End-of-Sale and End-of-Life Announcement for the Cisco Headset 730 Carbon Black 2nd Generation

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Overview

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Cisco announces the end-of-sale and end-of life dates for the Cisco Headset 730 Carbon Black 2nd Generation. The last day to order the affected product(s) is August 2, 2026. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Headset 730 Carbon Black 2nd Generation

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 5, 2026
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 2, 2026
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 2, 2026
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	August 2, 2027
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 2, 2027
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	November 2, 2030
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2031

HW = Hardware OS SW = Operating System Software App. SW = Application Software

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Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
HS-WL-730-BUNA-C	730 Wireless Dual On-ear Headset USB-A Bundle - Carbon Black	HS-WL-730-BUNA-C-I	730 Wireless Dual On-ear Headset,USBA Bundle, Carbon 1stGen	-
HS-WL-730-BUNAS-C	730 Wireless Dual On-ear Headset+Stand USB-A Bundle-Carbon	HS-WL-730-BUNA-C-I	730 Wireless Dual On-ear Headset,USBA Bundle, Carbon 1stGen	Add stand PID for complete bundle migration: HS-WL-730-DSKCH-A= 730 Wireless Headset Desk Charging Stand w/USB-A
HS-WL-730-C	730 Headset, USB-C to USB-A Cable, Case, Carbon Black	There is currently no migration product available for this product.	-	-
HS-WL-730-C=	730 Headset, Carbon Black - SPARE (Service Unit Only)	There is currently no migration product available for this product.	-	-

Product migration options

Customers may be able to use the Cisco Takeback and Reuse Program where applicable to return hardware that has reached end-of-use, at no cost. Returned products are put to their next best use, whether reused, remanufactured, or recycled by one of Cisco's certified contracted recyclers. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse.html.

Customers may be able to continue to purchase the Cisco Headset 730 Carbon Black 2nd Generation through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: https://www.cisco.com/c/en/us/products/remanufactured.html.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html.

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For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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