+	Cisco Room CodecPLUS Non Radio	There is currently no replacement product available for this product.	-	-

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CS-ROOM55-MON-SCV-	Sidecover for Room 55 monitor (left and right included)	There is currently no replacement product available for this product.	-	-
CS-ROOM55-MON-SCV=	Sidecover for Room 55 monitor (left and right included)	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-CAMCV-	Top rear cover, Center Top profile and.....	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-CAMCV=	Top rear cover, Center Top profile and.....	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-FS-GRK-	Room 55D Floorstand Grill Kit	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-FS-GRK=	Room 55D Floorstand Grill Kit	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-FSK	Cisco Room 55 Dual Screen Floor Stand Kit	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-FSK=	Cisco Room 55 Dual Screen Floor Stand Kit	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-K9	Cisco Webex Room 55D, Dual 55" Screens	CS-KITPLUS-K9	Room Kit Plus w/Codec Plus, Quad Camera and Room Navigator	-
CS-ROOM55D-MON2-L-	Left Monitor2 for Room 55 Dual	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-MON2-L=	Left Monitor2 for Room 55 Dual	There is currently no replacement product available for this product.	-	-

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CS-ROOM55D-MON2-R-	Right Monitor2 for Room 55 Dual	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-MON2-R=	Right Monitor2 for Room 55 Dual	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-NR-K7	Cisco Webex Room 55D, Dual 55", No Radio, No Encryption	CS-KITPLUS-K7	Codec Plus with Quad Cam and Room Navigator for non-crypto	-
CS-ROOM55D-NR-K9	Cisco Webex Room 55D, Dual 55" Screens, No Radio	CS-KITPLUS-NR-K9	^Room Kit Plus w/Codec Plus, Quad Cam and Touch 10 Non-Radio	-
CS-ROOM55D-WM-GRK	Room 55D Wallmount Grill Kit	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-WM-GRK-	Room 55D Wallmount Grill Kit	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-WM-GRK=	Room 55D Wallmount Grill Kit	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-WMK	Cisco Room 55 Dual Screen Wall Mount Kit	There is currently no replacement product available for this product.	-	-
CS-ROOM55D-WMK=	Cisco Room 55 Dual Screen Wall Mount Kit	There is currently no replacement product available for this product.	-	-

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Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Webex Room 55D through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: https://www.cisco.com/c/en/us/products/remanufactured.html.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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